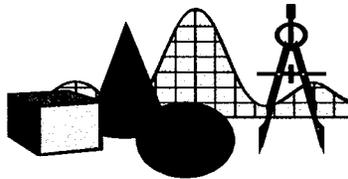




Roadway Safety Design

An Engineer's Guide to Evaluating
the Safety of Design Alternatives



Course Notes

Product 0-4703-P8



SAFETY BY DESIGN

Multilane Highways and Freeways Workshop
Published: December 2008

INCORPORATING SAFETY INTO THE HIGHWAY DESIGN PROCESS: MULTILANE HIGHWAYS AND FREEWAYS WORKSHOP

Date: _____

Location: _____

Contact: Jim Bonneson, (979) 845-9906, j-bonneson@tamu.edu

Agenda

9:30 Introduction

9:45 Session 1: Review of Highway Safety Issues

10:00 Session 2: Overview of Safety Evaluation

10:25 Break

10:40 Session 2: Overview of Safety Evaluation

11:00 Session 3: Procedure for Multilane Highway Segments

11:55 Lunch Break

1:10 Session 4: Procedure for Freeway Segments

1:40 Session 5: Procedure for Interchange Ramps

2:05 Break

2:20 Session 6: Multilane Highway Section Evaluation

2:55 Session 7: Alternatives Analysis

4:05 Wrap-Up, Complete Course Review Form

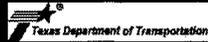
4:15 Adjourn

Course Materials: Course Workbook
Interim Roadway Safety Design Workbook
Texas Roadway Safety Design (TRSD) software

Web Site: <http://tcd.tamu.edu/documents/rsd.htm>

Incorporating Safety into the Highway Design Process

Part I. Introduction to Workshop Series



Published: December 2008

Welcome

- **Introductory Session**

- Objectives, outcomes, scope, main points
- Background
- Agenda

- **Instructor**

- Jim Bonneson
 - Researcher with TTI
 - College Station



Objectives & Outcomes

- **Objectives**

- To inform participants about:
 - Safety impacts of design alternatives
 - Availability of tools for evaluating safety impact
- To demonstrate how to apply these tools

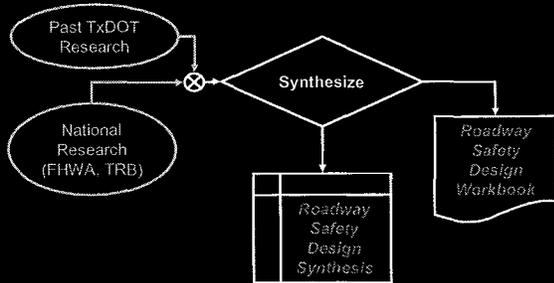
- **Outcomes**

- Participants should be able to:
 - Apply the evaluation tools to typical designs
 - Evaluate the safety associated with a design



Background

- Safety Information Development Process



More Information

- Safety Resources from Project 0-4703

- Roadway Safety Design Synthesis
- Procedures Guide
- Texas Roadway Safety Design software

- Web Address

- <http://tod.lamu.edu/documents/rsd.htm>
- Also link from DES-PD site CROSSROAD3
- Check periodically for updates

Agenda

- Session 1:
 - Review of highway safety issues
- Session 2:
 - Overview of safety evaluation
- Session 3:
 - Procedure for multilane highway segments
- Lunch Break



1. Highway Safety Issues

- Key Highway Design Elements
- Safety-Conscious Design
- Crash Data Variability



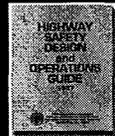
Key Design Elements

- Design Elements that Influence Safety
 - Design speed
 - Lane width
 - Shoulder width
 - Bridge width
 - Structural capacity
 - Horizontal alignment
 - Vertical curvature
 - Grade
 - Stopping sight distance
 - Cross slope
 - Superelevation
 - Vertical clearance



Safety-Conscious Design

- AASHTO Guidance
 - "Consistent adherence to minimum [design criteria] values is not advisable"
 - "Minimum design criteria may not ensure adequate levels of safety in all situations"
 - "The challenge to the designer is to achieve the highest level of safety within the physical and financial constraints of a project"
- Highway Safety Design and Operations Guide, 1997



Overcoming Variability

• Summary

- Large variability makes it difficult to observe a change in crash frequency due to change in geometry at one site
- Large variability in crash data may frustrate attempts to confirm expected change
- Large databases needed to overcome large variability in crash data
- Statistics must be used to accurately quantify effect

Questions – Comments?



