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Assessment of TxDOT Staffing for Project Development and Construction, and Project Backlog Analysis

Khali R. Persad Rob Harrison Nabeel Khwaja Lisa Loftus-Otway Dae Young Kim

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Project performed in cooperation with the Texas Department of Transportation and the Federal Highway Administration.

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Chapter 1. Introduction

1.1 Background

The research documented in this report was conducted as Task 12 under TxDOT's innovative research project 0-6581-CT, "TxDOT Administration Research." The objective of the overall research project is to evaluate transportation issues and develop findings and/or recommendations based on results. That project was structured to address some of the unique considerations related to transportation, namely the following:

1) Transportation research needs are sometimes identified in a manner that necessitates a response that does not fit into the normal research program planning cycle, and

2) Individual transportation research needs are not sufficiently clear to allow detailed scoping of a research project, and instead require a co-operative support arrangement between TxDOT and university researchers.

Specifically, this research task was structured so that the Center for Transportation Research (CTR) could provide technical support to TxDOT task forces working on the department's Project Development Plan for 2012 (PDP-2012) and 2013 (PDP-2013).

1.2 Research Plan

This research task examined full-time-equivalent (FTE) staffing needs for TxDOT project development and construction, and analyzed needs for "backlogging" project plans (Plans, Specifications and Estimates, or PS&E), i.e., preparing construction plans in advance and keeping them at the ready ("on the shelf") for possible construction funding in the future. As TxDOT developed its long-term work programs (PDP-2012 and PDP-2013), the research team provided support to the TxDOT task forces and work teams.

1.2.1 Research Approach

TxDOT has experienced a decline in funding available for traditional highway construction projects, from approximately \$6 billion in fiscal year (FY) 2006 to a projected figure of less than \$3 billion per year from FY 2011 on. However, uncertainty surrounds national and state funding, with the possibility of rapid infusions such as recent state bond issues (Prop 12, Prop 14) and federal stimulus funds (such as the American Recovery and Reinvestment Act, or ARRA). As a result, TxDOT needs a strategy for staffing its project development and construction functions based on anticipated funding levels. In addition, it needs a strategy to determine and maintain a reasonable amount of backlog PS&E plans—and the associated staffing levels for developing these—to be able to take advantage of unanticipated state and federal funding.

To accomplish these objectives, CTR reviewed previous studies on project staffing, collected and analyzed data (including Primavera [P6] records) on TxDOT PS&E productivity, and developed recommendations. For the backlog analysis, CTR examined the risks of expending funds to refresh shelved plans versus the benefits of having plans ready if funding suddenly becomes available. CTR interviewed TxDOT personnel and staff in other peer states. The necessary TxDOT data was identified and requested to complete the analyses.

In FY 11, the research team examined FTE staffing needs for TxDOT project development and construction, and began to analyze needs for backlogging PS&E. In FY 12 this work was continued to complete analyses requested by the TxDOT work teams as a result of additional complexities identified during development of the department's 4-year work plan for PDP-2012, and to address changes in funding enacted by the 82nd Texas Legislature.

1.2.2 Work Plan for FY 11

A. Construction Staffing

- 1. Acquire information on TxDOT construction engineering (CE) needs, historical productivity, and influencing factors (e.g., type of project, scope, region, season, etc.).
- 2. Develop models for estimating CE needs for TxDOT's 2011–2013 portfolio of work, and make projections for future years.
- 3. Submit initial models by September 30, 2010. Continue refining models with additional data from TxDOT and peer states as it becomes available, and provide quarterly updates.

B. Project Development Staffing

- 1. Acquire information on TxDOT project engineering (PE) needs, historical productivity, and influencing factors (e.g., type of project, scope, etc.).
- 2. Develop models for estimating PE needs for TxDOT's 2011–2013 portfolio of work, and make projections for future years, taking into account legislatively mandated consultant portion.
- 3. Submit initial models by November 30, 2010. Continue refining models with additional data from TxDOT's P6 system as well as similar systems being established in other states, as it becomes available, and provide quarterly updates.

C. Backlog Analysis

- 1. Interview staff from TxDOT and other states on issues with backlogging PS&E, and document pros and cons, with relevant data where possible.
- 2. Examine TxDOT construction spending plan for FY 11 forward, and identify uncertainties and alternative scenarios.
- 3. Identify projects not in the spending plan that it would be desirable to construct if funding was available, and estimate staffing needs.
- 4. Examine TxDOT district staffing projections for FY 11 forward, and identify opportunities for utilizing in-house capacity and/or consultants to generate backlog PS&E.
- 5. Examine cost/benefit of generating backlog PS&E, including organizational benefits and disbenefits.
- 6. Develop recommendations for a strategy on backlogging PS&E. Provide quarterly updates on progress, with significant recommendations by June 30, 2011.

1.2.3 Work Plan for FY 12

A. Backlogging

- 1. Interview departmental staff who are working on backlogging, and derive a basic definition and set of characteristics which can be shared with others outside the state.
- 2. Develop a set of states whose DOTs manage a highways network that could be regarded as similar to that of Texas and also contact states that are known for their innovation, particularly in the funding, planning and policy arenas. The researchers contacted AASHTO through TxDOT's Deputy Executive Director and sought their help and resources to derive contacts at the state level where backlogging may be implemented.
- 3. Develop a questionnaire, present to the TxDOT panel, and test first within TxDOT and then on at a least one other state DOT. This constituted the critical step of pilot testing the approach and making corrections to enhance its effectiveness.
- 4. Survey the states sampled from (2) above and draft an interview memo for each respondent, together with any data that can be provided to describe the size, cost and characteristics of the projects, as well as any constraints that affect backlogging, so that comparisons can be made with those selected by TxDOT. Upon PD approval, the finalized survey document was sent to those states selected as most likely to impact Texas backlogging, with follow-ups as necessary.

B. PE Staffing

- 1. Collect and analyze additional data, including available P6 records, on project durations and TxDOT PS&E productivity.
- 2. Develop models for estimating ADM (administration), AP (advance planning), PSP (PS&E production), and PSS (PS&E support) staffing.
- 3. Submit initial models by November 30, 2011.
- 4. Refine models for estimating PE needs and apply to TxDOT's PDP-2012 list of projects.
- 5. Submit final models by July 31, 2012.

C. CE Staffing

- 1. Develop a model for estimating CE needs for overall program dollars and funding category dollars.
- 2. Refine models for estimating CE needs and apply to TxDOT's PDP-2012 list of projects when the initial list becomes available from TxDOT.
- 3. Compare the staffing needs predicted with the CST model and provide a summary of results. Hold a workshop with Ken Barnett's group to review similarities and differences and aid in improving the CST model.
- 4. Meet with FIN to ensure that factors for non-work time are captured, and adjust models accordingly to account for inefficiencies.

- 5. Refine the support staff needs model. Meet with Ken Barnett's group to present findings and recommendations on support staff models. Ensure ADM staff is not double counted between the construction staffing and design staffing models.
- 6. Use the model to estimate construction staffing needs when the Proposition 12 Version 2 (P12V2) list of projects is finalized and approved by the commission on the entire portfolio of projects. Expected in October or November 2012.
- 7. Make any adjustments to CE staffing estimates as needed during FY 12 based on feedback from TxDOT. Submit final models by June 30, 2012.
- 8. Upon the PD's request, conduct a survey of comparable DOTs to identify the methodology used by them for determining construction staffing during times of 'uncertain' funding. Identify best practices and methods used for determining staffing levels and report findings to the panel.

1.3 Organization of This Report

Throughout this research task, the research team made presentations and submitted technical memoranda to the TxDOT task forces, work teams, and project director. This report includes the technical memoranda and some of the presentation materials.

This chapter presented the background for this research, and the details of the work plan and subtasks. Chapter 2 presents the results of the Backlog Analysis, while Chapter 3 contains the results of the PE Staffing Analysis. Chapter 4 presents the results of the CE Staffing Analysis. Conclusions and recommendations are included in the respective chapters.

Chapter 2. PS&E Backlogging

2.1 Introduction

In recent years, the Texas Legislature instituted a series of one-time infusions using Proposition 12 and Proposition 14 bonds to augment traditional transportation revenues. The 2009 Federal American Recovery and Reinvestment (ARRA) stimulus funds represented a further one-time infusion that provided a short-term cash flow stimulus for constructing shovel-ready projects. The 82nd Texas Legislative session approved the second tranche of Proposition 12 bonds (P12V2) that raised cash flow, requiring TxDOT to meet a combined letting obligation of approximately \$8.4 billion in FY 12 and FY 13. However, prior to this development TxDOT had been planning to let far less than that figure in construction projects based on forecasted revenues from traditional sources.

Sudden infusions of funding and mandated letting targets require TxDOT to quickly identify projects that meet the legislative goals and appropriations requirements included in the legislation. Most transportation projects (beyond simple sealcoats and overlays) require years of planning, development, and coordination. Therefore, TxDOT has reached into an already diminished reserve of backlog projects to identify those that meet requirements.

For this project, CTR examined the benefits of having plans ready if funding suddenly becomes available versus the risks of expending funds to refresh shelved plans. In FY 11, the research team began this analysis. In FY 12, a firmer definition of how the term is defined and implemented was emerging within the department. This step allowed the CTR team to survey other states to see if any are addressing similar needs, identify and describe the processes they are using, collect data on the type and characteristics of the projects they select, and use the information to compare the key features with those projects being developed in TxDOT.

2.1.1 Literature Review

"Backlog" is the term TxDOT uses to describe project plans that are developed even when no funds have been identified for construction. There are virtually no publications on the concept of developing backlog engineering plans in infrastructure agencies. The nearest analogy comes from manufacturing and inventory management.

Philip Kaminsky and Onur Kaya published "Combined make-to-order/make-to-stock supply chains" in *IIE Transactions* (2009, Volume 41, 103–119). They discussed some concepts for managing inventories. One technique is to assess which products will be made to stock (backlog), and which will be made to order (scheduled lettings). The two techniques described are the traditional Make-To-Stock (MTS) or "push" system, and the Make-To-Order (MTO) or "pull" system.

In the MTS system, inventory is maintained at the end of the supply chain. This requires companies to estimate and forecast the demand, which does not always tend to be accurate. In the MTO system, no stock is maintained. Products are created based on actual demand. Since products are made only when an order is placed, it could hamper competitiveness since customers could have to wait for delivery. Firms such as Dell have begun using the MTO

technique for their operations. Some companies also use a hybrid MTO-MTS or "push-pull" system, depending on the product and its market demand.

For most transportation projects, there is a fairly clean line between advance planning and detailed PS&E, so documents such as proposed alignments, cross sections, and specifications can be prepared at a corridor level in the advance planning phase and then further developed as individual projects in the detailed phase. Estimated quantities and cost estimates can be prepared using advance planning documents, but will have a large margin of error. Traffic studies for important sections could be conducted on a periodic basis, and such information is good for at least 5 years, unless major developments occur in the area. In any case, once detailed traffic studies are conducted, the data can be adjusted to account for changes and variations. Final cross-sections, detailed drawings, special specifications, and final estimates are generally prepared only when the scope of work, funding, and implementation time frame are certain.

Researchers in inventory management have found that lead time is inversely proportional to the customer's probability of placing an order, and developed appropriate models. Complementing this finding, some models consider that holding inventory would enable quoting of shorter lead times to customers, thus increasing the chances of an order being placed. Conversely, orders are lost if stock is not available. In the context of this study, the analogy would be additional funding not being used if project plans are not available.

An important factor in inventory management is to determine which item should be produced next whenever a facility becomes available for production. The relevant analogy would be determining the types of project to develop as backlog. For example, TxDOT develops the next year's pavement plans during winter, when area office staff have less field work. But backlogging generally refers to a longer-term program.

In inventory management a base stock policy is developed in order to maintain a certain amount of stock at all times. Each time the inventory goes below that level, it is replenished. The analogy would be having a certain work volume on the shelf, and ensuring additional projects are developed each time projects from the pool go to letting.

Another important aspect of inventory management is whether to maintain a centralized or decentralized supply chain. The relevant analogy would be developing projects in-house or through consultants. Ideally, TxDOT should do some portion of its engineering in-house to maintain management capabilities. This should include a diverse portfolio of projects to build engineering skills, including complex projects to enhance the morale and competency of project managers. Consultants should be used to meet peaks in demand, including sudden infusions of funding and the need for quick turnaround. Consultants could also be used for specialty work such as structural design and design-build projects.

2.1.2 Reasons for Developing Backlog

Backlog projects are necessary for at least three reasons:

- 1. In case new funds suddenly come available, e.g., ARRA funds in 2009.
- 2. To "backfill" when some expected projects are not ready for letting.

3. To backfill if bids come in lower than expected, as has been the case in 2009–2011.

However, each of these scenarios has considerations associated with them, as illustrated in Figure 2.1. When projects are delayed, in many cases local agencies other than TxDOT, such as metropolitan planning organizations (MPOs), have a say in the substitutions, and other restrictions may exist as well, e.g., the replacement may have to be a project from the same funding category. In the case of lower-than-expected bids, similar restrictions apply as for delayed projects, but again, the operative issue is that it is unexpected. When it happens close to the end of an FY, funding may not roll into the next year.

Reason	Considerations
1. New funding	 Restrictions on use. Lead time to prepare plans
2. Backfill for delayed projects	 Role of MPOs and others in selecting backfill projects. Need for lists by funding category.
3. Changes in prices	Predictable?

Figure 2.1: Reasons for Backlogging

New funding may have restrictions on use. For example, ARRA required that the projects be *shovel-ready*, meaning ready for construction. TxDOT did not have enough lead time to develop complex projects, and instead had to use the money immediately, primarily on pavement-type projects. Figure 2.2 illustrates TxDOT's annual letting volumes since 2009 and the unexpected funds (those other than Fund 6). The future holds multiple scenarios for additional funding, but these opportunities are highly unpredictable. For example, the 2011 Texas Legislature recently approved P12V2, with \$3 billion in funding to be available over the next few years.



Figure 2.2: TxDOT Letting Volumes since 2009 and Funding Sources

Backlog management is contingency management. Figure 2.3 illustrates the questions associated with each type of backlogging contingency. A one-time shot of extra funding requires an equivalent backlog, while a new funding regime requires a ramp-up to a new steady state.

1. Extra funding	One-time or annual?
2. Backfill for delayed projects	Short- or long-term delay?
3. Changes in prices	Predictable?

Figure 2.3: Three Types of Contingencies for Backlogging

2.1.3 Amount of Backlog

The amount of backlog that should be carried by TxDOT is uncertain. As Figure 2.4 illustrates, risks as well as rewards are associated with the volume of backlog.



Figure 2.4: Backlogging—Risks and Rewards

The risks associated with having an insufficient amount of projects on the shelf were quite apparent in the ARRA case. The funds would have remained unspent or gone to another state, incurring criticism of TxDOT. As was the case with the recent P12V2, if TxDOT cannot use the funds promptly, it will lose credibility and risk losing legislative goodwill. Ultimately, the risk is that TxDOT would be seen as not ready, even though the department has repeatedly made the case that inadequate funding is causing the state to fall behind in meeting transportation needs. In the case of delayed projects and leftover funds, TxDOT risks losing those funds. On the other hand, the reward for not having enough backlog is that the PE costs for those projects would not have been incurred. Overall, having too little backlog carries greater risks than rewards.

The rewards of having too much backlog lie in the ability to rapidly let and construct projects as soon as funds come available, a primary goal of TxDOT. Conversely, too much backlog means that plans may sit on the shelf a long time and go stale, requiring extensive rework. TxDOT would suffer criticism for wasting those resources and/or "making work" for its engineers. All in all, the balance is tilted in favor of having more backlog rather than less, but the actual quantity remains to be determined.

To estimate the quantity of backlog, three levels of analysis are possible: at the program level (e.g., a percentage over the expected program funding), at the funding category level (e.g., a percentage over the amount in each funding category), or at the project level (a list of projects in addition to those already funded). Each approach has its own complications, as illustrated in Figure 2.5.



Analysis: At project level or at program level?

Figure 2.5: Three Conceptual Approaches to Estimating Backlog

At the program level, some estimation of expected additional funding would be required. At the funding category level, TxDOT would need to estimate how expected additional funding would be categorized, and the likelihoods of projects being delayed in each category.

At the project level, prioritized lists of projects in each funding category would need to be assembled, down past the level of expected funding to the region where projects could be substituted in case of delays or lower prices. An additional complication at the project level is the need to create and manage a letting volume profile, with contingency plans for backfilling depending on the funds available. Each of these approaches requires a significant amount of data and estimation.

Figure 2.6 illustrates a way of estimating dollar values of backlog. Essentially, for additional funding you need to construct a probability distribution, and select a level of probability that you are comfortable with, e.g., a greater than 50% probability of an extra \$X billion. For delayed projects, the amount of backlog has to be equal to the value of the delayed projects (really, the sum of project values times the months of delay, or total dollar-months). For changes in prices, the backlog must be proportional to the percentage drop in prices (bearing in mind that when prices rise again, the reverse will happen—a backlog of unfundable projects will build up).



Similarly, for delayed projects, backlog = expected value of projects delayed

For changes in prices: If construction prices dropped y% from engineer's estimates, Then you can buy {100/(100-y)} in extra projects. Then backlog should be {100/(100-y)}-1 = {y/(100-y)} E.g., if prices dropped 10%, backlog should be 10/90 = 11%.

Figure 2.6: Estimating a Dollar Value of Backlog Plans

These approaches to the three types of backlog can be combined into a joint probability estimate, as illustrated in Figure 2.7. Simulation would be needed to construct and combine the probabilities.



Figure 2.7: Program-Level Approach to Estimating Backlog

In constructing a probability of extra funding, past injections may not be predictive of the future. Instead, expert opinions based on understanding of political realities at the state and national level would be needed. A possible rubric for capturing such opinions is shown in Table 2.1. Following is the question to be answered in the table cells: "What is your estimate of the probability (a percentage, where 0 is no chance, 100 is certain) that TxDOT will get this amount of extra funding in this fiscal year?" The answers would be combined into a probability distribution of funding for each FY.

\$	FY 12	FY 13	FY 14	FY 15	FY 16	Etc.
0-500 m.	%					
0.5-1 b.						
1-1.5 b						
1.5-2 b.						
2-3 b.						
3-5 b.						

Table 2.1: Possible Rubric for Capturing Expert Opinion on Extra Funding

Regarding delayed projects, several questions would require data and analysis. Does TxDOT keep data on the projects that are pulled from letting because of delays? Are there any statistics on delays, causes, etc.? Is there any pattern to delayed projects? At a slightly higher level, is there any data on the amount of leftover funds each month and FY due to delays? Is that data kept by funding category? What factors influence the amount of leftovers due to delays, and can any patterns be discerned? Inquiries indicated that most of this data is not available.

The project-level approach to backlogging is even more complicated, as illustrated in Figure 2.8. Starting from a set of master lists of needs such as the 30-year Plan and the UTP, some project selection criteria would have to be applied, including a measure of benefits. Constraints such as staff availability and time to prepare PS&E would affect which projects get selected. The end result would be a shortlist of projects by district.