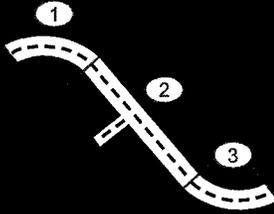
2. Safety Evaluation

- Safety Prediction Model
- Analysis Procedures
- Texas Roadway Safety Design Software



Analysis Procedures

- Safety Prediction Procedure
- Segmentation Process



Safety Prediction Procedure

- Overview
 - Six steps
 - Use base model and AMFs in Workbook
 - Evaluate a specific roadway segment or intersection (i.e., facility component)
- Output
 - Estimate of crash frequency for segment or intersection

Step 1

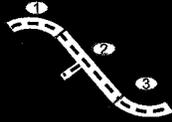
- Identify Roadway Section
 - Define limits of roadway section of interest
 - Limits of design project
 - Portion of highway with safety issue or concern
 - May include one or more components



Segmentation Process

• Overview

- Use to identify homogenous roadway segments
- Intersections and interchange ramps are not segments

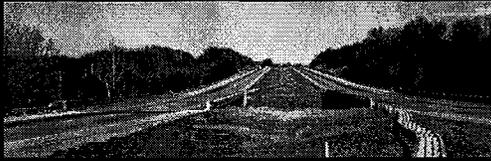


Homogeneous Segment

• Definition

– A homogeneous segment has the same basic character for its full length

- Lane width
- Shoulder width
- Number of lanes
- Curvature
- Median type
- Median width



Segmentation Process

• Define Initial Segments

– Begin new segment when:

- ADT changes by 5% or more
- Number of lanes changes
- Horizontal curvature begins or ends
- Two-way left-turn lane begins or ends
- Median begins or ends

– Intersections or ramp terminals are **not** necessarily segment end points

– Curve length includes spirals, if present

Questions – Comments?



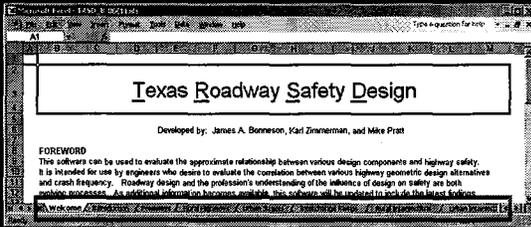
TRSD Worksheet

- Texas Roadway Safety Design Worksheet
 - Overview
 - Navigation
 - Input
 - Output



TRSD Worksheet

- Welcome Screen
 - Tab for Introduction (User's Guide)
 - Tabs for selecting specific worksheets



3. Highway Segments

- Overview

- Safety prediction model
- Accident modification factors
- Exercises



Safety Prediction Model

- Components

- Base model
 - C_b = base crash rate × volume × length
- Accident modification factors

- Relationship

$$C = C_b \times AMF_w \times AMF_{dd} \dots \quad (3-3)$$

where:

- C = expected severe crash frequency, crashes/yr;
- C_b = expected severe base crash frequency, crashes/yr;
- AMF_w = lane width accident modification factor; and
- AMF_{dd} = driveway density accident modification factor.

Base Model

- Base Model

- Rates in Workbook
 - Based on typical conditions
 - Injury (plus fatal) crashes
 - All crash types

Page 3-6

$$C_b = 0.000365 \text{ Base ADT } L f \quad (3-1)$$

where:

- C_b = expected severe base crash frequency, crashes/yr;
- Base = severe crash rate (see Table 3-1), crashes/mvm;
- ADT = average daily traffic volume, veh/d;
- L = highway segment length, mi; and
- f = local calibration factor.

Page 3-7

Median Type	Attributes	Base Crash Rate, severe crashes/mvm ¹		
		2	4	6
Undivided or Surfaced ¹	Through Lanes:	0.20	0.30	data not available
Depressed		data not available	0.21	0.32

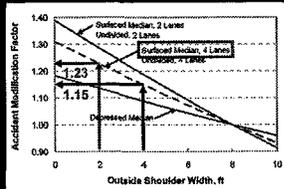


Example

• Question

– If a multilane rural highway's outside shoulders are widened from 2 to 4 ft, what would be the expected crash reduction?

- Surfaced median, 4 lanes



2 ft shoulder: AMF = 1.23
 4 ft shoulder: AMF = 1.15
 Crash reduction:
 $100 \times (1 - 1.15/1.23) = 6.5\%$



Inside Shoulder Width

• Base Condition

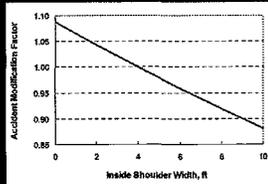
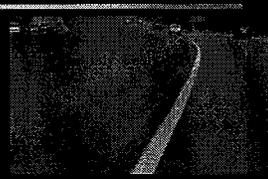
– 4-ft inside shoulder

• Limits

– Shoulder widths between 0 and 10 ft

• Notes

– If width > 10 ft, use AMF for 10 ft





Median Width

• Base Condition

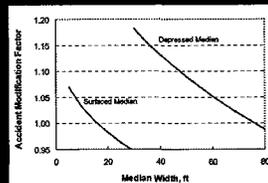
- 16 ft (surfaced)
- 76 ft (depressed)

• Limits

- Surfaced medians between 4 and 30 ft
- Depressed medians between 30 and 80 ft

• Notes

– Not for highways that have a TWL/TL





Driveway Density

• Base Condition

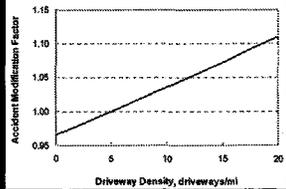
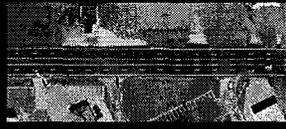
– 5 drives/mi

• Notes

– Count drives on both sides of roadway

– Full-access drives (all drivs) count as 1.0 toward total

– Partial-access drives count as 0.5 toward total

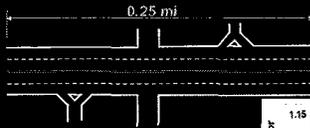




Example

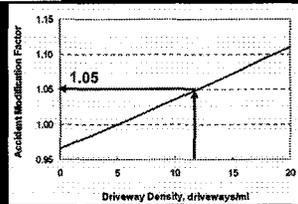
• Question

– What is the AMF for the 0.25 mi road?



• Answer

– Density = $(0.5 + 2.0 + 0.5) / 0.25$
 $= 12$ drives/mi





Exercise 1: Rural Highway

• Given

– Rural multilane highway segment

- Lanes: 4
- Length: 2 mi
- Volume: 22,000 veh/d
- No curvature
- No grade
- Lane width: 11 ft
- Shoulder width: 8 ft
- 10-ft flush-paved median
- No rumble strips
- 3 driveways/mi
- Horiz. clearance: 30 ft
- Side slope: 1:6
- 25 poles/mi at 20 ft off
- No bridges

• Question

– What is the expected crash frequency?

≡ Exercise 1: Rural Highway

- Additional Questions

- What does the combined AMF say about this segment, relative to the typical segment?
- Which attribute(s) tend to increase the crash rate of this segment, relative to the typical segment?

- Now it's your turn. . .

≡ Exercise 2: Rural Highway

- Given

- Rural multilane highway segment

- | | |
|--|----------------------------|
| • Lanes: 4 | • 30-ft depressed median |
| • Length: 2 mi | • No rumble strips |
| • Volume: 17,000 veh/d | • 2 driveways/mi |
| • No curvature | • Horiz. clearance: 30 ft |
| • 1 percent grade | • Side slope: 1:6 |
| • Lane width: 12 ft | • 25 poles/mi at 30 ft off |
| • Shoulder width:
6 ft outside, 2 ft inside | • No bridges |

- Question

- What is the expected crash frequency?

≡ Exercise 2

- Answer

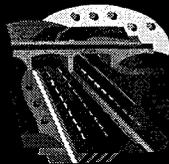
Agenda

- **Session 4:**
 - Procedure for freeway segments
- **Session 5:**
 - Procedure for interchange ramps
- **Session 6:**
 - Multilane highway section evaluation
- **Session 7:**
 - Alternatives analysis



4. Freeway Segments

- **Overview**
 - Safety prediction model
 - Accident modification factors
 - Exercises



Safety Prediction Model

- **Components**
 - Base model
 - C_b = base crash rate \times volume \times length
 - Accident modification factors

- **Relationship** Page 2-8

$$C = C_b \times AMF_{lw} \times AMF_{mw} \dots \quad (2-3)$$

where:

C = expected severe crash frequency, crashes/yr;
 C_b = expected severe base crash frequency, crashes/yr;
 AMF_{lw} = lane width accident modification factor; and
 AMF_{mw} = median width accident modification factor.