Figure 2.8: Project-Level Approach to Estimating Backlog

Some of the challenges of the project-level approach are readily apparent:

- 1. Planning horizon: because some projects require a long time to get from conception to letting, the backlogging decision has to be made far in advance of funding.
- 2. Need to estimate durations of major project phases in order to create letting volume and staff demand profiles.
 - i. Tie completion dates to costs (PE and construction).
- 3. Assess trade-off between rework risk and shelf life.
- 4. Determine how often to re-visit backlog analysis.

2.1.4 Discussions with District Staff

To identify some of the issues with backlogging and to assess District experience, the research team interviewed several district Directors of Transportation Planning and Development (TP&D). They indicated that districts have project development authority for projects in several funding categories, including Category (Cat) 5A and 5B (Congestion Mitigation and Air Quality projects), Cat 7, and Cat 11. (See Appendix A for a complete list of funding categories.) From these projects, a list of Preferred Lettings (PL) for FY 2011–13 plus part of 2014 has been compiled. The districts have been requested to complete the PS&E for the PL by August 2012, i.e., to have a backlog of about 50% more plans than can be let by August 2012. In other words, TxDOT's current backlog strategy is to build up a 50% letting program backlog by August 2012.

The district TP&Ds explained some of the restrictions on what backlog projects can be substituted in the event funds come available. Backfilling can be performed only with projects from the same funding category. Any variation has to be approved by the Legislative Budget Board. The districts have very little discretion in substitutions, since Cat 2, 5, and 7 projects are picked by the MPO, not by the district. Since MPOs do not have the same level of experience as TxDOT in shepherding projects, delays have more drastic effects.

The researchers inquired whether any lessons had been learned from past experience in developing and using backlog projects to fill gaps. Four lessons were discussed:

- 1. **No potential CDA projects**: Any project that could potentially become a Comprehensive Development Agreement (CDA) such as a toll concession will be reworked from scratch (although the district can develop the environmental approval required by the National Environmental Policy Act [NEPA]).
- 2. Choose small projects: Hedge your bets by having many small projects instead of one large one ("easier to backfill with sand than with rocks"). One example was given of a large project that was delayed for more than a year when the U.S. Corps of Engineers deemed that they would have to issue a permit for the project.
- 3. **Constraints on use of funds**: The example of the ARRA was quoted, where many constraints meant that some less-than-optimal projects got built.
- 4. **Some projects never get built**. Backlogging comes with the risk that some projects never get funded. It is hard to discern any pattern, although it was mentioned that many rural mobility projects have been shelved.

District TP&Ds were asked which projects they would prefer to construct if funding comes available. The following were mentioned:

- ✓ Key connectors (e.g., a segment of two-lane road in a mostly four-lane corridor).
- ✓ Missing links (e.g., unfinished direct connectors)
- \checkmark Additional phases of a corridor as sections with existing plans get funded.
- ✓ Bridges
- ✓ Safety projects
- ✓ Pavement rehabilitation

However, creating prioritized lists is difficult. The Transportation Commission would have to pick winners and losers in any statewide list. Other targeted lists such as the TTI Top 100 (list of most congested areas of Texas) will take 10+ years to develop, or are so expensive (e.g., IH 45 in Houston) that funding is not likely to be put together.

Finally, district TP&Ds were questioned about the shelf life of PS&E and the risk of having to re-do work. Table 2.2 summarizes the discussions.

Project type	Considerations	Shelf life?
Mobility: Environmental	 Corridor EIS req'd. Good for ~ 10 years. If EPA rules change, EIS has to be redone. 	1
Mobility: ROW	 Expensive in urban areas. 'Clean ROW' now a rarity. 	1
Mobility: PS&E	Has to re-done if field conditions change	×
Bridges	Districts are short of BR staff/ consultant funds	1
Preservation	Field evaluation every year	×

Table 2.2: Shelf Life Considerations for PS&E

Mobility projects have three aspects/phases that affect their shelf life. Most require a NEPA approval, perhaps at the corridor level. This approval is typically good for 10 years unless the rules change. Thus, getting ahead on environmental approvals is a good strategy. Most mobility projects also require right-of-way (ROW), which is expensive and difficult to clear in a timely manner. Early acquisition and clearing of ROW is a good strategy if funding is available. PS&E for mobility projects is the most risky, since field and traffic conditions change over time. In the context of the total time to develop a mobility project, PS&E time is relatively short, so it may be wise to hold off on PS&E preparation until funding is very likely.

Bridges are relatively good candidates for backlogging since designs are fairly standardized and TxDOT has good information on which bridges need to replaced or widened. Unfortunately,

TxDOT's in-house capabilities in bridge design have diminished due to retirements and attrition, and at the same time the districts are short on funds to hire consultants. The district TP&Ds say that bridge PS&E have good shelf life, and the department should develop a large backlog of bridge projects. On the other hand, pavement preservation projects do not have much shelf life because field conditions change rapidly, and the designs must be based on recent field data. Some rehabilitation projects may be good candidates because they involve a design from base up and are not affected as much as surfacing projects by changing field conditions.

2.2 Use of ARRA Funds by State DOTs

The following is Technical Memorandum 3 submitted for this research task.

Primary Author: Lisa Loftus-Otway Date: October 2011

This study is examining strategies for developing backlog projects. One area of interest is how other state DOTs deal with unexpected influxes of funds. The American Recovery and Reinvestment Act (ARRA) of 2009 appropriated \$27.5 billion for highway projects. State DOTs were tasked to obligate these funds by March 2010 on shovel-ready projects, after which the USDOT re-distributed unobligated funds by September 2010.

This technical memorandum outlines some of the findings from two Government Accountability Office (GAO) audits in 2009 and 2011.¹ These findings show which states were able to obligate funds quickly and the types of projects they undertook, giving insight into potential states to be interviewed regarding backlogging.

2.2.1 Summary of Findings

Figure 2.9 shows the GAO findings on state DOT obligations by project type in late 2009 and in mid-2011.

2.2.1 GAO Report GAO-10-312T—December 10, 2009

In the first report, GAO reviewed 16 states and the District of Columbia.² These states were chosen because they contain about 65% of the U.S. population, and were estimated to receive collectively about two-thirds of available ARRA funds based on outlay projections, unemployment ranges, mixtures of poverty levels, geographic coverage, and rural/urban representation. The audits were conducted between September and December 2009. Table 2.3 shows the level of funds apportioned in the 16 states reviewed, obligation amounts, and most importantly the percentages that had been apportioned by these DOTs as at November 2009.

¹ United States Government Accountability Office (GAO). December 10, 2009. *Recovery Act: States' Use of Highway and Transit Funds and Efforts to Meet the Act's Requirements*. GAO-10-312T. Accessed on September 26, 2011 from http://www.gao.gov/new.items/d10312t.pdf; and GAO. June 29, 2011. *Recovery Act: Funding Used for Transportation Infrastructure Projects, but Some Requirements Proved Challenging*. GAO-11-600. Accessed on September 26, 2011 from http://www.gao.gov/new.items/d10312t.pdf; and GAO. June 29, 2011. *Recovery Act: Funding Used for Transportation Infrastructure Projects, but Some Requirements Proved Challenging*. GAO-11-600. Accessed on September 26, 2011 from http://www.gao.gov/new.items/d10312t.pdf; and GAO-11-600. Accessed on September 26, 2011 from http://www.gao.gov/new.items/d10312t.pdf; and GAO-11-600. Accessed on September 26, 2011 from http://www.gao.gov/new.items/d11600.pdf

² Arizona, California, Colorado, Florida, Georgia, Illinois, Iowa, Massachusetts, Michigan, Mississippi, New Jersey, New York, North Carolina, Ohio, Pennsylvania, and Texas.



Figure 2.9: ARRA Obligations by Project Type as of October 31, 2009 and June 3, 2011

State	Apportionment \$ (millions)	Obligated Amount	% of Apportionment Obligated	Key
AZ	522	299	57	
CA	2570	2085	81	
СО	404	346	86	
DC	124	106	86	
FL	1347	1123	83	
GA	932	710	76	<mark>50–60%</mark>
IL	936	784	84	
ю	358	342	96	60–70%
MA	438	252	58	70-80%
MI	847	716	84	80–90%
MS	355	306	86	00-9070
NJ	652	492	75	90%+
NY	1121	833	74	
NC	736	659	90	
ОН	936	488	52	
РА	1026	925	90	
ТХ	2250	1396	62	
Source: GAO-10-312T page 5–6				

Table 2.3: ARRA Apportionments and Obligated Amounts at November 2009

The GAO found that states were continuing to dedicate most of the funds for pavement projects, although usage varied depending on state transportation goals. State officials told the GAO that they selected these projects because they did not require environmental clearance, did not need extensive design, and could be quickly obligated and bid. *Notably, construction of new roads and bridges respectively accounted for just 6% and 3% of funds obligated.*

Notable findings of the 2009 GAO report included the following:

- Illinois and Iowa had a significant portion of ARRA funds obligated for resurfacing —63 and 59% respectively. In comparison, Pennsylvania and Florida obligated just 10% and 12% of funds for resurfacing. Iowa noted, however, that they took this strategy to advance a large number of projects in this one area, and to free up funds for larger, more complex projects in the near future.
- Mississippi used over half of its ARRA funds for pavement improvement, and of this 14% went to pavement widening.
- Florida used 36% of its funds for pavement widening (compared to 15% nationally) and 23% for construction of new roads and bridges (compared to 9% nationally).
- Ohio obligated 32% of its funds for new road and bridge construction.
- Pennsylvania targeted its funds to reduce the number of structurally deficient bridges in the state. At October 2009, 31% of its funds were obligated to bridge improvement and replacement (compared to 10% nationally).
- Massachusetts had used the bulk of its funds at this juncture for pavement improvement, with 30% for resurfacing and 43% for reconstructing/rehab of roads. Massachusetts noted that, for future project selection, they were going to select projects that promoted longer-term goals of the state—e.g., construction of a new interchange and access roads to a proposed executive park. The GAO noted that Federal Highway Administration (FHWA) officials expressed concern to the GAO that this strategy may be too ambitious and could run the risk of not meeting Act requirements by the final obligation date in March 2010.
- Analysis found that for 10 states, contracts were awarded at less than the original cost estimates. California, Georgia, and Texas awarded more than 90% of their contracts for less than the estimates.
- Some states noted that while they were committed to trying to meet their maintenance of effort requirements, they were concerned that they may not be able to maintain their levels of transportation spending if gas tax and other revenues declined, or if agency cuts were implemented due to lower 2009–10 state revenue collections.
 - Iowa, North Carolina, and Pennsylvania—all high obligation states at an early juncture—noted this was a concern for them.

2.2.2 GAO Report GAO-11-600—June 29, 2011

For the second report³, the GAO visited six states and DC (California, Indiana, Massachusetts, Texas, Virginia and Washington), which represented about 25% or \$6.9 billion of the \$27.5 billion available from ARRA. They were geographically dispersed, with a mix of more and less populated states, and were drawn from the previous 16 states that had been monitored. The report noted that at the time of writing—May 2011—almost 95% of the \$45 billion of ARRA funds had been obligated in over 15,000 projects across the U.S. Pavement improvement projects continued to be the primary use of AARA funds. As discussed in the 2009 report, states did experience problems with the maintenance of effort requirements. This required that states maintain their planned level of spending to be eligible for the August 2010 redistribution. The GAO found that 29 states met this requirement, but 21 states did not.

Notable findings from this report included the following:

- Rates of expenditures still varied among programs and states.
- Obligation and subsequent expenditure for highway funds sub-allocated for metropolitan, regional, and local use have lagged behind rates for state projects in some states. According to the FHWA this trend had continued for 24 states, including Texas and Virginia—states visited by GAO.
- 68% of funds were used for pavement improvement projects.
- The Act, according to state DOT officials, led to better coordination and streamlined processes. For example, the Massachusetts DOT noted that they streamlined their 26-step bid process down from 120 days to 44 days.
- DOTs noted that "ARRA funds helped reduce 'backlogs' of shovel ready projects." California for example, funded its entire list of shovel-ready projects and began work on new construction projects.
- Other states noted that they could complete projects that were planned but lacked funding. Virginia began construction of an interchange that had been planned since the 1980s. Massachusetts started construction of a bike and pedestrian project that was promised as part of the Big-Dig Project. Washington accelerated work on congestion relief on IH 405 and extended a high-occupancy vehicle (HOV) lane on IH 5.
- Maintenance of effort proved to be an issue for many states. The GAO also noted *that many states did not have an existing means to identify planned transportation expenditures for a specific period*, and their financial and accounting systems did not capture this data.
 - The GAO commented that some DOT officials noted a more narrowly focused requirement applying only to programs administered by State

³ United States Government Accountability Office (GAO). June 2011. Recovery Act: Funding Used for Transportation Infrastructure Projects, but Some Requirements Proved Challenging. GAO-11-600. Available at http://www.gao.gov/assets/330/320351.pdf.

DOTs, or programs that typically receive state funding could help address the maintenance of effort challenges.

- Obligation deadlines heavily influenced the types of projects selected for funding.
 - State and local officials noted that to meet Act obligations they prioritized projects that had significantly progressed through the development and design process and could quickly move to construction, and did not require extensive environmental review/processes.
 - The deadlines prohibited other potentially higher priority projects from being selected.
- Several states said that their mix of projects would have been different if obligation timelines were longer.
 - California noted they would have pursued more large-scale projects.
 - Washington and Virginia said that the Act's obligation timeframes allowed their states to select projects that addressed state priorities, such as infrastructure investment that had long-term economic impacts, and addressed safety and preservation needs.

2.2.3 Conclusion regarding ARRA and Backlog

It appears that different states use the term *backlog* differently. The second GAO report noted that *transportation officials told us that recovery funds helped reduce* **backlogs** of shovel-ready *projects*. The report does not stipulate whether the term "backlog" refers to a specific program with a blended mix of projects, or is a term used within the context of its plain meaning to cover projects awaiting funding. Given that both reports found that many states stipulated that their mix of projects would have been different had obligation times been longer, "backlog" as used in the GAO report doesn't necessarily correspond to how TxDOT is using this term.

These GAO reports show that many states did not have programs in place for shovel-ready projects. In both sets of drawdowns, pavement maintenance and rehabilitation formed the bulk of projects. These types of projects can be quickly assembled for construction. On the other hand, new road construction amounted to only 6% and 7% respectively, mainly because they require extensive environmental review/processes. Even bridge improvement, replacement, and new construction, which require moderate environmental work, were just 13% and 12% respectively.

It would be interesting to see follow-up reporting on how many states were able to shift projects forward post-ARRA, as was suggested by some states, because they were able to catch up with what they termed *"backlog projects."* Clearly, ARRA proved that states need to have a set of backlog projects, for unexpected cash influxes.

2.3 Backlogging Environmental Approvals

As the previous section's technical memorandum noted, one major impediment to having shovelready projects under ARRA funding was lack of environmental compliance completion for many potential projects. The GAO found that many projects funded under ARRA were selected because they had already progressed significantly through the project development and design process (some 70%). State DOTs who were interviewed by the GAO noted that some of their large or new infrastructure projects could not be funded because they required additional reviews, including environmental clearances, which could not be achieved in the short time frame for ARRA disbursements.

2.3.1 Introduction

Many DOTs will not undertake an environmental review until the project has sufficient and predictable financing. The question then arises: how can DOTs develop a strategy to maintain backlog projects that may not fall within the constrained portion of the Transportation Improvement Program (TIP), but could be sufficiently progressed through the environment, development, and design process to take advantage of new or ad-hoc funding as it becomes available?

As part of this research, a review was undertaken to see whether any entities who, through statutes, policies, or programs, are conducting NEPA/environmental analysis earlier in the transportation planning process. At the federal level, the Linking Planning and Environment Initiative was reviewed to see whether any guidance was available to assist in pre-positioning projects that may not be in the financially constrained portion of the long-range plans and TIPs, but were assessed in the non-constrained portion of the plan.

In addition, two MPO documents were reviewed to ascertain the level of detail in environmental review and whether this could be utilized in a formal project-specific NEPA evaluation to assist in reducing project development time as part of a formalized backlog policy and program.

2.3.2 Linking Planning with NEPA

Linking the transportation planning process and the National Environmental Policy Act of 1969 (NEPA) process has been a topic of interest for federal agencies, state DOTs, and MPOs, among others, for over 10 years. A limited number of similar individual state programs have been in effect since the late 1990s. Federal laws and guidelines supporting integrating the two processes have been present since mid-2000, with major guidance issued in 2007, and legal guidance issued by the Chief Counsels for the FHWA and Federal Transit Administration (FTA) on linking these processes in 2005. The driving force behind these programs is a desire to streamline the NEPA process itself and to reduce the time it takes to produce the environmental documents, as well as the consultation time between various federal, state, and local agencies.

In the past 10 years, policy-makers and programs have begun to assess how to draft and develop the long- and short-range planning documents with a view to integrating segments/components into the environmental documents. However, this review on linking planning and NEPA found that initiatives to link these processes are still fairly sporadic, not yet fully integrated, and have mostly focused on major projects and corridor planning.

However, two states are conducting quite rigorous environmental impact assessments on their long-range plans. California, already notable for its strong state environmental act, requires environmental-impact-type assessments on all plans and programs developed by any state or local entity. So under California's State Environmental Policy Act, MPOs are required to conduct an Environmental Impact Review (EIR) on the long-range transportation plans, and on

projects that are then transferred into the TIP. Washington State also requires a similar type of exercise, although the reviews are called Environmental Impact Statements (EIS).

2.3.3 California Environmental Quality Act

California, through its Environmental Quality Act, has legislated for environmental review of long-range planning documents through the California Environmental Quality Act (CEQA) (California Public Resources Code [CPRC] Sections 21000-21178, and Title 14 California Code of Regulations [CCR] Section 753 and Chapter 3, Sections 15000-15387). CEQA requires a Program Environmental Impact Report (PEIR) for any *information document* that discloses the impacts of discretionary government actions on the environment. The Act requires lead agencies to prepare an EIR including programs and plans that may cause significant environmental effects.

MPOs and councils of government (COGs) in California, as well as the California DOT (Caltrans), are required to prepare a PEIR for their respective regional/state transportation plans, including their Sustainable Communities Strategies. Cities and counties are also required to conduct a PEIR analysis of their long-range comprehensive plans. For example, the City of San Diego certified its general plan update final PEIR in March 2008 (San Diego, 2008). Under the PEIR, agencies evaluate regional-scale environmental impacts and indirect effects, including growth-inducing impacts and cumulative impacts. They are also required to identify any potentially *significant* adverse environmental impacts and include any mitigation measures that will minimize these identified impacts.

Local agencies can also integrate the requirements with planning and environmental review procedures that are otherwise required by law or local practice, so that all of these procedures can feasibly run concurrently as opposed to consecutively (CPRC §21003 (a)). Information developed in the EIRs can be incorporated into a database to use subsequent or supplemental environmental determinations (CPRC §21003 (e)).