Accident Modification Factors

- Freeway

- Grade
- Lane width
- Outside shoulder width
- Inside shoulder width
- Median width
- Shoulder rumble strips
- Utility pole offset



Exercise 3: Freeway

- Given

- Freeway segment

- Lanes: 6
- Area type: Urban
- Length: 1 mi
- Volume: 82,000 veh/d
- No grade
- Lane width: 11 ft
- Shoulder width: 6 ft outside, 4 ft inside
- No HOV lanes
- Depressed median
- Median width: 50 ft
- Rumble strips on outside and inside shoulders
- 25 poles/mi at 15 ft off

- Question

- What is the expected crash frequency?

Exercise 3: Freeway

Basic Roadway Data		Messages and Range Checks	
Number of through lanes:	Lanes → 6	OK	
Area type:	Urban →	OK	Area type
Segment length (L), mi:	Length → 1	OK	
Average daily traffic (ADT), veh/d:	Volume → 82000	OK	Volume
Grade (g), percent:	Grade →	OK	

 **Exercise 4: Freeway**

- **Given**
 - *Freeway segment*
 - Lanes: 4
 - Area type: Rural
 - Length: 5 mi
 - Volume: 27,000 veh/d
 - Grade: 2 percent
 - Lane width: 12 ft
 - Shoulder width: 10 ft outside, 4 ft inside
 - No HOV lanes
 - Depressed median
 - Median width: 40 ft
 - No rumble strips
 - 25 poles/mi at 15 ft off
- **Question**
 - *What is the expected crash frequency?*

 **Exercise 4: Freeway**

- **Answer**

 **Exercise 4: Freeway**

- **Question**
 - *What is the expected crash frequency if the poles are relocated?*
 - 20 poles/mi at 30 ft offset
- **Answer**

Exercise 5: Ramp

Expected severe crash frequency for ramp and speed-change lanes (Base + C_a), crashes/yr.		0.38
Base Crash Frequency Information for Interchange Ramp		
Crash Data		
Base crash rate (Base), severe crashes/mr.	0.29	Output (all crashes)
Ramp local calibration factor (f _{adj})	1.00	
Expected Severe Crash Frequency for Interchange Ramp		
Expected severe base crash frequency (C _a), crashes/yr.	0.21	Ramp crashes
Base Crash Frequency Information for Speed-Change Lane		
Crash Data		
Base crash rate (Base), severe crashes/mr.	0.011	Speed-change lane crashes
Acceleration lane local calibration factor (f)	1.00	
Expected Severe Crash Frequency for Speed-Change Lane		
Expected severe base crash frequency for acceleration lane (C _b), crashes/yr.	0.17	

Exercise 5: Ramp

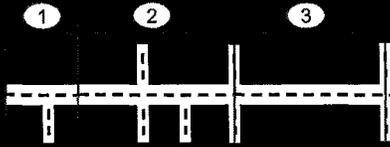
- **Additional Question**
 - *What is the crash frequency for an exit ramp with similar conditions?*
 - Ramp type: Exit
 - All other data are unchanged
- **Now it's your turn. . .**

Exercise 6: Ramp

- **Given**
 - *Highway ramp*
 - Area type: Rural
 - Ramp volume: 2500 veh/d
 - Adjacent mainline volume: 3500 veh/d
 - Ramp type: Exit
 - Ramp configuration: Diagonal
- **Question**
 - *What is the expected crash frequency?*

6. Section Evaluation

- Review Safety Prediction Procedure
- Road Section Evaluation
- Project Evaluation

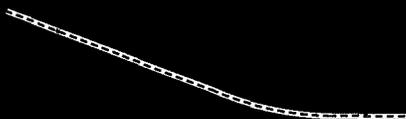


Safety Prediction Procedure

- Six Steps
 1. Identify roadway section
 2. Divide section into facility components
 3. Gather data for subject component
 4. Compute expected crash frequency
 5. Repeat steps 3 and 4 for each additional component
 6. Add up results for roadway section

Exercise 7: Section Evaluation

- Given
 - Rural highway
 - Input data to follow
- Question
 - What is the expected crash frequency for the highway?