The PEIR can be prepared on a series of actions that can be characterized as one large project and are related either (1) geographically, (2) as logical parts of the chain of contemplated actions, (3) in connection with issuance of rules, regulations, plans, or other general criteria to govern the conduct of a continuing program, or (4) as individual activities carried out under the same authorizing statutory or regulatory authority and having generally similar environmental effects that can be mitigated in similar ways (CCR Guidelines §15168). PEIR can serve as a first-tier document for later CEQA review of individual projects/plans that may be included in the program (CCR §15063 (b) (B) and §15179).

Similar to the Council on Environmental Quality (CEQ) guidelines for Categorical-Exclusiontype projects, the CEQA also exempts some projects from the requirements of conducting an EIR. Transportation projects that are exempted include

• A project for the institution or increase of passenger or commuter services on rail or highway ROW already in use, including modernization of existing stations and parking facilities.

- A project for the institution or increase of passenger or commuter service on highoccupancy vehicle lanes already in use, including the modernization of existing stations and parking facilities.
- Facility extensions not to exceed 4 miles in length that are required for the transfer of passengers from or to exclusive public mass transit guideway or busway public transit services.
- A project for the development of a regional transportation improvement program, the state transportation improvement program, or a congestion management program prepared pursuant to Section 65089 of the Government Code (CPRC §21080 (b) (10 through 13)).

2.3.4 Washington State Environmental Policy Act

Washington State also requires agencies under the State Environmental Policy Act to develop plan-level EIS (WAC 197-11-442). Under the Revised Codes of Washington §43.21C.030, all branches of the state, including state agencies, municipal and public corporations, and counties shall

- a) Utilize a systematic, interdisciplinary approach which will insure the integrated use of the natural and social sciences and the environmental design arts in planning and in decision making which may have an impact on the environment;
- b) Identify and develop methods and procedures, in consultation with the department of ecology and the ecological commission, which will insure that presently unquantified environmental amenities and values will be given appropriate consideration in decision making along with economic and technical considerations;
- c) Include in every recommendation or report on proposals for legislation and other major actions significantly affecting the quality of the environment, a detailed statement by the responsible official on:
 - (i) the environmental impact of the proposed action;
 - (ii) any adverse environmental effects which cannot be avoided should the proposal be implemented;
 - (iii) alternatives to the proposed action;
 - (iv) the relationship between local short-term uses of the environment and the maintenance and enhancement of long-term productivity; and
 - (v) any irreversible and irretrievable commitments of resources which would be involved in the proposed action should it be implemented;
- d) Prior to making any detailed statement, the responsible official shall consult with and obtain the comments of any public agency which has jurisdiction by law or special expertise with respect to any environmental impact involved. Copies of such statement and the comments and views of the appropriate federal, province, state, and local agencies, which are authorized to develop and enforce environmental standards, shall be made available to the governor, the department of ecology, the ecological
commission, and the public, and shall accompany the proposal through the existing agency review processes;

- e) Study, develop, and describe appropriate alternatives to recommended courses of action in any proposal which involves unresolved conflicts concerning alternative uses of available resources;
- f) Recognize the worldwide and long-range character of environmental problems and, where consistent with state policy, lend appropriate support to initiatives, resolutions, and programs designed to maximize international cooperation in anticipating and preventing a decline in the quality of the world environment;
- g) Make available to the federal government, other states, provinces of Canada, municipalities, institutions, and individuals, advice and information useful in restoring, maintaining, and enhancing the quality of the environment;
- h) Initiate and utilize ecological information in the planning and development of natural resource-oriented projects.⁴

2.3.5 San Diego Council of Governments (SANDAG)

SANDAG completed its EIR October 2011. The main body of the report is 1400 pages, with 1400 pages in the technical appendices. It took over 2 years to complete. This EIR is an evaluation of the environmental effects associated with the adoption and implementation of the 2050 Regional Transportation Plan, including its Sustainable Communities Strategy.⁵ The EIR was prepared as a Program EIR under CEQA Guidelines Section 15168(a). It reflects the broad, regional nature of the long-range plan and its alternatives.

According to the EIR, subsequent activities consistent with the 2050 long-range plan "will be examined in light of this EIR to determine whether additional environmental documentation, such as a negative declaration, supplemental or subsequent EIR, or addendum, must be prepared." If any subsequent activities are within the scope of the EIR—and if SANDAG finds no new effects would occur or no new mitigation measures would be required pursuant to CEQA Guidelines Section 15162—subsequent projects would be considered within the scope of this EIR and no further environmental documentation would be required.

According to SANDAG, "An advantage of a Program EIR is that it allows the lead agency to consider broad policy alternatives and program wide mitigation measures at an early time when the agency has greater flexibility to deal with basic problems or cumulative impacts."

The EIR is structured into multiple chapters. The report's initial chapters review the purpose of the EIR and the scoping process used to develop the preferred alternative along with the public review and participation process. A chapter sets out the environmental setting and characteristics

⁴ Accessed at: http://apps.leg.wa.gov/RCW/default.aspx?cite=43.21C.030

⁵ The Program EIR is prepared in accordance with the California Environmental Quality Act of 1970 (CEQA) (Public Resources Code Section 21000 et seq.), and the Guidelines for Implementation of CEQA (CEQA Guidelines) (14 California Code of Regulations Sections 15000 et seq.)

of the region, and then a subsequent, extremely large chapter turns to the environmental impact analysis.

The elements reviewed include the following:

- aesthetics and visual resources
- agricultural and forest resources
- air quality
- biological resources
- cultural resources and paleontology
- environmental justice
- geology, soils, and minerals
- greenhouse gas emissions
- hazards and hazardous materials
- hydrology and water quality
- land use
- noise
- population and housing
- public services utilities and energy
- recreation
- transportation and traffic
- water supply

The analysis reviews existing conditions, any regulatory setting elements, significance criteria, impact analysis, mitigation measures proposed and any significant effects remaining after mitigation—detailed into three out-year timeframes: 2020, 2035, and 2050. Specific transportation projects that are scheduled in these various timeframe slots are addressed. Separate sections also detail specific mitigation activities that will be developed and implemented as the plan's specific transportation projects move forward through clearance to design and construction.

The report wraps up with a review of cumulative impacts of the proposed plan. It notes that several major infrastructure projects within the authority of other agencies are also planned to occur within the timeframe of the projects from the long-range plan, and that these may also play a role in cumulative impacts of projects being implemented. The report looks at some of these proposed projects (high speed rail, coastal trail, border crossings and ports of entry, ports and maritime, petroleum pipelines, airports, and freight rail). Cumulative impacts are reviewed by the multiple issue areas listed previously. Mitigation measures are also discussed in terms of the multiple projects that may induce a cumulative impact. Finally, the report sets out the alternative

analysis that agencies are required to consider including analysis of impacts associated with the five alternatives that the long-range plan considers.

It should also be noted that as part of California's Senate Bill 375, opportunities for streamlining the environmental process when certain criteria are met are used as incentives for implementing projects consistent with the long-range plans and the sustainable communities strategies that all jurisdictions must develop. If these criteria are met, reviews for specific projects do not require repetition of certain elements. For example, greenhouse gas discussion in terms of vehicle miles traveled (VMT) in the project-specific review will not need to be repeated and the discussion in the EIR can be utilized.

2.3.6 Puget Sound Regional Council

This EIS, completed in 2010, is an extremely large document, comprising some 18 chapters and 14 appendices in around 2,600 pages. It took 3 years to complete. The review covers a large subject matter area because of the breadth of the council's oversight. For example, it includes sections on public services and utilities, energy, parks and recreation, human health, and noise.

The EIS process comprised a scoping process to narrow the plan through input and allow the EIS to focus on the most compelling issues that faced the region. The scoping process included a formalized public input process, so many of the projects that were included within the TIP had already received an element of scrutiny from the public, and from state, federal, and local agencies, and had been placed in the preferred constrained (and non-constrained) alternative.

A series of seven models were utilized to run the various alternatives and the baseline set of data. Figure 2.10 shows Puget Sound's integrated modeling system.



Source: Puget Sound Regional Council

http://psrc.org/transportation/t2040/t2040-pubs/transportation-2040-final-environmental-impact-statement/ Figure 2.10: Puget Sound Integrated Modeling Process

The EIS then reviewed the plans' various alternatives, including the baseline, preferred alternative, and seven other alternatives for impacts on land use, air quality and climate change, noise, visual and aesthetic resources, water quality and hydrology, ecosystems and endangered

species act issues, energy, earth, environmental health, historical and cultural resources, environmental justice, and human health in a series of separate chapters and in the appendices.

The agency even completed an environmental justice analysis (not required under Washington's statutes) and hired an outside consultant to conduct public outreach on the various alternatives being reviewed. While the review was not project-level-specific to the level of compliance required under a full NEPA analysis, conducting such a process with a public outreach component of the magnitude undertaken in Washington should help in identifying projects that could be pushed quickly up the processing and programming chain that may be Categorical Exclusion-type projects, or projects that have been shown to have some environmental effects that could be mitigated under an environmental assessment process and not a full NEPA environmental impact assessment.

Since the EIS was released, some non-motorized investments within a 1- or 3-mile buffer area have been moved into the financially constrained preferred alternative from the un-programmed portion of the preferred alternative. PSRC notes that this does not change the environmental analysis because the EIS was conducted on both the constrained and un-programmed part of the preferred alternative.

2.3.7 Conclusion regarding Backlogging Environmental Approvals

Linking long-range plans with the NEPA process and securing blanket environmental approvals for segments of those programs could potentially save years off individual project delivery times. Getting MPOs and other local planning agencies that hold the keys to long-range transportation plans involved in environmental approvals appears to be a viable strategy. Leveraging the environmental planning already conducted by those agencies may assist in pre-positioning some projects as environmentally clear backlog projects.

It is recommended that TxDOT work with MPOs to advance the environmental approval process into those agencies' long-range plans. This approach has two benefits:

- Allows longer-duration projects to be semi-shelf-ready for design and construction.
- Allows low-impact projects to be identified early and scheduled according to funding.

2.4 Survey of State DOTs

2.4.1 Introduction

A general inquiry was made by the research team through TxDOT Deputy Executive Director John Barton to AASHTO to identify state DOTs that have any program to deal with unexpected infusions or surplus funding. Only seven DOTs responded, and their responses are listed in Table 2.4.

Agency	Response
Vermont DOT	We do have several prioritization systems that we developed here in VT to address an overabundance of projects with no funding to complete them. They are pretty basic as our goal was to make them transparent to the legislature, general public and planning commissions. Obviously we are a much smaller scale then Texas, but if they are interested, I would be willing to share our experiences.
Michigan DOT	We don't have a backlog issue, per se, but we do have a fairly effective Project Management System that allows us to review development status at the program and individual project level. If you think that helps, I could get you a name of someone here in Michigan that works with that system.
Kansas DOT	I may not understand the question fully. KDOT doesn't have an automated system per se, but we do have a backlog of projects to advance to construction as funding is available. TxDOT can contact Mark Taylor P.E., Chief, Bureau of Program and Project Management for details of our process/procedure.
New Jersey	At the New Jersey Department of Transportation, there is constant evaluation of available funding to determine how much should go towards active construction projects, versus how much should go to project development or project design. As it currently stands, we typically deliver the projects to construction as soon as the design is complete. Due to limited funding, some projects in design are currently on hold. Therefore, our 'shelf' is a list of partially designed projects, but not a batch of fully designed projects
North Carolina	North Carolina has no system for managing backlog projects. We have a few projects that become "shelf projects" as a result of normal business practices and issues.
Indiana DOT	Indiana tries not to have too many shelf ready projects. We only want to work on our set program. We are currently setting our FY 15 and FY 16 programs. We prioritize our FY projects, estimate the budget, then work towards those means, adjusting as fiscal numbers change. Our fiscal numbers are updated monthly and the program moves with it.
Iowa DOT	We do not have anything like that at the Iowa DOT; however, we would be very interested in their findings.

 Table 2.4: Initial Responses from State DOTs regarding Backlogging

These state DOTs were contacted to request a follow-up interview, and three agreed: Michigan, Kansas, and North Carolina.

2.4.2 Questionnaire Design

A questionnaire was designed to gather information on State DOT backlogging approaches. The intent was that it would be sent out to the DOTs so they could assemble the relevant facts, and then this would be followed up with a phone interview to elicit details. The design of the questionnaire is illustrated in Figure 2.11.



Figure 2.11: Design of Questionnaire for State DOTs on Backlogging Approaches

The screening question was the following: Does your DOT develop any unfunded projects and hold them in reserve just in case extra funding comes available? If so, four pieces of data would be sought:

- 1. The size of the program, fraction of overall DOT program, and what would have been the fate of those projects otherwise.
- 2. The types of projects selected and reasons.
- 3. The constraints that influence the selection of those projects.
- 4. Risks and benefits associated with developing unfunded projects.

If the DOT did not have a process or program, the questions would focus only on how they deal with unexpected funding, and whether funding is lost because of not having a program in place.

2.4.3 Michigan DOT

The Michigan DOT has what they call "shelf jobs." The rationale is that they need to have an even and predictable letting program for the construction industry, so that sharp fluctuations do not impact the demand for construction inputs and adversely affect prices.

In general the DOT tries to complete plans 6 months ahead of letting date. They aim to let all their larger projects and 75% of their dollars in the first 6 months of the FY (October to March).

In this way, even if the more complex projects suffer a delay, they usually can still let it within the FY. They keep only routine projects, e.g., seal coats, for the second half of the FY.

They also develop some shelf jobs from their longer-term program, to backfill for unexpected situations, and to maintain steady workload for in-house staff. No formal process is in place for selecting these projects, other than that they be in the rolling 5-year TIP. Previously developed shelf jobs scheduled for FY 12 letting include the following:

- Mobility: 17 projects totaling \$33.5 million
- Structural: 6 projects totaling \$7.5 million
- Pavement preservation: 13 projects totaling \$7.8 million
- Maintenance: 6 projects totaling \$2.1 million
- Other: 7 projects totaling \$7.6 million

The Michigan DOT's overall shelf jobs summary for FY 12–16 is given in Table 2.5.

Fiscal Year Program	Shelf Jobs \$ (jobs more than six months between PC and let)	Shelf Jobs %
FY12 436 projects \$721m	43 projects 51.9m	7.2
FY13 760M	\$120.6m	15.8
FY14 \$562m	\$169.6m	30.1
FY15 \$1.07bn	\$296.23m	27.5
FY16 \$481m	\$140.78m	29.3

Table 2.5: Michigan DOT Shelf Jobs Program for FY 12–16

When unexpected funding is available, Michigan uses its shelf-job projects. If surplus funds are available, they target projects that could be developed in compressed design process (including use of consultants). Regarding the ARRA funding, they said that if they had more time and flexibility, they might have made better strategic decisions on projects they chose, and even on the project delivery process.

2.4.4 North Carolina DOT (NCDOT)

The NCDOT develops backlog projects, but has no formal process. Those projects used to be called "production projects" but are now called "backfill" projects. All backfill projects are developed with in-house staff. In general the DOT develops about 5–10% (dollar total) in

backfill projects over the funded ones. They have found that this number allows them to use up all their funding each FY. They let their backfill projects continually so as to keep lettings at a steady level.

The DOT tries to manage its cash flow so it would not have to return money to the state's General Revenue Fund, and also uses backfill to manage construction peaks and valleys. NCDOT is very conscientious about using all of its approved funding. Major changes were made after the DOT consistently did not meet its letting targets in the early 2000s. The DOT started using consultants to fill the gaps. They also instituted a better management system to streamline permitting and utility relocations, and/or have contractors work around those.

NCDOT has \$600 million in TIP projects (design-bid-build) plus a \$400 design-build turnpike. It lets on average 150–160 projects per year in the regular program, and the backfill program usually comprises 40–50 projects. They are mostly regional and statewide projects that would fall just outside of the TIP programming process. Strategic projects are those that would have been in the pipeline anyway but did not meet current TIP ranking criteria (average daily traffic/lane width and mobility, and health and safety are the main focus areas). About 60% of the TIP is mobility-focused, with the rest being health and safety projects.

Backfill projects have two funding authorizations: (i) project scheduled for full funding and letting but just under the criteria set for including in regular TIP, and (ii) conduct planning and environmental studies where no ROW has been purchased and there is no letting schedule. Therefore, if they exhaust their lettable projects in an FY, they direct the funds to environmental and planning studies.

Backfill are mostly urban type projects, including multilane sections, curb and gutter, and rehab and capacity projects of regional significance. Few projects concerns loops or new construction The average range is \$60 to \$80 million per project.

They also take projects that are in years 6–10 of the programming budget. Pavement preservation that is in the \$10–12 million range would not fall into the backfill process. The 7-year list of backfill projects is estimated at \$1.6 billion. Occasionally when a backfill project is selected for letting, some updating of the plans is needed, usually to the specifications and the mapping. About 1% of the PE budget is spent on reworking those plans, and another 1% of backfill projects end up abandoned. NCDOT uses SAP project management software for tracking project development. They use templates with estimated times built in, but many project managers just use the defaults or maximum durations.

ARRA funding was used mostly for resurfacing and infrastructure health type projects that had short construction windows that would meet stimulus guidelines. It was also complex to manage, as "equity" provisions required that projects had to go to all 100 counties, on top of other requirements. They also had to ensure these projects could be finished as they did not have funding to follow on after the ARRA deadline. It appears that the NCDOT does not obligate funds at letting, but instead manages cash flows to match revenues to construction billings. As a result, the ARRA cutoff could have left them hanging.

2.4.5 Kansas DOT (KDOT)

KDOT develops unfunded projects and holds them in reserve, under its pooled projects program. These projects range from expansion to modernization to preservation types. They serve as a "bank of projects that can be accelerated to fill yearly gaps."⁶ For example, all FY 12 pooled projects are already on the letting schedule. FY 13 has two pooled projects totaling \$26 million, or 10.1% of the annual letting, while FY 14 has a total of \$209 million in pooled projects— 51.8% of that year's letting. The goal is to have a bank of 50% of the annual letting in any given year. Pooled projects are selected using the DOT's T-Works Program criteria. Figure 2.12 is the website front page for T-Works.