Exercise 7: Section Evaluation

- Given

- Highway segment "c"

- Lanes: 4
- Length: 0.18 mi
- Volume: 4000 veh/d
- No curvature
- No grade
- Lane width: 12 ft
- Shoulder width: 8 ft
- TWL/TL median
- No rumble strips
- 11 driveways/mi
- Horiz. clearance: 30 ft
- Side slope: 1:4
- 25 poles/mi at 20 ft off



- Question

- What is the expected crash frequency?

Exercise 7: Section Evaluation

- Answers

- Segment "a"

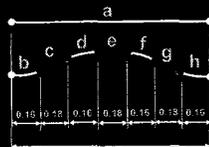
- Segment "b"

- Segment "c"

- Entire highway section

Exercise 7: Section Evaluation

- Observations



Exercise 8: Project Evaluation

- **Answers**

- North/south road (Ex. 2-a)
- East/west road (Ex. 7 "a")
- Intersection (given)
- Entire facility

Exercise 8: Project Evaluation

- **Additional Questions**

- What is the best measure of safety benefit?
- Which facility component(s) may yield the most benefit through design change?

- **Answers**

- Expected number of **crashes reduced** is the best measure of safety benefit
- Segments or intersections with many crashes have more potential for a large safety benefit through a design change, so . . .

Exercise 8: Project Evaluation

- **Additional Questions**

- What does the combined AMF tell us?
- What does it mean when the combined AMF is greater than 1.0?

- **Answers**

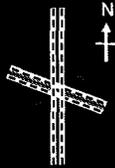
- The combined AMF tells us about "relative risk"
- Values larger than 1.0 indicate the component is potentially less safe than the "typical" one
- So . . .

Exercise 9: Alternatives Analysis

• Current Design

– Two intersecting rural highways

- North/south highway
 - 4-lane depressed median
- East/west highway
 - 4-lane TWLTL
- Intersection
 - Stop-controlled
 - 25-degree skew angle



– From Exercise 8

- Crash frequency = 6.63 crashes/yr

Exercise 9: Alternatives Analysis

• Analysis Process

1) Identify components that have a combined AMF > 1.0

- North/south road (Ex. 2-a): 1.27
- Intersection (Ex-8): 1.19
- East/west road (Ex. 7 "a"): 1.01

2) Rank them in order of crash frequency

- North/south road: 3.32 crashes/yr
- Intersection: 2.79 crashes/yr
- East/west road: 0.52 crashes/yr

3) Identify potential design changes at those components with a larger crash frequency

Exercise 9a: Alternatives Analysis

• Alternative A

– Treatment

- Increase shoulder width for north/south road
- Repeat the analysis for Exercise 2, but:
- Outside shoulder: Increase from 6 to 10 ft
 - Inside shoulder: Increase from 2 to 6 ft
 - Side slope: Decrease from 1:6 to 1:4

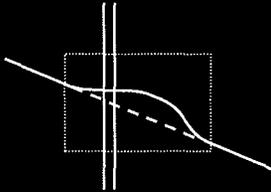


Exercise 9b: Alternatives Analysis

- **Alternative B**

- *Treatment*

- Realign east/west road to eliminate skew
 - Requires addition of two curves
 - Crash estimates from Exercises 2 and 7



Exercise 9b: Alternatives Analysis

- **Question**

- *Is this alternative safer than the current configuration?*

- **Answer**

- *Expected crash frequencies:*

- North/south road (Ex. 2-a):
 - East/west road (Ex. 7 “b+...+h”):
 - Intersection:
 - Facility:

Exercise 9b: Alternatives Analysis

- **Question**

- *Given*

- \$1,800,000 construction cost
 - 25-year life span
 - \$100,000 benefit per crash prevented

- *Is this alternative viable?*

- **Answer**

Exercise 9c: Alternatives Analysis

- Analysis

- Northbound exit ramp

- Area type: Rural
 - Ramp volume: 1000 veh/d
 - Adjacent mainline volume: 8500 veh/d
 - Ramp type: Exit
 - Ramp configuration: Diagonal

- Question

- What is the expected crash frequency?

- Answer

Exercise 9c: Alternatives Analysis

- Analysis

- Southbound entrance ramp

- Area type: Rural
 - Ramp volume: 1000 veh/d
 - Adjacent mainline volume: 8500 veh/d
 - Ramp type: Entrance
 - Ramp configuration: Diagonal

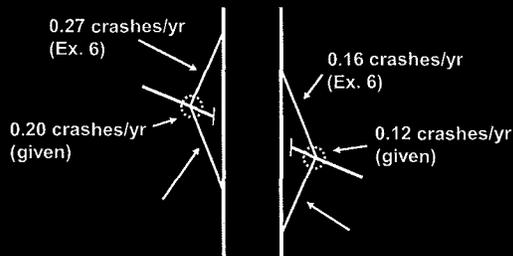
- Question

- What is the expected crash frequency?

- Answer

Exercise 9c: Alternatives Analysis

- Analysis



Exercise 9c: Alternatives Analysis

Finding	Current	Alt. A	Alt. B	Alt. C
Construction Cost, \$1000				
Safety benefit, \$1000/yr				
Capital cost, \$1000/yr				
Benefit-cost ratio				
Net benefit, \$1000/yr				

• Questions

- Which alternative is best based on safety benefit and cost?
- What if the net benefit for Alt. B was \$54,000 and its B/C ratio = 1.75?

Exercise 9: Alternatives Analysis

• Alternative Selection Summary

- Establish a goal of reducing total crash frequency by some amount
- Exclude projects that do not provide minimum benefit
- Exclude projects that exceed available funds
- If funds are earmarked for this project:
 - Use net benefit to select project
- If unspent funds can be used for other projects:
 - Use benefit-cost ratio to select projects

Exercise 9: Alternatives Analysis

• Observations

- Our computations reflect only safety impact
 - Different conclusions may be reached if other impacts are considered
- Final decision must consider all impacts
 - Safety
 - Environment
 - Traffic operations
 - Right-of-way
 - Construction costs
- Choose the most cost-effective alternative



EXERCISE 1: RURAL MULTILANE HIGHWAY SEGMENT

INPUT DATA

Basic Roadway Data

Number of through lanes: 4
Segment length: 2 mi

Traffic Data

Average daily traffic: 22,000 veh/d

Geometric Data

Presence of horizontal curve: No
Grade: 0 percent

Cross Section Data

Lane width: 11 ft
Outside shoulder width: 8 ft
Median type: Flush paved
Median width: 10 ft
Presence of shoulder rumble strips: None

Access Control Data

Driveway density: 3 driveways/mi

Roadside Data

Horizontal clearance: 30 ft
Side slope: 1:6
Utility pole density: 25 poles/mi
Utility pole offset: 20 ft

OUTPUT SUMMARY

What is the expected crash frequency?

What is the combined AMF?

What does the combined AMF say about this segment, relative to the typical segment? _____

Which attribute(s) tend to increase the crash rate of this segment, relative to the typical segment?

EXERCISE 3: FREEWAY SEGMENT

INPUT DATA

Basic Roadway Data

Number of through lanes: 6
Area type: Urban
Segment length: 1 mi

Traffic Data

Average daily traffic: 82,000 veh/d

Geometric Data

Grade: 0 percent

Cross Section Data

Lane width: 11 ft
Outside shoulder width: 6 ft
Inside shoulder width: 4 ft
HOV lane presence: No HOV lane present
Median type: Depressed
Median width: 50 ft
Presence of shoulder rumble strips: Both sides

Roadside Data

Utility pole density: 25 poles/mi
Utility pole offset: 15 ft

OUTPUT SUMMARY

What is the expected crash frequency?

What is the combined AMF?

If the cross section is changed to:

Lane width: 12 ft
Outside shoulder width: 10 ft
Inside shoulder width: 6 ft
Median width: 36 ft

What is the expected crash frequency?

What is the combined AMF?

EXERCISE 5: INTERCHANGE RAMP

INPUT DATA

Basic Roadway Data

Area type: Urban

Traffic Data

Average daily traffic on ramp: 2500 veh/d

Average one-way daily traffic on the adjacent mainlanes: 41,000 veh/d

Geometric Data

Ramp type: Entrance

Ramp configuration: Slip

OUTPUT SUMMARY

What is the expected crash frequency?