May 2010, the Kanssa Legislature passed Transportation Works for Kanssa (T-WORKS), and Spatian Courter anaportation program. T-WORKS is designed to create jobs, preserve highway, canse participated in the development of T-WORKS and heiped create betar.		
T-WORKS provides the framework and the funding to make sure Kansas transportation services work for you. T-WORKS Funding T-WORKS projects are funded primarily through a 4/10 cent sales tax. Below is break down of how much funding each program will receive over the 10 years of the program. Highway Preservation Projects \$4.4 Billion Highway Modernization & Expansion Projects \$1.7 Billion Economic Development Program \$100 Million	 allion 10-year transportation program. T-WCRKS is designed to create jobs, preserve highwinfrastructure, and provide multimodal economic development opportunities across the state More than 2,000 Kansans participated in the development of T-WORKS and helped create business models for each transportation mode. Below is a list of some the key features of T-WORKS: A new highway project selection process that uses engineering data, local input and economic impact analysis to evaluate projects. Economic impact analysis helps Kansa a good return on their investments. An expanded Economic Development Program, which will be more flexible and resport (a. decisions made in 45 days or less) to help communities capitalize on emerging ecoportunities. A regional transit approach to make services more efficient and expand coverage acrostate. More Kansans will have access to air ambulance services thanks to a more strategic s process raviation projects. An expanded Rail Program tha will now allow shippers and industrial parks to be elig program funds along with local governments. And T-WORKS means that Kansas hijways can be maintained at the performance leiter and expand coverage acrostate. 	an So and an analysis of the Kabitation and analysis of the Kabitation an
of how much funding each program will receive over the 10 years of the program. Highway Preservation Projects \$4.4 Billion Highway Modernization & Expansion Projects \$1.7 Billion Economic Development Program \$100 Million	work for you.	ces
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Aviation Projects \$46 Million	Aviation Projects \$46 Millio	
Rall Projects \$40 Million		
Special City County Highway Fund (Local Roads) \$1.5 Billion	Special City County Highway Fund (Local Pende) \$16 Dillio	n
Total Program \$7.9 Billion		

Figure 2.12: KDOT T-Works Website Front Page

Proposed KDOT projects are classified in three groups, with selection criteria and weighting factors as shown in Table 2.6.

⁶ Telephone interview with Chuck Protasio, Assistant Bureau Chief, Kansas Department of Transportation, April 2012.

	Engineering	Regional input through local consult meetings	Economic Impact Analysis based on TREDIS (<i>see eco- nomic impact page</i>)
Preservation projects Taking care of what we have. Pavement and bridge repair and replacement.	100%		
Modernization projects Improving existing roadways. Adding shoulder, flatten- ing hills, improving intersections.	80%	20%	
Expansion projects Adding something new like passing lanes, building ad- ditional lanes, and building new interchanges.	50%	25%	25%

Table 2.6: KDOT Project Selection Approach and Weighting Factors

Be watching for: Kansans emphasized that transportation investments should support the economic priorities of the state. KDOT now does that for expansion projects through economic impact analysis and by conducting local consult meetings every two years. Be watching for those meetings – that's a great opportunity to talk with KDOT staff and let them know how your community is changing and, consequently, how your transportation needs are also changing. KDOT tried to build some flexibility into the selection and programming process, so that high priority emerging needs can be addressed on a limited basis.

T-Works uses economic impact analysis as factor in project selection. The economic model TREDIS is used to

- Evaluate long-term jobs, gross regional product, safety benefits, and income growth.
- Weigh those elements against project cost.
- Score rural and urban projects separately, using county-level data.

Table 2.7 illustrates how some projects are evaluated.

PROJECT	PROJECT COST	JOBS ADDED	ECONOMIC VALUE ADDED
Parsons-US-400 Bypass	\$27 M	1,400	\$56 M
Wichita—K-96 Bypass	\$103 M	24,000	\$1.6 B
WY County — 110th Interchange	\$50 M	5,700	\$186 M
Overland Park— Nall Interchange	\$48 M	17,500	\$4.1 B
Hays — Commerce Parkway Interchange	\$3.5 M	2,200	\$111 M
TOTAL	\$231 M	50,800	\$6.1 B

 Table 2.7: Project Evaluation in KDOT T-Works

Table: There are also long-term effects from projects. For example, five case studies on Kansas transportation projects revealed that those projects created more than 50,000 jobs and added \$6.1 billion to the state's economy. And it's anticipated that by utilizing economic impact analysis, T-WORKS will generate even greater economic benefits across Kansas.

For the public input process, the DOT compiles a list with calculated engineering score in terms of pavement condition, safety, congestion, truck traffic, etc. The list is presented to local communities, who can add projects and identify priority projects. Each project is assigned a local consultation score that is calculated based on safety, regional impact, system connectivity, and extenuating circumstances.

Local highway engineers work with partners to gather data on economic impact to feed into the TREDIS model for the economic impact score. DOT planning staff combine the engineering score (50% weight) with the local consultation score (25% weight) and economic impact score (25% weight). These scores are combined with other factors—e.g., ROW acquisition, system condition, project costs design—for the final selection process.

T-Works projects are funded primarily through a 4/10 cent sales tax with the following 10-year breakdown:

Highway Preservation Projects	\$4.4 billion
Highway Modernization & Expansion Projects	\$1.7 billion
Transit Services	\$100 million
Aviation Projects	\$100 million
Rail Projects	\$46 million
Local Roads	\$40 million

In general, pooled projects that are sitting on the shelf 5 years or less require minimal rework (primarily changes in standard drawings, etc.). This applies to the preservation and modernization projects that are pooled. The exceptions would be those expansion projects in urban areas where right-of-acquisition has not occurred and development impacting the project footprint has occurred. These projects may require greater rework.

For pooled projects that are subsequently let in later years, environmental approval may need to be reassessed (after a 3-year delay), particularly if something significant has changed—project scope, project footprint, etc. However, normally this reassessment period is minimal and would not greatly impact the project letting.

KDOT is not experiencing lost funding. Cash flow is analyzed and managed extensively throughout the year. An adequate number of pooled projects have been ready for available funding (resulting from lower than expected bids, delays in planned projects, etc.). More importantly, T-Works is a 10-year program and is being managed as a program with targeted 10-year expenditures for the various project types—preservation, modernization, and expansion. Regarding ARRA, KDOT will only have \$300,000 of unobligated ARRA funds (out of \$378 million provided).

The ARRA funding was distributed as follows:

<u>Highways= \$348 million</u> State Highways = \$268 million Kansas City = \$22 million Wichita = \$16 million Local governments = \$32 million Transportation Enhancements = \$10 million

Transit = \$30 millionUrban Providers = \$16 million Rural Providers = \$14 million

KDOT was committed to ensuring that a large percentage of ARRA funding went to the two metropolitan areas as well as local governments. The ARRA funding was used to complete 4 major projects that were part of KDOT's previous 10-year Comprehensive Highway

Transportation Program, a high-profile project with congressional earmarks, and 140+ city and county projects. Extensive consultation occurred between KDOT's 6 district engineers, 26 area engineers, and local entity stakeholders in identifying and prioritizing ARRA projects.

2.5 District Preferences on Backlog Projects

TxDOT districts were surveyed as to the types of projects that would be suitable candidates for backlogging. Table 2.8 is a summary of the results.

District	What types of projects would you develop as backlog?
Abilene	ABL typically does PM projects as backlog. But then they can sit for 6 months. Then you have to redo the plans because the pavement conditions changed. Best backlogs are BR, rehabs, or other construction, because they are independent of what is existing. But one rehab sat for 2 years; now it needs 2 months to refresh because the specs and bid items changed. That's a lot of effort. You need to have the ENV done way ahead, so backlogging really makes an assumption that you have the money lined up. Having projects ready 3–6 months in advance is a better technique for backlogging. Another issue is [that] financial constraints often determine the scope of a project, so if you don't know how much money is there (e.g., local input, etc.), it is hard to develop a set of plans.
Amarillo	The Amarillo district usually develops backlog projects consisting of long-range planning, corridor, and connectivity type projects. These types of projects are good backlog candidates due to the large amount of lead time they usually take to develop the project details (public involvement, ROW mapping and acquisition, development of PS&E, etc.)
Atlanta	Rehab projects in order to meet needs and take advantage of any additional funds that become available, and mobility projects because of the lengthy project development time/process.
Austin	Rehab projects that were up for life cycle repairs that wouldn't fit into the 4-year plan; safety projects that have never made the safety program but make sense; added capacity projects that may not need a lot of ROW or utility adjustments and have regional impact; larger added capacity projects that may have statewide significance, which may make them eligible for special funding sources.
Beaumont	Larger added capacity projects that may have statewide significance, which may make them eligible for special funding sources
Brownwood	Rehabilitation projects. Preserve our system and enhance safety.

 Table 2.8: TxDOT District Preferences on Backlog Projects

District	What types of projects would you develop as backlog?
Bryan	Preventive Maintenance (Overlay): PM projects are key to preserving the system. They can be tailored to a specific dollar amount and are relatively easy to dust off and add to a letting if and when funds become available. Rehabilitation: Rehabilitation Projects are key to preserving the system and usually have the extra benefit of bringing the roadway up to current design standards with respect to lane and shoulder widths. They enhance safety by addressing issues associated with pavement width and cross-drainage and parallel drainage structures. Bridge Replacement: Bridge Replacement Projects are key to preserving the system. Given the complexity of some bridge replacement projects and the time required to coordinate with local governments, landowners, utilities, etc., the availability of backlog projects enhances the district's ability to add projects to letting if and when funds become available or if other projects are delayed. Super 2 Projects: Super 2 Projects enhance the ability to relieve congestion by providing passing opportunities on current 2-lane rural highways. These projects can usually be constructed within the existing right of way with only minimum utility adjustments and environmental impacts. In lieu of building a four-lane divided highway, the Super 2 design is a viable method to enhance mobility and relieve congestion. Added Capacity Projects: These projects normally involve converting an existing 2-lane rural highway to a four-lane divided facility. They usually involve the acquisition of ROW, which triggers additional public involvement and environmental work. These projects take longer to develop and by developing them as backlog projects, the district can have them closer to being ready to let if and when funding becomes available.
Childress	Rehabilitation and/or widening projects make good backlog PS&E. These projects are good because without a deadline for letting; it allows the designers more time to develop a good set of PS&E on projects that may have difficult design issues. These type projects also produce a longer construction schedule, which the contractors like.
Corpus Christi	The types of projects that make the most sense to develop as backlog are roadway widening projects that can be funded by Category 1 but require at minimum a PCE environmental document, safety projects (grade separations, bridge replacements, etc.) that also require a PCE level or higher environmental document, and of course higher priority mobility and/or other projects (added lanes, upgrade to freeway, etc.) that take a much longer lead time to complete the environmental process and may require acquisition of additional ROW.
Dallas	No backlog response.
El Paso	Overlay/rehabilitation, toll-related, interstate, and regional freeway.

District	What types of projects would you develop as backlog?
Fort Worth	The preventative maintenance and rehabilitation projects are good candidates for backlog because typically they do not require a lot of detail PS&E development, the environmental documents tend to be BCE checklists and there is no set public involvement. These type projects can sit on the shelves for a few years and potentially the only thing that would need to be done to let them is to ensure the appropriate special provisions, etc. are up to date. Generally, the environmental document update would be to check the TxNDD website for species (currently only good for 6 months) and then to review if there have been any land use changes adjacent to the projects. They are basically quick and easy with no new ROW. Other projects aren't really good candidates because of the issue with ever changing interpretations of environmental regulations; sometimes a re-evaluation of the project can be challenging if there has been any changes (MTPs and STIPs are outdated quickly; especially in nonattainment areas). Continuous activities can be done assuming there have been no changes to the project and we can demonstrate there are activities (i.e., ROW acquisition) that have been ongoing since the environmental decision was given. The decision is only good for 3 years assuming no major changes to the project. Rural projects would be easier for backlogs due to the lack of issues with MTPs and limited issues with the STIP; however, they are harder to demonstrate continuous activity because they do not receive the same funding or attention that larger metropolitan areas do; so they can sit idle with nothing being accomplished. Off- system bridges may not be structurally deficient but can get agreements with locals whereas some SD bridges may not be able to get agreements. PM & Rehab (Cat. 1) easy to prepare and update if on the shelf for some time.
Houston	There are several backlog candidates (Corridors) that could be developed in the Houston Area if no constraints existed. Using the Top 100 Most Congested Roads in Texas, the list would include IH 45 North and South, US 59, IH 610, SH 288, and FM 1960, to name a few. In addition to the top 100 projects, SH 36 and SH 146 would be a priority because of they are a Hurricane Evacuation Route.
Laredo	No response
Lubbock	A variety of projects ranging from sign upgrades to major freeway capacity projects should be developed for both urban and rural areas of the district. The costs of these projects should, also, vary in range based on the overwhelming needs of the infrastructure. This would allow for a quick pick of projects based on the available funding at a given instance. These costs should range from \$100,000 for sign up grades to \$50,000,000+ for urban freeways. In addition, there should be more latitude to the development of long-range projects that usually require decades to develop.
Lufkin	The Lufkin District will usually prepare rehabilitation projects for backlog on highways that have an identified need but aren't as high as priority as other funded work, or requires a large portion of the district's annual allocation such as Super2 designs.
Odessa	Heavy, medium, and light rehab

District	What types of projects would you develop as backlog?
Paris	Several types of projects make good candidate backlog projects. PM projects such as overlays can be easily generated and typically don't have many items that would need updating if they were accelerated into letting. Super 2 type projects take a little longer to develop but don't require an in-depth environmental process or additional ROW and can be accelerated easily.
Pharr	Specific rural mobility projects on major corridors and specific urban mobility projects on major corridors.
San Angelo	No response
San Antonio	Rehab/widening and mobility
Tyler	I would develop safety projects, major rehab, Super 2, bridge replacements, and maybe some minor mobility. Our typical Cat 1 and 11 funding allocations are used primarily to address minor Rehab and PM projects. Typically, these are projects that can be turned around in a relatively short time period with minimal staff. By developing larger Rehab, Safety, Super 2, bridge replacements, and minor mobility projects, we would be able to address needs that could not be addressed with our typical letting caps. This would allow us to have these larger projects that require more advanced planning work and lead time to be ready and available if additional funding became available. Although we have safety programs that allow us to address additional safety concerns that may not have competed as well, in a shorter time frame with new funding. To summarize, the current intent is to utilize Cat 1 and 11 funding to maintain our existing system. By having other types of projects ready and on the shelf, we are able to address other needs and priorities in an expedited manner and continue to utilize traditional funding for the maintenance of our system.
Waco	I prefer to develop a cross-section of many types of projects such as freeway widenings, interchanges, FM rehabilitations, and bridge replacements. This way you will have something available to add to the letting depending the type and category of funding that comes available. You would not have to produce a backlog of PM or overlay work because that is relatively quick PS&E production that can be done when the funding becomes available.
Wichita Falls	No response
Yoakum	Super 2. We do not have them in our district funding but these are very good projects if more funding becomes available.

Generally, the districts seem to prefer rehabilitation projects (RER), because the plans are less likely to require revision, and they can be slotted in at any time when funds come available. However, most also indicated that they would like to have a variety of project types in development.

2.6 Conclusions and Recommendations

Based on the analysis conducted in FY 11 and the surveys conducted in FY 12, the consensus regarding backlogging is that it is necessary for TxDOT to have some projects ready or near

ready to go if scheduled projects are delayed, bid prices come in low and "leave money on the table," or if unanticipated funds come available. While some agencies develop a certain percentage of their annual letting (anywhere from 5–50%) as extra, others use a lead time approach, i.e., having X years of letting "in the bank" at any given time—for example, 1 year's worth of lettings ready to go.

The Michigan DOT uses an intriguing approach. They aim to let all their larger projects and 75% of their dollars in the first 6 months of the FY. In this way, even if the more complex projects suffer a delay, they usually can still let it within the FY. They keep only routine projects, e.g., seal coats, for the second half of the FY. In effect, they are banking about 6 months of lettings.

The lead time approach seems to be the most feasible. It develops only projects that are already approved and funded, so there is little risk of cancellation. If about 1 year of lettings is in the bank at any time, there is low risk of rework or environmental re-do. It is highly unlikely that there will be enough underpricing to have extra funds for a whole year's program. It is also highly unlikely that 1 year's letting would be eaten up by a few large projects being delayed. Delays can be long, but again it is unlikely that all delayed projects would fall behind more than a year. Finally, if extra funds are anticipated, TxDOT would have almost 1 year to gear up, hire consultants, and re-direct resources to take advantage. So a 1-year bank of projects appears to be a feasible backlog amount.

Chapter 3. Project Development Staffing

3.1 Introduction

The following is the initial technical memorandum developed by the research team for examining the issues in estimating project development staffing.

Primary Author: Khali Persad November 2010

This memorandum provides a review of various models for estimating Project Development Engineering (PE) costs incurred on TxDOT projects and approaches to estimating PE staffing.

3.1.1 Project Development Engineering Costs

PE costs are the costs incurred in developing project data and preparing construction plans. PE costs as a percentage of project construction costs generally exhibit an inverse relationship to project construction costs. This relationship is widely used by consultants for estimating PE costs and staffing, as recommended by the 2002 American Society of Civil Engineers (ASCE) Manuals and Reports on Engineering Practice. Figure 3.1 shows the ASCE chart.



Figure 3.1: ASCE Chart for PE Cost Estimation

Using the ASCE chart, for a given project size and complexity the percentage PE fee can be estimated. For example, a \$10 million project would have a recommended fee of about 5%, or \$500,000, while a \$1 million project would have a fee of about 7–8%, or \$70–80,000 depending on complexity. The fee would include investigations, studies, preliminary design, final design, and PS&E (plans, specifications, and estimate) preparation.

3.1.2 TxDOT PE Costs

PE costs are tracked by TxDOT as "Function Code 100 series" in TxDOT's Financial Information Management System (FIMS), as summarized in Table 3.1.

Function	Function Description
Code	
102	Feasibility Studies
110	Route and Design Studies
120	Social, Economic and Environmental Studies and Public Involvement
126	Donated Items or Services
130	Right-of-Way Data (State or Contract Provided)
145	Managing Contracted or Donated Advance PE Services. Also includes all costs to acquire the consultant contract(s) and services Applicable to advance PE, Function Codes 102 - 150. Advance PE are activities in Function Codes 102 through 150.
146	Rework by TxDOT of complete consultant plans on advance PE projects. Advance PE are activities in function codes 102 through 150.
150	Field Surveying and Photogrammetry
160	Roadway Design Controls (Computations and Drafting)
161	Drainage
162	Signing, Pavement Markings, Signalization (Permanent)
163	Miscellaneous (Roadway)
164	Managing Contracted or donated PS&E PE Services. Also includes all costs to acquire the Consultants Contract(s) and Services applicable to PS & E, Function Codes 160 - 190. PS&E PE are activities in function code 160 through 190.
165	Traffic Management Systems (Permanent)
166	Rework By TxDOT Of Completed Consultant Plans on PS&E projects. PS&E PE are activities in function codes 160 through 190. Rework Segment 76 FCs 160–190 for metric conversion. For reworking existing PS&E to metric units on projects already into plan preparation.
169	Donated Items or Services
170	Bridge Design
180	District Design Review and Processing
181	Austin Office Processing (State Prepared PS&E)
182	Austin Office Processing (Consultant Prepared PS&E)
190	Other Pre-letting date Charges, Not Otherwise Classified.
191	Toll Feasibility Studies
192	Comprehensive Development Agreement Procurement
193	Toll Collection Planning

Table 3.1: TxDOT PE Cost Codes

During the pre-construction phase TxDOT projects are designated by Control-Section-Job numbers (CSJ). Multiple CSJs may be packaged as a Construction CSJ (CCSJ). A recent study (Persad and Singh, 2009) analyzed PE costs on 1473 CCSJs (about 14,000 CSJs bundled) that went to letting in FY 2006 and 2007 (i.e., with letting dates September 2005 through August 2007).