For an exit ramp with similar conditions:

Ramp type: Exit

All other input data are unchanged

What is the expected crash frequency?

EXERCISE 7: SECTION EVALUATION

Location: Rural multilane highway segment “a”

INPUT DATA

Basic Roadway Data

Number of through lanes: 4

Segment length: 1.18 mi

Traffic Data

Average daily traffic: 4000 veh/d

Geometric Data

Presence of horizontal curve: No

Grade: 0 percent

Cross Section Data

Lane width: 12 ft

Outside shoulder width: 8 ft

Median type: TWLTL

Presence of shoulder rumble strips: None

Access Control Data

Driveway density: 4 driveways/mi

Roadside Data

Horizontal clearance: 30 ft

Side slope: 1:4

Utility pole density: 25 poles/mi

Utility pole offset: 20 ft

OUTPUT SUMMARY

Record your results in the table on the last page for Exercise 7.

EXERCISE 7: SECTION EVALUATION

Location: Rural multilane highway segment “c”

INPUT DATA

Basic Roadway Data

Number of through lanes: 4
Segment length: 0.18 mi

Traffic Data

Average daily traffic: 4000 veh/d

Geometric Data

Presence of horizontal curve: No
Grade: 0 percent

Cross Section Data

Lane width: 12 ft
Outside shoulder width: 8 ft
Median type: TWLTL
Presence of shoulder rumble strips: None

Access Control Data

Driveway density: 11 driveways/mi

Roadside Data

Horizontal clearance: 30 ft
Side slope: 1:4
Utility pole density: 25 poles/mi
Utility pole offset: 20 ft

OUTPUT SUMMARY

Record all results for segments “a,” “b,” and “c” into this table.

Facility Component	Expected Crash Frequency (crashes/yr)	Combined AMF
Segment “a”		
Segment “b”		
Segment “c”		
Total for roadway section		

What is the expected crash frequency for segments “b” through “h”?.....

EXERCISE 9a: ALTERNATIVE A

Description: Widen the inside and outside shoulders on the north-south road. To provide the increased width while remaining within the right-of-way, it is necessary to reduce the side slope.

Please complete the table and answer the questions below.

Facility Component	Exercise Number	Expected Crash Frequency (crashes/yr)	Combined AMF
North-south road	2-b (after change)		
East-west road	7 "a"		
Intersection	Given	2.48	1.19
Total for facility			

Is this alternative safer than the current configuration (see Exercise 8)? _____

How many crashes are reduced per year, relative to the current configuration? _____

Given the following assumptions:

\$750,000 construction cost to widen the shoulders on the north-south road

25-year life span for the project

\$100,000 benefit per crash reduced

Benefit: crashes/yr reduced x \$100,000/crash reduced = \$ / yr

Cost: \$ construction cost ÷ yr life span = \$ / yr

Is this alternative viable? _____

What is the net benefit for Alternative A, relative to the current configuration? _____

EXERCISE 9c: ALTERNATIVE C

Description: Grade-separate the roads. Use a diamond interchange with four diagonal ramps.

INPUT DATA

Basic Roadway Data

Area type: Rural

Traffic Data

Average daily traffic on ramp: 1000 veh/d

Average one-way daily traffic on the adjacent mainlanes: 8500 veh/d

Geometric Data

Ramp type: Exit

Ramp configuration: Diagonal

OUTPUT SUMMARY

What is the expected crash frequency?

For an entrance ramp with similar conditions:

Ramp type: Entrance

All other input data are unchanged

What is the expected crash frequency?

**INCORPORATING SAFETY INTO THE HIGHWAY DESIGN PROCESS:
MULTILANE HIGHWAYS AND FREEWAYS WORKSHOP**

Date: _____

Location: _____

Your Agency: _____

Your Position: _____

Course Content (circle one)

	Yes				No
1. Did the course meet your expectations? Comments: _____ _____	1	2	3	4	5
2. Was the material presented at the correct level of difficulty? Comments: _____ _____	1	2	3	4	5
3. Was the topic of the course covered adequately (nothing left out, no one topic overemphasized)? Comments: _____ _____	1	2	3	4	5
4. Was the software easy to use? Comments: _____ _____	1	2	3	4	5