The objective of that study was to compare in-house PE costs to consultant PE costs. It found that the average recorded PE costs of CCSJs done fully with in-house forces is 1.29% of construction cost (including change orders), while those with consultant involvement (termed "mixed" because there were no fully consultant projects in the data) have 6.20% average recorded PE costs. Table 3.2 is a summary of the projects studied.

Projects		Observed Ranges		Observed Medians	
Туре	No.	Construction Cost	% PE	Constr. Cost	% PE
In-house BR	10	\$123k-\$1.748m	18.0-3.3%	\$472k	7.7%
Mixed BR	136	\$182k-\$144.041m	29.7-2.5%	\$1.133m	15.1%
In-house BWR	5	\$276k-\$1.849m	9.3-2.7%	\$384k	7.5%
Mixed BWR	30	\$372k-\$76.821m	19.7-2.8%	\$2.308m	10.1%
Mixed CNF	7	\$22.089m-\$99.785m	3.0-1.7%	\$38.311m	2.5%
In-house INC	1	-	-	\$18.555m	0.7%
Mixed INC	26	\$2.411m-\$69.908m	11.7-3.4%	\$23.971m	5.0%
In-house LSE	72	\$40k-\$2.826m	12.4-0.8%	\$250k	3.8%
Mixed LSE	4	\$134k-\$1.126m	11.1-5.1%	\$208k	9.5%
In-house MSC	144	\$49k-\$14.492m	25.2-0.1%	\$455k	3.2%
Mixed MSC	124	\$60k-\$74.904m	35.8-2.6%	\$1.508m	10.9%
Mixed NLF	1	-	-	\$67.467m	2.0%
In-house OV	116	\$160k-\$11.275m	3.8-0.2%	\$2.022m	0.7%
Mixed OV	20	\$134k-\$9.789m	20.0-4.1%	\$3.136m	6.3%
In-house SC	74	\$396k-\$18.483m	1.4-0.2%	\$4.790m	0.4%
Mixed SC	5	\$1.092m-\$8.045m	0.9–0.4%	\$6.984m	0.4%
In-house UPG	5	\$718k-\$8.331m	6.0–1.2%	\$5.700m	1.6%
Mixed UPG	5	\$3.489m-\$62.416m	10.4-3.6%	\$14.774m	6.1%
In-house WF	1	-	-	\$394k	9.6%
Mixed WF	13	\$4.144m-\$176.140m	10.6-2.7%	\$59.365m	4.0%
In-house WNF	3	\$2.395m-\$8.023m	0.6-0.3%	\$2.704m	0.5%
Mixed WNF	59	\$1.552m-\$82.910m	10.8-2.5%	\$13.668m	4.8%
Other In-house	285	\$29k-\$22.425m	27.6-0.4%	\$776m	2.7%
Other Mixed	327	\$58k-\$154.257m	27.2-1.5%	\$3.390m	6.1%
All In-house	716	\$29k-\$22m	27.6-0.1%	\$1.4m	1.29%
All Mixed	757	\$58k-\$176m	35.8-0.4%	\$3.7m	6.20%

 Table 3.2: Construction Cost and Percentage PE by Project Type for 2006–07 TxDOT

 Projects

The Project Type abbreviations are standard TxDOT project types (as in Table 3.3 later). This analysis showed that fully in-house projects are generally lower in construction costs and have lower PE costs than projects with consultant involvement.

A statistical analysis found that TxDOT's PE costs follow a similar inverse relationship as in the ASCE chart. Figure 3.2 shows the percentage PE plotted versus construction cost for all the projects studied, and the statistically fitted lines.



Figure 3.2: Percentage PE Costs for Mixed (Mx) and In-house (I) TxDOT Projects Let in FY 2006–07

Because in this graph the in-house projects are dwarfed by the mixed projects, a zoomed plot for projects less than \$20 million is shown as Figure 3.3. These graphs confirm that TxDOT PE percentage decreases with increasing project construction cost, leveling off at around 2% for mixed projects exceeding \$200 million, and less than 1% for fully in-house PE.



Figure 3.3: Percentage PE Costs for Mixed (Mx) and In-house (I) TxDOT Projects Let in FY 2006–07—Zoomed Plot

That study also found that project types can be ranked in terms of PE complexity as follows:

- 1. WF: Widen Freeway (including NLF—New Location Freeway and CNF—Convert Non-Freeway to Freeway),
- 2. UPG: Upgrade Freeway to Standards,
- 3. INC: Interchange,
- 4. BR: Bridge Replacement,
- 5. BWR: Bridge Widen/Rehab,
- 6. WNF: Widen Non-Freeway,
- 7. MSC: Miscellaneous Construction,
- 8. Other Project Types Not Listed,
- 9. Landscape,
- 10. Overlays, and
- 11. Sealcoats.

The fitted model for estimating TxDOT PE cost is a log-linear relationship of this form: Log₁₀PE Cost = (InterceptConstant) + Log₁₀Construction Cost*(SlopeConstant)

The model has an adjusted R^2 of 0.749 at 0.049 F-significance, with a standard error of 0.375 on the estimate of Log₁₀PE Cost. Table 3.3 gives the constants for the respective project types for in-house and mixed projects.

Provider	Project Type	Intercept Constant	Slope Constant
	Bridge Replacement (BR)	2.313	0.356
	Bridge Widen/Rehab (BWR)	2.313	0.356
	Interchange (INC)	2.313	0.356
	Landscape/Scenic Enhance (LSE)	2.313	0.356
	Miscellaneous Constr.(MSC)	3.604	0.078
In-house	Overlay (OV)	1.929	0.356
	Seal Coat (SC)	2.313	0.442
	Upgrade Freeway to Stds. (UPG)	2.313	0.356
	Widen Freeway (WF)	2.313	0.356
	Widen Non-Freeway (WNF)	1.736	0.356
	Other Project Types	2.313	0.356
	Bridge Replacement (BR)	1.413	0.631
	Bridge Widen/Rehab (BWR)	1.351	0.631
	Convert Non- Freeway to Freeway (CNF)	1.193	0.631
	Interchange (INC)	1.423	0.631
	Landscape/Scenic Enhance (LSE)	0.937	0.631
	Miscellaneous Constr.(MSC)	1.317	0.631
Mixed	New Location Freeway (NLF)	1.193	0.631
	Overlay (OV)	1.193	0.631
	Seal Coat (SC)	0.163	0.631
	Upgrade Freeway to Stds. (UPG)	1.430	0.631
	Widen Freeway (WF)	1.466	0.631
	Widen Non-Freeway (WNF)	1.318	0.631
	Other Project Types	1.193	0.631

Table 3.3: Coefficients for PE Costs for In-house and Mixed Projects

When district differences were analyzed, most districts were found to have fairly similar relationships of in-house PE cost-project size. However, after adjustments for project type and size, large differences arose across districts in the costs of mixed projects, with Laredo, San

Antonio, and El Paso being higher than average, and Childress, Amarillo, and Yoakum being lower than average.

The study concluded that project type and construction cost are predictors of PE costs. Projects with consultant involvement are typically larger in scope and more complex, and have higher PE cost. Therefore, when calculating PE costs across a program, it is important to take into account project type, size, and PE provider instead of using a fixed PE percentage.

Some shortcomings were identified with the data and analysis above. One significant shortcoming is that the PE costs analyzed were only those recorded for the CSJs that were bundled into each CCSJ. The accuracy of those charges cannot be checked. PE costs for project development prior to assignment of CSJs (e.g., during corridor planning) were not captured. Similarly, PE costs for CSJs that did not go to letting were not captured. Moreover, some charges made by PE and management staff to overhead or administration are not allocated to CSJs. Consequently, the PE costs recorded for CCSJs let in the 2-year period could be lower than the actual costs incurred by TxDOT. Actual TxDOT PE costs over a 2-year period are not a direct comparison because the development life of the projects could have been over 10+ years.

3.1.3 Nationwide PE Costs

Most state DOTs have higher average PE costs than TxDOT. Table 4.4 shows a summary of a survey conducted by TxDOT in 2008 of PE percentages for several states over the period 2005–07.

		Source: TxDOT Survey 2008									
		2005			2006		2007				
	Consultant Projects %	In-House Projects %	All Projects %	Consultant Projects %	In-House Projects %	All Projects %	Consultant Projects %	In-House Projects %	All Projects %		
Arkansas		5-8%			5-8%			5-8%			
California			15.70%			13.90%			16.00%		
Indiana			4-5%								
Kentucky			21.00%			21.00%			21.00%		
Maine			11.20%			7.29%			9.60%		
Massachusetts			6-8%			6-8%			6-8%		
Missouri			5.26%			5.26%					
Montana			22.00%			20.00%			16.00%		
Nevada	10.80%	6.50%									
New Hampshire	10-15%	5-10%	8-10%	10-15%	5-10%	8-10%	10-15%	5-10%	8-10%		
New Jersey	11-22%			11-22%			13-23%				
New Mexico	6-12%			6-12%			6-12%				
North Carolina			5.40%			4.60%			4.90%		
Ohio	8.62%	5.46%	7.90%	8.62%	5.46%	7.90%	8.62%	5.46%	7.90%		
Pennsylvania							14-16%				
South Dakota		3.30%			3.00%			4.69%			
Tennessee			6.87%			6.79%			5.82%		
Texas	8.62%	3.43%	7.01%	9.30%	3.22%	6.31%	8.65%	3.18%	5.55%		
Utah			11.80%			12.80%			11.03%		
Virginia	10-15%			10-15%			10-15%				
Wisconsin	7.50%			5.06%			7.48%				
Wyoming			10.00%								

Table 3.4: State DOT PE Percentage Costs 2005–2007

However, as was noted earlier, average percentage PE can be a misleading number. A state doing many small projects is likely to have a higher percentage than one doing larger projects. The only reasonable way to estimate PE costs is at the project level, using project size, complexity, and PE provider as variables. PE costs can then be aggregated across a district or state program.

3.1.4 PE Staffing Models

To estimate PE staffing needs, most state DOTs use the simplistic percentage of construction volume method, typically estimating PE cost as 10–15% of construction cost. These percentages may be adjusted on individual projects based on project type, size, and provider, with PE percentage ranging from 6 to 20%. The Wisconsin DOT increases PE costs by up to 2.8 times according to project size and number of consultants involved (WSDOT, 2009).

TxDOT has used some rules of thumb. For example, a general estimate is that one FTE (full-time equivalent staff person) can produce \$5 million construction plans per year. Some adjustments are considered for project type and provider. For example, for bridge projects, the estimate is \$2.5 million construction per year per FTE, while for seal coats, it is \$7.5 million construction per year per FTE. Consultants, who typically work on Funding Categories 2 and 3 (mobility) plans, are estimated to produce \$6.5 million construction per year per FTE.

Some states use more detailed methods for estimating staff. The Ohio DOT looks at the number of plan sheets to be prepared. The Florida DOT provided this research team with a spreadsheet that can be used to estimate PE staffing at the work task level (FDOT, 2010). However, the spreadsheet has 34 primary tasks and hundreds of sub-tasks (Figure 3.4 is the introductory tab), and preparing such an estimate appears to be tedious and ultimately no better than simpler methods.

3.1.5 Summary and Next Steps

The research team examined a number of models for estimating PE costs and staffing for DOT projects, and the results are summarized in this technical memorandum. The team will continue to search for applicable and useful models, and provide updates as additional findings become available.

In the next step the team proposes to validate the Persad-Singh models with more recent TxDOT project data. The team would like to investigate actual hours recorded on projects in the recently launched Primavera P6 Project Management system to see if they will provide better insights than FIMS data.

INTRO	DDUCTION	SIGNALIZATION					
	Introduction		Signalization Guidelines				
	Disclaimer	21.	Signalization Analysis				
	Project Information	22.	Signalization Plans				
	Summary	LIGH	TING				
PROJ	ECT GENERAL TASKS		Lighting Guidelines				
3.	Project Common and Project General Tasks	23.	Lighting Analysis				
ROAD	WAY ANALYSIS	24.	Lighting Plans				
	Roadway Guidelines	LAND	SCAPE ARCHITECTURE				
4.	Roadway Analysis		Landscape Guidelines				
5.	Roadway Plans	25.	Landscape Architecture Analysis				
DRAIN	NAGE ANALYSIS	26.	Landscape Architecture Plans				
6.	Drainage Analysis	SURV	ΈΥ				
UTILI	TIES		Survey Guidelines				
	Utilities Guidelines	27.	Survey				
7.	Utilities	PHOTOGRAMMETRY					
ENVIRONMENTAL PERMITS			Photogrammetry Guidelines				
	Environmental Permits Guidelines	28.	Photogrammetry				
8.	Environmental Permits, Compliance and Clearances	MAPF	PING				
STRU	CTURES	29.	Mapping				
	Structures Guidelines	GEOT	ECHNICAL				
9.	Summary and Miscellaneous Tasks & Drawings		Geotechnical Guidelines				
10.	Bridge Development Report	3 0.	Geotechnical				
11.	Temporary Bridge	ARCH	ITECTURE				
12.	Short Span Concrete Bridge		Architecture Guidelines				
13.	Medium Span Concrete Bridge	3 1.	Architecture Development				
14.	Structural Steel Bridge	NOISE	E BARRIERS				
15.	Segmental Concrete Bridge	32.	Noise Barriers Impact Design Assessment in the Design Phase				
16	Movable Span	INTEL	LIGENT TRANSPORTATION SYSTEMS (ITS)				
17.	Retaining Walls		ITS Guidelines				
18.	Miscellaneous	33.	ITS Analysis				
SIGNI	NG & PAVEMENT MARKINGS	34.	ITS Plans				
	Signing & Pavement Markings Guidelines						
19.	Signing & Pavement Markings Analysis						
20.	Signing & Pavement Markings Plans						

Figure 3.4: Front Tab of Florida DOT PE Staffing Estimate Spreadsheet

The team has identified some challenges in converting PE costs to PE staffing:

- 1. Salary and overhead rates are needed to estimate FTEs.
- 2. Productivity factors may be needed to convert estimated FTEs to staffing.
- 3. Administrative ratios will be needed to estimate management and support staff.

3.1.6 Bibliography for Technical Memorandum 2

- 1. American Society of Civil Engineers (ASCE) Manuals and Reports on Engineering Practice. 2002.
- 2. Persad and Singh 2009. TxDOT Research Report 0-6581-CT-1.
- 3. TxDOT Survey 2008. TxDOT PE Costs Task Force.
- 4. WSDOT 2009. "Cost Estimating Manual for WSDOT Projects." Washington State Department of Transportation, Olympia, WA.
- FDOT 2010. "Standard Scope & Staff Hour Estimation Guidelines." http://www.dot.state.fl.us/projectmanagementoffice/Scope/default.shtm. Accessed October 2010.

3.2 Analysis of PE Costs

On April 20, 2011, data was obtained from TxDOT's Finance Division on all CSJs let in FY 08–10, i.e., with letting dates between September 2007 and August 2010—a total of 3,172 CSJs packaged and let as 2430 CCSJs.

3.2.1 Data Checks

Table 3.5 is a summary of the number of CCSJs of each project type in TxDOT's Design and Construction Information System (DCIS). Noteworthy is that 487 projects are classified as Miscellaneous Construction.

Project Class	CSJs	Project Class	CSJs
Bridge Replacement (BR)	420	Restoration (RES)	69
Bridge Widen/Rehab (BWR)	88	Right-of-Way (ROW)	51
Convert Non-Freeway to Freeway (CNF)	5	Seal Coat (SC)	350
Interchange (INC)	33	Safety Treatment (SFT)	542
Landscape/Scenic Enhancement (LSE)	80	Traffic Signal (TS)	69
Miscellaneous Construction (MSC)	487	Upgrade Non-Freeway (UGN)	8
New Location Freeway (NLF)	6	Upgrade Freeway (UPG)	21
New Location Non-Freeway (NNF)	47	Utility (UTL)	16
Overlay (OV)	378	Widen Freeway (WF)	22
Rehab Existing Road (RER)	276	Widen Non-Freeway (WNF)	118

Table 3.5: Project Types for 2008–10 TxDOT Lettings

For each CSJ, the data included the hours and dollars charged (overhead included) to PE, i.e., function codes 102–193. Total PE cost for these projects was \$487.3 million, for 3,819,279 manhours. Figure 3.5 shows the distribution of hours to complete a CCSJ, with the most frequent observations (1349 CCSJs) being in the 100–1000 hours range.

It is noteworthy that 10 CCSJs had 0 hours recorded, and 15 were found with 10 or less hours. At the other extreme, 68 CCSJs had 10,000 or more hours. The largest, a Widen Freeway (WF) in Harris County, had 79,436 hours, and two WFs in Montgomery County had 44,937 hours and 41,191 hours respectively.



Figure 3.5: Distribution of Hours to Complete a CCSJ

Figure 3.6 shows the distribution of cost per hour at the CSJ level. Average cost per PE hour was \$127.58. At the upper end are a New-Location Non-Freeway (NNF) in Guadalupe County that came out at \$65,340/hour, a NNF in Bell County for \$55,817/hour, and a Bridge Replacement (BR) in Taylor County for \$22,260/hour. These figures suggest that the hours and/or costs were not properly recorded.



Figure 3.6: Distribution of PE Cost/Hour at CSJ Level

Of concern is that almost 600 CSJs have zero costs per hour. This group of projects clearly has charges missing, affecting the ability to model PE needs. Additionally, one statistical mode appears in the \$50–100 per hour range (almost 1600 CSJs) and another in the \$200–500 per hour range (almost 300), perhaps corresponding to two different cost regimes.

3.2.2 PE Cost Model

To estimate future staffing needs, it is necessary to estimate both PE cost and PE hours at the project level. Even though projects are developed in the districts at the CSJ level, in many cases a group of CSJs are developed concurrently and packaged as a single CCSJ for construction. Therefore, effort was focused on analyzing the data at the CCSJ level. Of the 2430 CCSJs for which data was obtained, 90 had zero charges, and these were removed from further analysis.

With data from 2340 CCSJs, a model of the following form was proposed for each project type: **PE Cost (or Hours) = F{Construction Cost, Location}**

Or, for all project types:

PE Cost (or Hours) = F{Construction Cost, Location, Project Type}

The data distributions were observed to be non-Normal (as is the case with many phenomena), so in order to satisfy conditions for statistical analysis, a log transform was done:

Log₁₀PE Cost (or Hours) = (Constant A) + B* Log₁₀Construction Cost + Project Type Factor + Location Factor

PE Cost and Construction Cost are continuous variables, while Project Type and Locations are Binary (e.g., BR is present (=1) or absent (=0), etc., and Location is Metro (Y=1, N=0), Urban, or Rural). Stepwise regression was carried in the SPSS Statistical Package, whereby variables were entered in order of significance, and removed if no longer significant. Table 3.6 gives the result.

The model can also be read as

$\label{eq:log} \begin{array}{l} \text{Log} \ (\text{PE} \ \text{Cost}) = 1.612 + 0.563 \ \text{Log} \ (\text{Constr. Cost}) + 0.158 \ \text{BR} + 0.17 \ \text{WNF} - 0.548 \ \text{LSE} - 0.518 \ \text{RES} - 0.354 \ \text{RER} - 0.324 \ \text{SFT} - 0.232 \ \text{MSC} - 0.301 \ \text{TS} - 0.901 \ \text{OV} - 1.059 \ \text{SC} + 0.103 \ \text{Metro} - 0.056 \ \text{Rural} \end{array}$

The project types not listed are the pool group. Thus, the pool is "Other project type, in an Urban County." The numbers for Metro and Rural indicate that Metro projects are $10^{0.103} = 27\%$ more costly, and Rural projects are $10^{-0.056} = 88\%$ of the cost of Urban projects. A positive coefficient for a specific project type indicates that that type is more costly than the pool, while a negative coefficient indicates it is less costly. Thus, BR and WNF are more costly than the pool, while SC and OV are among the least costly.

			lei Summary				
Model		R	R Square	Adjusted R Square	Std. Error the Estima		
15		.737°	.544	.541	.469		
			Coeffi	cients ^a	ļ		
			dardized	Otara da adia a di O			
		Coem	cients	Standardized C	oenicients		
Model		В	Std. Error	Beta		t	Sig.
15	(Constant)	1.612	.126			12.788	.000
	Const_Costs	.563	.019		.504	30.328	.000
	OV	901	.041		451	-22.194	.000
	SC	-1.059	.054		331	-19.748	.000
	BR	.158	.041		.080	3.840	.000
	WNF	.170	.056		.050	3.031	.002
	Metro	.103	.032		.048	3.230	.001
	LSE	548	.066		137	-8.342	.000
	RES	518	.068		118	-7.566	.000
	RER	354	.043		158	-8.243	.000
	SFT	324	.041		169	-7.832	.000
	MSC	232	.041		126	-5.720	.000
	TS	302	.069		072	-4.384	.000
	Rural	056	.022		040	-2.584	.010

Table 3.6: SPSS Statistical PE Cost Model for 2340 FY 08–10 CCSJs Model Summary

The model adjusted R-squared is 0.541, indicating that PE cost is only partially reflected by construction cost, project type, and location. Other factors also play a part, but the data is not available to investigate these. The standard error is 0.470, meaning that for 68% confidence in estimate (one standard deviation on each side of mean), the natural PE cost estimate is multiplied or divided by $10^{0.47} = 2.95$.

Another model was developed for PE Hours, as shown in Table 3.7. This model can be read as Log (PE Hours) = 0.071 + 0.459 Log (Constr. Cost) + 0.154 BR + 0.327 WNF + 0.230 NNF + 0.260 INC- 0.214 LSE - 0.211 RES - 0.063 SFT - 0.471 OV - 0.611 SC

The project types not listed are the pool variable, different in this case from the PE Cost model. Note that the location variable was not found significant, meaning that <u>project PE hours are</u> <u>similar in all locations</u>, <u>but costs differ</u>. As before, a positive coefficient for a specific project type indicates that that type requires more hours than the pool, while a negative coefficient indicates it requires less.

This model is more compact than the PE Cost model, but it has a lower adjusted R-squared of 0.431, indicating that the independent variables predict PE Cost better than they predict PE Hours. However, the standard error is also lower, indicating that there is better confidence in the Hours estimate. The relevant coefficients for each project type are summarized in Table 3.8.

Model			R	R Square		Adjusted R Square		Std. Error of the Estimate	
10			.658 ^j		.433	-4	131		.43050
					Coefficients ^a				
			Unstanda	rdize	ed Coefficients	Standardized Coefficients			
Model			В		Std. Error	Beta		t	Sig.
10	(Cons	tant)	.(071	.100			.716	.474
	Const	_Costs	.4	159	.016	.501		28.319	.000
	OV		4	171	.028	283		-16.659	.000
	SC		6	511	.043	232		-14.066	.000
	WNF			327	.047	.117		6.882	.000
	BR			154	.027	.096		5.640	.000
	RES			211	.058	059		-3.677	.000
	LSE			214	.054	065		-3.988	.000
	NNF			230	.070	.053		3.307	.001
	INC			260	.083	.051		3.125	.002
	SFT		(063	.027	040		-2.310	.021

Table 3.7: SPSS Statistical PE Hours Model for 2340 FY 08–10 CCSJs Model Summary

Table 3.8: FY 08–10 PE Cost and PE Hours Model for Each Project Type

Project Type	Log (P	E Cost)	Log (PE Hours)		
	Intercept	Slope	Intercept	Slope	
Bridge Replacement (BR)	1.770	0.563	0.225	0.459	
Interchange (INC)	1.612	0.563	0.331	0.459	
Landscape/Scenic Enhance (LSE)	1.112	0.563	-0.143	0.459	
Miscellaneous Construction (MSC)	1.380	0.563	0.071	0.459	
New Location Non-Freeway (NNF)	1.612	0.563	0.301	0.459	
Overlay (OV)	0.709	0.563	-0.400	0.459	
Rehabilitate Existing Road (RER)	1.258	0.563	0.071	0.459	
Restoration (RES)	1.094	0.563	-0.140	0.459	
Seal Coat (SC)	0.553	0.563	-0.540	0.459	
Safety Treatment (SFT)	1.288	0.563	0.008	0.459	
Traffic Signalization (TS)	1.311	0.563	0.071	0.459	
Widen Non-Freeway (WNF)	1.782	0.563	0.398	0.459	
Other Project Types, including BWR, CNF, NLF, UPG, UGN, and WF.	1.612	0.563	0.071	0.459	

Figure 3.7 illustrates some of the model trend lines. The model is inherently limited to the conditions on which the data are based. It captures performance on projects let in FY 08–10, many of which could have been in development several years prior to that date. It must be noted

that the 3 years' lettings had a total of 3,819,279 hours recorded, equivalent to about 650 FTEs. These figures are actual hours and costs plus overhead charged to CSJs that went to letting. Thus, these figures would not include non-overhead management, support, and compliance functions that do not charge to CSJs, or other non-CSJ time charges; nor do they include charges to CSJs that did not go to letting (backlog, etc.).



Figure 3.7: FY 08–10 Trend Lines of PE Cost versus Construction Cost for Some Projects Types

Also of interest is the slope difference between the models for PE Cost and PE Hours. For example, using the model for "Other Projects."

Log (PE Cost) - Log (PE Hours) = 1.541 +0.104*Log (Project Construction Cost)

Or: PE Cost/Hours = 34.75*(Project Construction Cost)^{0.104}

This indicates that, as project size increases, the PE hourly rate increases. For example, for a \$100,000 project, the hourly rate is estimated at \$115.08, and for a \$10 million project, the rate is estimated at \$185.78. This finding bears out the observation earlier that there may be two different cost models. Larger projects have higher hourly costs, so to convert PE costs to PE hours one cannot divide by a standard hourly rate.

3.2.3 Interaction Analysis

In a previous analysis of FY 06–07 data, it was found that there was some interaction between project type and construction cost, i.e., the model for some project types had different trend line slopes. A similar analysis was done for the FY 08–10 data. The results are given in Table 3.9.

							-				
	Model	R		R Sq	uare		sted R uare		Error of the Estimate		
	18	-	741(r)		.550		.546		.46710		
	Coefficients(a)										
							Standar				
Model			Unsta	andardize	d Coeffi	cients	Coeffici	ents	t	Sig.	
				В	Std. I	Error	Beta	a	В	Std. Error	
18	(Constant)			1.084		.131			8.265	.000	
	LogCC			.541		.042		.484	12.978	.000	
	LogCC_O			143		.006		444	-22.510	.000	
	LogCC_SC)		163		.008		337	-20.094	.000	
	BR			1.153		.333		.589	3.466	.001	
	WNF			.148		.057		.043	2.615	.009	
	Metro			.750		.268		.351	2.796	.005	
	LogCC_LS	SE		091		.012		126	-7.868	.000	
	RES			508		.068		116	-7.493	.000	
	RER			348		.042		156	-8.247	.000	
	LogCC_SF			049		.007		150	-7.287	.000	
	LogCC_M			033		.007		105	-5.023	.000	
	LogCC_TS			320		.115		417	-2.784	.005	
	LogCC_BF			160		.054		495	-2.944	.003	
	LogCC_Ur	ban		.105		.044		.468	2.409	.016	
	TS			1.504		.636		.356	2.365	.018	
	LogCC_Ru	ural		.096		.044		.421	2.210	.027	

Table 3.9: SPSS Statistical PE Cost Model for FY 08–10 CCSJs with Interaction Model Summary

Compared to Table 3.8, the models are different, as shown in Table 3.10. This model indicates that different trend line intercepts and slopes for some project types. For example, Overlays, Sealcoats, and Traffic Signals have flatter lines: their costs do not increase as much as other project types when project size increases. After accounting for project type differences, it is found that Metro projects have a higher intercept of 0.75, but Urban and Rural have higher slopes of 0.105 and 0.096 respectively. Thus, smaller metro projects have higher PE costs than same-sized urban and rural projects—but for projects larger than about \$30 million, urban and rural have higher PE costs than metro. The models are displayed in Figure 3.8.

This model has a slightly better adjusted R-square (54.6%) than the model presented earlier (54.1%). It also has a slightly lower standard error (0.4671 versus 0.4697). However, these differences are so small that either model could be used. The simpler model without interaction is preferred.

Project Type	PE	Cost
	Intercept	Slope
Bridge Replacement (BR)	2.237	0.381
Landscape/Scenic Enhance (LSE)	1.084	0.452
Miscellaneous Construction (MSC)	1.084	0.508
Overlay (OV)	1.084	0.398
Rehabilitate Existing Road (RER)	0.736	0.541
Restoration (RES)	0.504	0.541
Seal Coat (SC)	1.084	0.378
Safety Treatment (SFT)	1.084	0.492
Traffic Signalization (TS)	2.588	0.221
Widen Non-Freeway (WNF)	1.232	0.541
Other Project Types, including BWR, CNF, INC, NLF, NNF, UPG, UGN, and WF.	1.084	0. 541
Metro, add	0.750	
Urban, add		0.105
Rural, add		0.096

Table 3.10: FY 08–10 PE Cost Model for Each Project Type



Figure 3.8: FY 08–10 Trend Lines of PE Cost versus Construction Cost when Project Type-Construction Cost Interaction Considered

3.3 Application of PE Cost Model to December 2010 Work Plan

The PE cost model presented earlier was used to develop a preliminary estimate of district PE staffing needs.

3.3.1 Draft 4-year Work Plan

This research estimated district PE staffing using past performance to develop models for estimating PE costs and PE hours at the project level. These models can be applied to any program of projects to estimate future costs and hours, which can then be translated into FTEs.

At the beginning of this task, TxDOT had a task force working on developing a 4-year program of lettings for the districts. A preliminary version was provided to this research team in late 2010. It is a list of CSJs by district, with data on project type, estimated construction cost, and estimated letting date. Figure 3.9 is a snapshot of that data.

DISTRICT	CSJ	HWY	COUNTY	AWARD I AMT	DCIS WORK TYPE	LET DATE	PE Completion Date
Waco	0996-02-015	FM 638	Limestone	\$194,040	SC	Oct-2013	Jul-2013
Dallas	1016-02-017	FM 1138	Collin	\$2,242,156	SFT	Oct-2013	Jul-2013
Paris	1465-01-013	FM 1530	Delta	\$120,000	SC	Oct-2013	Jul-2013
Waco	1565-01-019	FM 1670	Bell	\$337,630	SC	Oct-2013	Jul-2013
Abilene	1654-01-017	FM 1661	Jones	\$1,793,912	RER	Oct-2013	Jul-2013
Abilene	1654-03-007	FM 1661	Haskell	\$820,618	RER	Oct-2013	Jul-2013
Waco	1661-02-017	FM 67	Hill	\$64,105	SC	Oct-2013	Jul-2013
Waco	2133-01-010	FM 485	Bell	\$287,191	SC	Oct-2013	Jul-2013
Paris	2193-01-008	FM 2324	Rains	\$231,440	SC	Oct-2013	Jul-2013
Waco	2395-01-013	FM 2491	McLennan	\$438,533	SC	Oct-2013	Jul-2013
Waco	2604-01-007	FM 2604	Hill	\$127,290	SC	Oct-2013	Jul-2013
Paris	2945-01-008	FM 409	Fannin	\$308,000	SC	Oct-2013	Jul-2013
Paris	3121-01-009	FM 3019	Hopkins	\$52,000	SC	Oct-2013	Jul-2013
Paris	3144-03-008	FM 3105	Hopkins	\$156,000	SC	Oct-2013	Jul-2013
Waco	3459-01-023	FM 3371	Limestone	\$323,469	SC	Oct-2013	Jul-2013

Figure 3.9: Snapshot of TxDOT 4-Year Work Plan (Draft as of Late 2010)

It was observed that the projects petered out in 2013, meaning that the draft work plan was missing projects for 2014. The monthly lettings as projected by that draft are shown in Figure 3.10.



Figure 3.10: Estimated Monthly Lettings, TxDOT 4-Year Work Plan (Draft as of Late 2010)

The total construction volume for the period August 2010 through October 2013 is \$12,595,251,875. As is normal, spikes in summer lettings and troughs in winter lettings appear, except for one large letting in January 2013.

3.3.2 Estimate of PE Effort for Draft 4-year Work Plan

The PE cost model was applied to this list of projects to estimate district PE expenditure for the draft work plan. A total PE cost for each CSJ was calculated. Next, an assumption had to be made as to when that PE effort is expended. In general, districts are required to submit projects to Austin for review 3 months before letting; as Figure 3.9 shows, the PE completion date was estimated as 3 months before the let date.

The period over which PE effort is expended depends on the complexity of the project and the urgency of getting it to letting. TxDOT does not have a model for calculating PE duration, although the new P6 program can calculate the Critical Path Method (CPM) time. Realistically, one cannot use the CPM time for every project because CPM assumes that resources are unlimited for the project in question.

Therefore, for this analysis, a simplification was tested to see how the results might vary: the duration of all projects was fixed at a constant. The PE cost was spread evenly over the duration (again, a simplification, but a reasonable one, since expenditure follows a bellcurve, which when added over multiple projects with different finish dates results in a leveling effect). Figure 3.11 shows the results for a fixed duration of 12 months. Different durations gave slightly different profiles, but the peaks and valleys did not vary a lot.



Figure 3.11: Estimated PE Expenditures, TxDOT 4-Year Work Plan (Draft as of Late 2010)

Clearly, the fade-out that begins around October 2012 is due to the lack of defined projects in 2013. A revised version of the 4-year plan is due in October–November 2012, and should fill out that gap. These results show that the future peak in PE effort is around \$10 million per month in the period November 2011 to April 2012. The shoulder appears to be about \$8 million per month.

3.3.3 Limitations of this Estimate

This estimate is based on district performance in FY 08–10. Variances in past and future productivity due to staff experience, retirements, consultant usage, etc. are not included. It also does not include functions such as management that may not charge to CSJs, nor can it account for time spent on projects that are not let (e.g., planning projects, shelved projects, etc.). Being a projection of PE costs, it must be adjusted for inflation.

PE cost must be translated to FTEs using some conversion factor. In the 3 years of lettings studied, 3,819,279 hours were recorded. At 2080 hours per FTE per year, this number is equivalent to just under 700 FTEs. However, there were more FTEs than that figure working on PS&E in the districts in the study period. More data is needed on time spent on non-letting activities in order to provide an estimate of adequate staffing.

Finally, as noted, the 4-year work plan is incomplete past October 2013. A revised version due in October–November 2011 will fill that gap. However, it must also be recognized that large and complex projects take several years to develop, so PE effort for lettings 2–3 years from now is already at its peak. Even though it was found that, in the aggregate, an average project duration of 12 months is reasonable, at the smaller scale of design offices, longer projects and peaking would have more severe effects on the demand for staffing.
3.4 District Questionnaire Results and Analysis

To address the need to convert PE effort into staffing numbers, and the lack of data on nonletting activities, a questionnaire was developed. Three key questions were asked of the districts:

- 1. <u>Availability</u>: How many staff did you have in FY 08–10 in each of the following categories: Advanced Planning (AP), PS&E Production (PSP), PS&E Support (PSS), Consultant Management (CM), Toll/CDA projects (Toll), and Other Administration (ADM)? (Note: These work categories were established by a TxDOT Task Force).
- 2. <u>Effectiveness</u>: What percentage of time did each of those functions spend on projects that didn't go to letting?
- 3. <u>Estimation check</u>: For a hypothetical annual program of work (ranging from \$10 million to \$1 billion), how many staff in each of those functions would be needed?

The questionnaire was sent out in August 2011. District Directors of Transportation Planning and Development (TP&D) responded to it, and Table 3.11 is a summary of their responses to Question 1: how many FTEs did the district have in FY 08–10 (on average) in the respective categories?

A total of 1267 FTEs were reported, with 16% in Advance Planning (AP), 49% in PS&E Production (PSP), 11% in PS&E Support (PSS), 8% in Consultant Management, 2% on Toll/CDA projects, and 14% in Other Administration including district management. Houston, Dallas, and El Paso reported the largest numbers of FTEs, with Childress, Odessa, and Brownwood the lowest.

District	AP	PSP	PSS	ConsltMgt	Toll/CDA	OtherADM	FTEs
Abilene	5	9	2.33	0.33	0	4	20.667
Amarillo	3	10	2	0	0	4	19
Atlanta	5	14	2	0	0	7	28
Austin	15	28	8	0	1	17	69
Beaumont	4	23	2	1	0	3	33
Brownwood	3	8	1	0	0	2	14
Bryan	5	20	4	1	0	5	35
Childress	1	9	2	0	0	1	13
Corpus Christi	10	20	6	2	0	4	42
Dallas	22	75	22	46	5	41	211
El Paso	30	32	1	13	11	13	100
Fort Worth	4	37	13	3	6	6	69
Houston	48	142	21	15	0	17	243
Laredo	6	13	7	6	0	12	44
Lubbock	2	13	1	1	0	3	20
Lufkin	5	12	2	2	0	6	27
Odessa	2	5	3	1	0	2	13
Paris	4	21	2	1	0	2	30
Pharr	6	34	7	6	0	1	54
San Angelo	1	11	8	0	0	1	21
San Antonio	11	25	4	1	4	0	45
Tyler	7	8	4	1	1	5	26
Waco	3	24	10	4	0	7	48
Wichita Falls	2	10	5	1	0	2	20
Yoakum	0.25	13	2	0.25	0	7	22.5
Total	204	616	141	106	28	172	1,267
% of Total	16.1%	48.6%	11.2%	8.3%	2.2%	13.6%	

Table 3.11: FTEs in Districts in FY 08–10

One objective in collecting this data on actual district staffing was to compare the recorded PE charges by each district to the number of staff and letting volumes. The PE costs, hours, and letting volumes for the districts for the FY 08–10 period were computed, as shown in Table 3.12.

District	3YrPE\$	3YrHrs	3Yr\$/Hr	Hrs/Yr/FTE	3YrLet\$	FTEs
Abilene	5,336,852	39,368	135.56	634.97	107,872,004	21
Amarillo	5,957,485	88,085	67.63	1,545.35	175,446,177	19
Atlanta	8,061,091	125,318	64.33	1,491.88	181,872,401	28
Austin	28,444,743	131,644	216.07	635.96	428,048,658	69
Beaumont	16,512,883	103,291	159.87	1,043.34	321,081,768	33
Brownwood	2,918,112	50,578	57.70	1,204.24	81,288,921	14
Bryan	14,193,650	123,855	114.60	1,179.57	222,930,515	35
Childress	3,571,675	50,689	70.46	1,299.72	79,995,193	13
Corpus Christi	16,886,505	166,251	101.57	1,319.45	285,501,376	42
Dallas	79,653,856	508,140	156.76	802.75	1,622,987,635	211
El Paso	10,310,583	103,772	99.36	345.91	121,327,504	100
Fort Worth	22,364,678	170,412	131.24	823.25	602,424,677	69
Houston	76,577,239	892,865	85.77	1,224.78	1,058,368,149	243
Laredo	21,204,693	101,164	209.61	766.39	217,669,379	44
Lubbock	11,221,314	93,741	119.71	1,562.35	244,645,135	20
Lufkin	7,550,952	47,817	157.91	590.33	149,025,023	27
Odessa	4,553,102	63,949	71.20	1,639.72	167,941,121	13
Paris	10,285,618	80,257	128.16	891.74	250,939,707	30
Pharr	22,216,330	144,416	153.84	891.46	387,910,575	54
San Angelo	2,788,201	46,125	60.45	732.14	81,879,584	21
San Antonio	58,567,487	249,024	235.19	1,844.62	389,924,049	45
Tyler	13,626,376	124,021	109.87	1,590.01	353,093,213	26
Waco	29,214,329	169,737	172.12	1,178.73	690,838,763	48
Wichita Falls	8,783,925	76,318	115.10	1,271.97	176,625,133	20
Yoakum	6,462,878	68,442	94.43	1,013.96	181,669,158	23
Totals	487,264,559	3,819,279	128		8,581,305,819	1267

Table 3.12: Summary Statistics for Districts in FY 08–10

This table shows wide differences among districts in charges and outputs. For example, PE cost per hour varies from \$235.19 in San Antonio to \$57.70 in Brownwood. Hours recorded per year per FTE vary from 1845 in San Antonio to 346 in El Paso. These differences suggest possible issues with the data, including the following:

- 1. The charges recorded may not be all in-house, but may include consultant charges.
- 2. Districts may not be consistent in recording staff time on non-letting projects or other functions.
- 3. The staff reported by the districts may not be exact.
- 4. The projects let in the 3-year study period (FY 08–10) may have spanned different periods and may not represent district performance.

To illuminate some of these discrepancies, various data plots were studied. Figure 3.12 shows District Lettings for the 3-year period versus Total Staff. The trend line indicates that the districts averaged just over \$6 million per FTE for 3 years, or about \$2 million per FTE per year. Dallas and Waco are above the line, while Houston and El Paso are below.



Figure 3.12: District Lettings for FY 08–10 versus Total Staff

Figure 3.13 shows District PE Charges for the 3-year period versus Total Staff. The trend line indicates that the districts averaged just over \$350,000 per FTE for 3 years, or about \$117,000 per FTE per year. San Antonio is way above the line, while El Paso is far lower. It must be noted that very few staff in TxDOT earned \$117,000 per year in that period, suggesting that some of these charges may be from consultant projects.

Figure 3.14 shows District PE Charges for the 3-year period versus 3-year Letting Volume. The trend line indicates that the districts averaged just over 5.52% for 3 years. Now San Antonio appears the most expensive, and Fort Worth the least.



Figure 3.13: District PE Charges for FY 08–10 Lettings versus Total PE Staff



Figure 3.14: District PE Charges versus FY 08–10 Lettings

What these charts indicate is that PE charges in the districts are a mix of consultant and in-house data. The research team attempted to separate the two by requesting additional information on the projects. However, we learned that the districts are inconsistent in how consultant charges are assigned to projects, so it is not feasible to separate the two. We then learned that the hours charged to projects are all in-house hours, since consultant charges are not converted to hours. Therefore, the focus of the analysis shifted to studying the hours charged.

Figure 3.15 is a plot of PE costs charged versus hours charged. The trend line shows an average cost of \$114.17 per hour. San Antonio is the highest, at \$235.19 per hour, with Brownwood the lowest at \$57.70 per hour. Surely there is not such a large discrepancy in salaries between Brownwood and San Antonio, suggesting that the true cost per hour is nearer to Brownwood's figure and that San Antonio's figure is affected by consultant charges.



Figure 3.15: PE Charges versus PE Hours for Projects Let in FY 08–10

Figure 3.16 is the same data presented in a comparative way as a bar chart, showing that several small districts have costs at \$70 per hour or less, while a few have costs over \$200 per hour. These numbers are generally consistent with the level of consultant work in the districts, indicating that in-house PE costs are nearer to \$60–70 per hour.



Figure 3.16: Average PE Charges per Hour for FY 08–10 Lettings—All Districts

However, low cost does not necessarily imply effectiveness. Figure 3.17 shows the hours charged per year per FTE for the 3 years of lettings studied. San Antonio is the highest at 1845, while El Paso is lowest at 346. The mean is 989, and the median is 1180. (Note: the actual PE work would have been done over some period prior to letting. The assumption made here is that in a steady state the projects let per year equate to the charges per year.)



Figure 3.17: Average PE Hours Charged per Year for FY 08–10 Lettings—All Districts

Two insights can be drawn from these numbers.

- 1. High variability occurs in the hour charges recorded by the districts. Errors may arise in the way hours are recorded, or in the number of staff being counted as PE staff.
- 2. A significant amount of district staff charges may not be showing up in let projects. Data was not available on whether the low districts had higher administrative charges.

3.5 PE Staff Availability and Effectiveness

To determine a reasonable factor for converting hours to FTEs, data was obtained from TxDOT's Human Resources Division (HRD) on typical non-work hours and consequent availability of staff. Table 3.13 is a summary of the HRD numbers, indicating that staff are available 1728 hour per year. A rule of thumb in human resource management is that workers spend about 70% of available time on effective work, and about 30% attending to non-project issues. Thus, 70% of 1728 is 1210 hours, leaving 518 for meetings and other work that does not appear in lettings. These figures can be rounded to 1225 (about 71%) and 503 respectively.

Maximum hours available annually	2080
Typical vacation time annually	125
Typical sick leave time annually	99
Scheduled holidays annually	112
Mandatory training annually	16
Available work hours annually	1728
Effective hours annually (~71%)	1225
Time in meetings and non-letting projects	503

Table 3.13: Hours Available for FTEs, per Human Resources Division

3.6 District Charges and PE Costs

In FY 11 and early FY 12, when the research team examined PE Costs, some anomalies were noted in the data. For example, the dollar charges per hour in different function codes and different districts were highly variable (See Figure 3.17 earlier.) To understand how PE expenditures are recorded, the research team obtained data on all FY 09–11 Function Code 1xx charges (FIMS Segment). Figure 3.18 shows the relative distribution.

A total of \$958.6 million was expended, of which 62% were Services. Indirect Charges totaled 6%, and Residency Overhead and "Rest" were 6% and 3% respectively. Salaries to PE staff were 23% or \$223,450,765, which averages to \$58,787 per FTE, assuming that roughly the same number of FTEs as the 1267 in FY 10 were on payroll in FY 09–11.



Figure 3.18: Distribution of Charges to Function Codes 1xx for FY 09–11



Residency Overhead and Indirect Costs are shown in Figure 3.19.

Figure 3.19: Indirect Costs and Residency Overhead for FY 09–11

Figure 3.20 show the breakdown on the \$594 million expended on Services. Engineering Services comprise 70% of that total.



Figure 3.20: Distribution of Expenditures on Services for FY 09–11

These figures provide no further clarification of the observed differences in cost by district. Instead, the research team deferred to a study being conducted by Texas State University on the costs of in-house and consultant engineering, and focused instead on PE hours and staffing estimation.

3.7 CSJ PE Hours Model

In FY 11, models were developed at the CCSJ level to estimate PE costs for letting a package of projects. However, when the TxDOT Task Force developing the department's 4-year work plan compiled a new list of projects in late 2011, it was noted that most of the projects were CSJs. Therefore, the research team developed a new model of PE hours at the CSJ level as functions of CSJ construction cost and project type. This time, interaction between project type and construction cost was considered, allowing each project type to have its own slope. Table 3.14 shows the result.

			would outliniary	
Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
12	0.6006	0.3607	0.3577	0.5137

Coeff	icie	nts

Table 3.14: SPSS Statistical PE Hours Model for 3172 FY 08–10 CSJs Model Summary

		Unstandardized	Coefficients	Standardized Coefficients		
Model		В	Std. Error	Beta	t	Sig.
12	(Constant)	-0.3342	0.1202		-2.7807	5.46E-03
	LogConstCosts	0.5223	0.0200	0.5105	26.0746	3.98E-133
	OV_CC	-0.0803	0.0053	-0.2584	-15.0308	5.33E-49
	BR	0.1401	0.0303	0.0804	4.6304	3.83E-06
	WNF_CC	0.0371	0.0079	0.0815	4.6669	3.21E-06
	WF	0.4891	0.1135	0.0703	4.3073	1.71E-05
	SC	-0.2713	0.0490	-0.0910	-5.5323	3.48E-08
	RES_CC	-0.0382	0.0103	-0.0598	-3.6943	2.25E-04
	LSE_CC	-0.2790	0.1072	-0.4039	-2.6030	9.29E-03
	MSC_CC	-0.1393	0.0495	-0.4764	-2.8162	4.90E-03
	UPG	-0.2935	0.1142	-0.0412	-2.5694	1.02E-02
	MSC	0.7508	0.2916	0.4366	2.5743	1.01E-02
	LSE	1.3685	0.5930	0.3592	2.3079	2.11E-02

This model can be read as

Log (PE Hours) = - 0.3342 + 0.5223*Log(ConstrCost) + 0.1401*BR +1.3685*LSE -0.2791*LSE*Log(ConstrCost) + 0.7508*MSC - 0.1393*MSC*Log(ConstrCost) - 0.0803*OV*Log(ConstrCost) - 0.0382*RES*Log(ConstrCost) - 0.2713*SC- 0.2935*UPG + 0.0371*WNF*Log(ConstrCost) + 0.4891*WF

The project types not listed are the pool variable. Note that the location variable was not found significant, meaning that project PE hours are statistically similar across all districts. A positive coefficient for a specific project type indicates that that type requires more hours than the pool, while a negative coefficient indicates it requires less. A positive slope coefficient for a specific project type increase faster with project size than the pool projects, while a negative coefficient indicates it increases more slowly.

The CCSJ model developed in FY 11 for PE Hours was

$Log (PE Hours) = 0.071 + 0.459 \ Log (Constr. \ Cost) + 0.154 \ BR + 0.327 \ WNF + 0.230 \ NNF + 0.260 \ INC - 0.214 \ LSE - 0.211 \ RES - 0.063 \ SFT - 0.471 \ OV - 0.611 \ SC$

The relevant coefficients for each project type for the CCSJ PE Hours model developed in FY 11 and the new CSJ PE Hours model are compared in Table 3.15.

	CSJ Model		CCSJ N	/Iodel
Model Adjusted R-Square	0.3	358	0.431	
Model Standard Error	0.5	137	0.43	05
Project Type	Intercept	Slope	Intercept	Slope
Bridge Replacement (BR)	-0.1941	0.5223	0.225	0.459
Interchange (INC)	-0.3342	0.5223	0.331	0.459
Landscape/Scenic Enhance (LSE)	1.0343	0.2432	-0.143	0.459
Miscellaneous Construction (MSC)	0.4166	0.3930	0.071	0.459
New Location Non-Freeway (NNF)	-0.3342	0.5223	0.301	0.459
Overlay (OV)	-0.3342	0.4420	-0.400	0.459
Restoration (RES)	-0.3342	0.4841	-0.140	0.459
Seal Coat (SC)	-0.6056	0.5223	-0.540	0.459
Safety Treatment (SFT)	-0.3342	0.5223	0.008	0.459
Upgrade Freeway to Standards (UPG)	-0.6277	0.5223	0.071	0.459
Widen Freeway (WF)	0.1549	0.5223	0.071	0.459
Widen Non-Freeway (WNF)	-0.3342	0.5594	0.398	0.459
Other Project Types, including BWR, CNF, NLF, RER, TS, and UGN	-0.3342	0.5223	0.071	0.459

Table 3.15: FY 08–10 PE Hours Models for CSJs and CCSJs

These results show that at the CSJ level there is higher variability in the data, giving lower model R-square and higher standard error. The slopes are also generally steeper at the CSJ level, indicating that if PE staffing is estimated at the individual CSJ level, the aggregate estimate will higher than if estimated at the bundled CCSJ level. Because projects are executed in the development phase at the CSJ level, this difference is critical to estimating staffing needs. Thus, the CSJ model is preferred over the CCSJ model.

The CSJ PE Hours model is plotted for the valid range of project cost for each project type in Figure 3.21. The same plots are shown in more detail for small projects, in Figure 3.22. The "Other" line represents projects that were not found to be statistically different. This line includes Bridge Widening/Rehabs, Convert Non-Freeway to Freeway, Interchanges, New Location Freeways, New Location Non-Freeways, Safety Treatments, Traffic Signals, and Upgrading Non-Freeway to Standards. However, some of these project types are few and rare. It is recommended that the WF model be used for CNF, INC, and NLF projects. The "Other" model is suitable for less complex projects such as BWR, NNF, SFT, TS, and UGN projects.



Figure 3.21: PE Hours Model for CSJs Let in FY 08–10



Figure 3.22: PE Hours Model for CSJs Let in FY 08–10, for Project Size <\$20 Million

3.7.2 District Staffing at the Function Level

The PE hours model estimates the total hours in all function codes to complete a CSJ. Table 3.16 shows all the functions in a project to which PE hours can be charged. The districts are interested in the estimation of staff for the previously identified primary PE functions (Advance Planning, PS&E Production, PS&E Support, etc.), so it was necessary to determine to which codes each PE function typically charge their time.

Function	Function Description
Code	
102	Feasibility Studies
110	Route and Design Studies
120	Social, Economic and Environmental Studies and Public Involvement
126	Donated Items or Services
130	Right-of-Way Data (State or Contract Provided)
145	Managing Contracted or Donated Advance PE Services. Also includes all costs to acquire the consultant contract(s) and services Applicable to advance PE, Function Codes 102–150. Advance PE are activities in Function Codes 102 through 150.
146	Rework by TxDOT of Complete Consultant Plans on Advance PE Projects. Advance PE refers to activities in function codes 102 through 150.
150	Field Surveying and Photogrammetry
160	Roadway Design Controls (Computations and Drafting)
161	Drainage
162	Signing, Pavement Markings, Signalization (Permanent)
163	Miscellaneous (Roadway)
164	Managing Contracted or Donated PS&E PE Services. Also includes all costs to acquire the Consultants Contract(s) and Services applicable to PS & E, Function Codes 160–190. PS&E PE are activities in function code 160 through 190.
165	Traffic Management Systems (Permanent)
166	Rework by TxDOT of Completed Consultant Plans on PS&E Projects. PS&E PE refers to activities in function codes 160 through 190. Rework Segment 76 FCs 160–190 for metric conversion. For reworking existing PS&E to metric units on projects already into plan preparation.
169	Donated Items or Services
170	Bridge Design
180	District Design Review and Processing
181	Austin Office Processing (State Prepared PS&E)
182	Austin Office Processing (Consultant Prepared PS&E)
190	Other Pre-letting Date Charges, Not Otherwise Classified
191	Toll Feasibility Studies
192	Comprehensive Development Agreement Procurement
193	Toll Collection Planning

Table 3.16: TxDOT PE Function Cod	es
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After discussions with district staff, the following general assignment was developed:

- Advance Planning (AP)
 - o Function Codes 102–149*
- PS&E Production (PSP)
 - o Function Codes 160–170 except 164, 166, 169
- PS&E Support (PSS)
 - o Function Codes 150*, 180–190
- Administration (ADM)
 - o Function Codes 164, 166, 169, 191–193

*Note: Function 150 (Surveying) has been defined as both AP and PSS. In this analysis, it is treated as PSS.

The FY 08–10 CSJ data was analyzed to determine whether valid models could be created at the function level using the same predictors—project cost and type—for PE hours. Table 3.17 is a summary of the relevant results. The Adjusted R^2 was very low for PSP and PSS, and all the standard errors were high compared to the model for Total PE Hours (0.51). The models for AP and ADM found that project location—namely, in a metro, urban, or rural county—influences PE hours.

Modeled	Adj R ²	Std Error	Location Multiplier	
Function			Metro	Rural
ADM	0.3007	0.8460	1.6560	0.6396
AP	0.4037	1.4193	1.0000	1.2758
PSP	0.2241	1.0974	1.0000	1.0000
PSS	0.1250	0.9323	1.0000	1.0000

Table 3.17: Summary of Models for Hours at the Function Level

For a given project, metro locations require 1.66 times as many hours for the ADM function compared to urban, while rural locations require 0.64 times. These figures may be attributable to more layers of management in larger metro districts and the need for consultant management staff. For a given project, rural locations have 1.28 times as many hours in AP compared to urban and metro. This situation may be attributable to the need for a minimum number of staff to cover AP in rural districts. For PSP and PSS, the core PS&E functions, there is no difference in hours required for a project due to location.

When these function-level models were run for a set of projects, it was found that the aggregate was very different from the model for Total PE hours due to the higher errors in the disaggregate models. Ultimately, it was deemed that the Total PE hours model was better, so the decision was made to use a summary estimator at the function level instead of a model. The FY 08–10 data was summarized for each district at the function code level and aggregated to the above staff

functions. Figure 3.23 shows the percentage of each district's PE hours in FY 08–10 that were charged to each staff function. The average came out to be 58% in PSP, 18% in AP, 17% in PSS, and 7% in ADM. ADM includes Consultant Management and Toll/CDA activities.



Figure 3.23: Percent of PE Hours Charged by Each District to Major PE Functions in FY 08–10

In addition, the number of annual hours per FTE typically charged by each staff function was computed. Table 3.18 shows the results along with the above percentages. The multipliers for Metro and Rural ADM and AP are rounded. These numbers form the basis for converting an estimate of total PE hours into numbers of staff in each function.

Function	% of Total Hours		Metro	Rural
ADM	7	250	1.65	0.65
AP	18	1250	1.00	1.25
PSP	58	1300	1.00	1.00
PSS	17	1350	1.00	1.00

 Table 3.18: Guides for Estimating PE Function Staff

For example, say that for a given set of projects in a district's 4-year plan, total district PE hours are calculated with the Total PE Hours model to be 30,000/year. The percentages for AP, PSP, PSS, and ADM are applied and the number of hours for each function is estimated as in Table

3.19. Depending on whether it is a mostly metro, urban, or rural district, the adjustments from Table 3.17 are applied to the estimated PE hours for the relevant functions.

Function	% of Total Hrs	Estimated PE Hrs	Adjusted PE Hrs for Rural	PS&E Hrs/FTE/Year	Estimated Staff
ADM	7 %	2100	1365	250	5.5
AP	18 %	5400	6750	1250	5.5
PSP	58 %	17400	17400	1300	23.5
PSS	17 %	5100	5100	1350	4
All	100%	30000	30615		39

Table 3.19: Example of District PE Function Staff Estimation

In the example, a rural district is assumed, and adjustments to ADM (0.65) and AP (1.25) are applied. The adjusted PE hours are then divided by the benchmark PS&E Hours per FTE per year to estimate the staff for each function. The numbers may be rounded up depending on how large they are. In this example, the staff for ADM and AP are each about 5.5. Perhaps this district can have a person with admin and advance planning functions to straddle the 0.5 FTE in each function. The total estimated PE staff for this district is 39.

3.7.3 Effect of Project Durations on PE Staffing

It was noted in FY 11 that staffing demand is dependent on the duration of projects, so even though a district may have enough staff on average, it may not be able to handle peaks in workload. For example, the draft 4-Year plan from 2010 was used to compute PE Hours and staffing demand using fixed project durations. Figure 3.24 shows the statewide demand and Dallas district demand for a fixed 12-month duration.



Figure 3.24: PE Hours for Initial 4-Year Plan—Estimate Using 12-month PE Duration

The profile is very similar to the PE Cost profile in Figure 3.16 earlier. The peak in the period November 2011–May 2012 is about 80,000 hours/month. If we assume 1225 FTE Hours per year (=102 hours/month), that peak demand is about 800 FTEs total. The Dallas district demand is about 16,000 hours/month, or about 160 FTEs (20% of the statewide total). However, those numbers change if the project durations are different.

Figure 3.25 shows the statewide demand and Dallas district demand for a fixed 18-month duration. The peaks have flattened out somewhat. Now the demand in the November 2011–May 2012 period is about 75,000 hours/month, or about 750 FTEs total. The Dallas demand is about 14,000 hours/month, or about 140 FTEs (18% of the statewide total).



Figure 3.25: PE Hours for Initial 4-Year Plan—Estimate Using 18-month PE Duration

Figure 3.26 shows the statewide demand and Dallas district demand for a fixed 9-month duration. Now the peaks and valleys are more pronounced. The demand in the November 2011–May 2012 period peaks at over 90,000 hours/month, or about 900 FTEs total. The Dallas demand is about 16,000 hours/month, or about 160 FTEs (18% of the statewide total).



Figure 3.26: PE Hours for Initial 4-Year Plan—Estimate Using 9-month PE Duration

What these figures illustrate is that PE staffing demand is affected by project durations. Longer durations result in less fluctuation and lower peak demand, while shorter projects create more fluctuation and higher peaks. Larger districts and longer projects foster a more stable staffing situation, whereas smaller districts and shorter projects create instability. Good project duration data is critical to staffing demand estimation.

3.7.4 Duration Data from Primavera P6

In an attempt to improve staffing estimation, the research team acquired project duration data from TxDOT's Primavera P6 database. This database records district project schedules. Data was acquired on a total of 2146 CSJs with Ready to Let (RTL) dates, i.e., the districts have a firm

estimate of when the project will be completed (=3 months before let date). Actual project start dates are also recorded, so estimated PE duration can be computed. Some CSJs have missing dates, and in such cases, the CCSJ dates were used, i.e., it was assumed that the CSJ started and ended on the same dates as the CCSJ. This assumption is safe, as the CSJ hours will be spread over CCSJ duration. Other data acquired included project type/class, and final estimate of CSJ construction cost.

A model similar to the PE Hours model was developed, correlating CSJ span duration with project construction cost for each project type. The result is shown in Figure 3.27. The fitted lines are for urban and rural locations. It was found that metro locations have durations 1.45 times those of urban and rural projects.



Figure 3.27: Fitted Lines: Duration vs. Construction Cost by Project Type, Log-Log plot

Following are the findings from this quick analysis of the P6 data:

- In general, the data contains a great deal of scatter.
- BR projects have very high durations—one is over 4000 days.
- NLF, NNF, and WF projects have very low durations—perhaps only the PS&E phase is being captured, not the advance planning phase.
- TS projects have unexpectedly high numbers.
- P6 data may not be reliable until a large and accurate archive of completed projects is available.

3.7.5 Application of PE Hours Model to 2012 Draft 4-Year Plan

In late 2011, the TxDOT 4-Year Work Plan Task Force provided the research team with a new draft 4-year plan: a list of 5537 projects with total construction cost of about \$45 billion. The individual monthly total lettings (left axis) and cumulative total (right axis) are shown in Figure 3.28.



Figure 3.28: Monthly and Cumulative Lettings in 2012 Draft 4-Year Plan

The plan contains lettings from October 2008 to August 2060, with a regular accumulation through 2020 and sporadic amounts thereafter. The outer lettings can be ignored for PE staff planning. Figure 3.29 shows the same profile through 2020.



Figure 3.29: Monthly and Cumulative Lettings in 2012 Draft 4-Year Plan through 2020

Over \$35 billion is scheduled by FY 20, with \$22 billion by FY 15. These projects are of interest in estimating current staffing demand. The draft 4-year plan list also contained estimated project construction cost, project type, remaining duration, "Ready to Let" (RTL) dates, and "Revised PSE End Dates." This was sufficient data to apply the PE Hours model and estimate the staffing demand associated with the work plan.

For each project, the total PE Hours required was estimated using the model. The next step was to spread the hours over the PE duration. There was some doubt as to the letting dates for some of the projects, so two alternatives were applied, generating two alternative demand profiles.

Figure 3.30 shows the monthly demand for PE hours using the letting dates given by the districts and research team's estimate of remaining hours on projects already in progress. Figure 3.31 shows the demand using the research team's estimate of letting dates and remaining hours. In the latter case the RTL date was calculated as (12/1/11 + Remaining Duration) if the RTL date appeared over-optimistic.

Depending on what Letting Dates are used, the PE hour demand profile will change. The only significant difference between the alternatives shown in Figures 3.30 and 3.31 is that the peak between January and August 2012 changes. Otherwise, the profiles show staff demand dropping below 100,000 hours per month (~1000 FTEs) by the end of FY 13.



Figure 3.30: PE Hours Demand Profile for 2012 Draft 4-Year Plan—Given Letting Dates



Figure 3.31: PE Hours Demand Profile for 2012 Draft 4-Year Plan—Estimated Letting Dates

3.7.6 Summary

The results of applying the PE Hours model to the draft 4-year plan show that

• The PE Hours model can be applied to any program of work to compute PE Hours and required staffing.

• The letting dates used have an effect on the demand profile, but this effect diminishes in outer years.

The PE Hours model was provided to TxDOT in spreadsheet form. After selecting a specific project type, the user could enter the estimated construction cost and get an estimate of the PE hours required.

3.8 Spreadsheet Tool for Estimating Project Staffing

CTR developed a spreadsheet-based tool for computing PE staffing needs. The function of the tool is to use as inputs the results of the CTR PE staffing study to analyze project development staffing needs.

The basis for PE Staffing Estimation is the PE Hours model. The model was developed from data provided by TxDOT on all projects that went to letting in FY 2008–10, a total of 3172 CSJs. The model estimates PE Hours as a function of Project Construction Cost for each project type, based on a statistical analysis that found that PE Hours are correlated with project size and type/complexity.

For example, Figure 3.32 is a plot of the actual total PE Hours recorded on 134 WNF projects in the dataset. Note that for the same construction cost, PE hours may vary by a factor greater than 5. While a trend of increasing hours with increasing construction cost is apparent, the scatter suggests that a linear relationship would be weak. However, when the data is plotted on logarithm scales in Figure 3.33, a clearer trend emerges.



Figure 3.32: Actual Total PE Hours on 134 WNF Projects in FY 08–10



Figure 3.33: Fitted Line for PE Hours on WNF Projects in FY 08–10, Log-Log Plot

The statistically fitted line for the data is Log (PE Hours) = - 0.3342 + 0.5594*LogConstrCost

By definition, the observations are *Normally* distributed around the regression line, and about half of them are above or below the line.

In non-log terms, the relationship is

PE Hours = 0.4632*ConstrCost^{0.5594}

As the output (construction cost or project size) increases, the level of input (PE hours) per unit output levels off, a phenomenon referred to as "economies of scale." Log relationships are common in production work. However, in engineering work there is variability in the effort required for each project, and construction cost is a crude measure of output, so the fitted model is expected to have a larger error than, say, a model for widgets produced in a factory. Figure 3.34 shows the fitted line for the data plotted on regular axes.



Figure 3.34: Fitted Model and Raw Data for WNF

Now we see that, even though the data is "balanced" around the fitted line, the log transform resulted in the 'errors' (difference from the line) on the upper side being larger than those on the lower side. Thus, even though the model is the "best guess" for any single project, in aggregate it tends to underestimate the total hours across all projects. The logarithm transform resulted in the fitted line being the geometric mean of the data. The arithmetic mean is an appropriate estimate when dealing with an aggregate set of projects.

Figure 3.35 shows the fitted lines for all the project types studied. The lines are plotted only for the valid range of construction cost for each type. The uppermost line is for WF projects. Next down is WNF, then BR. The lowest is LSE, then OV. The project types not listed were found to be statistically similar, and assigned to the "Other" pool.



Figure 3.35: PE Hours Model Based on All CSJs Let in FY 08–10

CNF, INC, and NLF projects were too few to be modeled. In general, more complex project types require more hours, so it is recommended that the WF model be used for those. Similarly, the WNF model could be used for NNF. The "Other" model is applicable for BWR, RER, and less complex projects.

The model indicates that project complexity increases the need for PE hours, so it is likely that for a given project type, more complex work will require more hours. It is appropriate to establish some bounds on the estimate for each project type to provide estimators with a confidence range.

3.9 Confidence Intervals on PE Hours Estimates

For a given model of the form $Y = A + B^*x$, the confidence interval for Y is

$$\mathbf{A} + \mathbf{B}^*\mathbf{X} \pm \mathbf{t} \ ^*\mathbf{s}$$

where s is the standard error (SE) for that specific model and t is the Student-t statistic for the number of observations. s is computed as

$$\mathbf{s} = \sqrt{\left\{\sum (\mathbf{X} \cdot \mathbf{\ddot{X}})^2\right\} / (\mathbf{n} \cdot \mathbf{1})}$$

where $\ddot{\mathbf{X}}$ is the mean value of all X observations, **n** is the number of observations, and **t** is the appropriate **t**-statistic for the desired confidence interval. For **n** greater than 120, **t** goes to **Z** (the Normal-distribution statistic).

However, for a given X (that is, when you know the value of the independent variable for which you want to estimate Y), the confidence interval on the Y estimate is

$$\mathbf{Y} = \mathbf{A} + \mathbf{B}^* \mathbf{X} \pm \mathbf{t}^* \mathbf{s}^* \sqrt{[\{(\mathbf{n}+1)/n\} + \{(\mathbf{X} - \ddot{\mathbf{X}})^2 / \sum (\mathbf{X} - \ddot{\mathbf{X}})^2\}]}$$

where **t** is the t-statistic for the desired 70% confidence interval, which depends on the value of **n** and the complexity of the model. The confidence interval widens as you go away from the mean X value due to greater uncertainty in the estimate further away from the mean. That widening factor is provided in the spreadsheet calculator. Figure 3.36 illustrates the case for RER projects.



Figure 3.36: Widening of Confidence Interval away from Mean

The following example illustrates how the 70% confidence range is determined. Figure 3.37 is the model for Widen Freeway projects. The median line is

Log (PE Hours) = 0.1549+ 0.5223*LogConstrCost

To obtain the upper and lower 70% limits, an amount equal to

$$t * s * \sqrt{[(n+1)/n] + [(X-\ddot{X})^2/(X-\ddot{X})^2]}$$

is added to or subtracted from the median estimate. The t value used is that for 35% coverage on each side of the mean (total 70% coverage), and depends on the degrees of freedom computed from n. The upper and low bounds are also shown in Figure 3.37.



Figure 3.37: PE Hours Model for WF Projects with Upper and Lower 70% Range: Log-Log Plot

Although the bounds appear parallel to the median line, there is a small but significant widening away from the mean. After normalization to convert the factor to a multiplier/divider, the variation is illustrated in Figure 3.38. The factor varies from 2.5181 near mean project cost to 2.7797 at extremes of cost.



Figure 3.38: Change in Widening Factor for WF Projects across Cost Range

The resulting normalized curves are illustrated in Figure 3.39. The upper line is further from the mean than the lower line, the consequence of using the log transform and fitting the geometric mean as the best estimate. The arithmetic mean of the upper and lower estimates is also shown.



Figure 3.39: PE Hours Model for WF Projects with Upper and Lower 70% Range

For example, for a \$18.7 m project (the median project size in the dataset), the 70% confidence range for PE Hours is 3563–22,592; the arithmetic mean is 13,077 hours compared to median value of 8972 hours. The following sections and series of figures illustrate the same information for each project type.

3.9.1 70% Confidence Range for BR projects

The model for BR projects is

Log (PE Hours) = -0.1941+ 0.5223*LogConstrCost

To obtain upper and lower limits, multiply or divide estimate by a factor. Factor varies from 2.3434 near mean project cost to 2.3846 at extremes of cost. See Figures 3.40 and 3.41.



Figure 3.40: PE Hours Model for BR Projects with Upper and Lower 70% Range: Log-Log Plot



Figure 3.41: Change in Widening Factor for BR Projects across Cost Range

3.9.2 70% Confidence Range for BWR projects

The model for BWR projects is

Log (PE Hours) = -0.3342+ 0.5223*LogConstrCost

To obtain upper and lower limits, multiply or divide estimate by a factor. Factor varies from 3.3016 near mean project cost to 3.4067 at extremes of cost. See Figures 3.42 and 3.43.



Figure 3.42: PE Hours Model for BWR Projects with Upper and Lower 70% Range: Log-Log Plot



Figure 3.43: Change in Widening Factor for BWR Projects across Cost Range

3.9.3 70% Confidence Range for CNF projects

The model for CNF projects is questionable. Note the poor fit in Figure 3.44 due to just five data points. It is recommended that the WF model (overlaid) be used instead (see WF model).



Figure 3.44: PE Hours Model for WF Projects with Upper and Lower 70% Range: Log-Log Plot

3.9.4 70% Confidence Range for INC projects

The model for INC projects is questionable. Note the poor fit and unbalanced residuals in Figure 3.45. It is recommended that the WF model (overlaid) be used instead (see WF model).



Figure 3.45: PE Hours Model for INC Projects with Upper and Lower 70% Range: Log-Log Plot

3.9.5 70% Confidence Range for LSE projects

The model for LSE projects is

Log (PE Hours) = 1.0343+ 0.2432*LogConstrCost

To obtain upper and lower limits, multiply or divide estimate by a factor. The factor varies from 2.2124 near mean project cost to 4.0760 at extremes of cost. See Figures 3.46 and 3.47.



Figure 3.46: PE Hours Model for LSE Projects with Upper and Lower 70% Range: Log-Log Plot



Figure 3.47: Change in Widening Factor for LSE Projects across Cost Range

3.9.6 70% Confidence Range for MSC projects

The model for MSC projects is

Log (PE Hours) = -0.3342+ 0.5223*LogConstrCost

To obtain upper and lower limits, multiply or divide estimate by a factor. The factor varies from 3.5048 near mean project cost to 3.5492 at extremes of cost. See Figures 3.48 and 3.49.



Figure 3.48: PE Hours Model for MSC Projects with Upper and Lower 70% Range: Log-Log Plot



Figure 3.49: Change in Widening Factor for MSC Projects across Cost Range

3.9.7 70% Confidence Range for NLF projects

The model for NLF projects is questionable. Note the poor fit in Figure 3.50 due to just five data points. It is recommended that the WF model (overlaid) be used instead (see WF model).



Figure 3.50: PE Hours Model for NLF Projects with Upper and Lower 70% Range: Log-Log Plot

3.9.8 70% Confidence Range for NNF projects

The model for NNF projects is questionable. Note the unbalanced residuals in Figure 3.51. It is recommended that the WNF model (overlaid) be used instead (see WNF model).



Figure 3.51: PE Hours Model for NNF Projects with Upper and Lower 70% Range: Log-Log Plot

3.9.9 70% Confidence Range for OV projects

The model for OV projects is

Log (PE Hours) = -0.3342+ 0.4420*LogConstrCost

To obtain upper and lower limits, multiply or divide estimate by a factor. The factor varies from 3.3102 near mean project cost to 3.3549 at extremes of cost. See Figures 3.51 and 3.53.


Figure 3.52: PE Hours Model for OV Projects with Upper and Lower 70% Range: Log-Log Plot



Figure 3.53: Change in Widening Factor for OV Projects across Cost Range

3.9.10 70% Confidence Range for RER projects

The model for RER projects is

Log (PE Hours) = -0.3342+ 0.5223*LogConstrCost

To obtain upper and lower limits, multiply or divide estimate by a factor. The factor varies from 3.1481 near mean project cost to 3.1774 at extremes of cost. See Figures 3.54 and 3.55.



Figure 3.54: PE Hours Model for RER Projects with Upper and Lower 70% Range: Log-Log Plot



Figure 3.55: Change in Widening Factor for RER Projects across Cost Range

3.9.11 70% Confidence Range for RES projects

The model for RES projects is

Log (PE Hours) = -0.3342+ 0.4841*LogConstrCost

To obtain upper and lower limits, multiply or divide estimate by a factor. The factor varies from 2.5938 near mean project cost to 2.7639 at extremes of cost. See Figures 3.56 and 3.57.



Figure 3.56: PE Hours Model for RES Projects with Upper and Lower 70% Range: Log-Log Plot



Figure 3.57: Change in Widening Factor for RES Projects across Cost Range

3.9.12 70% Confidence Range for SC projects

The model for SC projects is

Log (PE Hours) = -0.6056+ 0.5223*LogConstrCost

To obtain upper and lower limits, multiply or divide estimate by a factor. The factor varies from 3.5244 near mean project cost to 3.7634 at extremes of cost. See Figures 3.58 and 3.59.



Figure 3.58: PE Hours Model for SC Projects with Upper and Lower 70% Range: Log-Log Plot



Figure 3.59: Change in Widening Factor for SC Projects across Cost Range

3.9.13 70% Confidence Range for SFT projects

The model for SFT projects is

Log (PE Hours) = -0.3342+ 0.5223*LogConstrCost

To obtain upper and lower limits, multiply or divide estimate by a factor. The factor varies from 2.4971 near mean project cost to 2.5253 at extremes of cost. See Figures 3.60 and 3.61.



Figure 3.60: PE Hours Model for SFT Projects with Upper and Lower 70% Range: Log-Log Plot



Figure 3.61: Change in Widening Factor for SFT Projects across Cost Range

3.9.14 70% Confidence Range for TS projects

The model for TS projects is

Log (PE Hours) = -0.3342+ 0.5223*LogConstrCost

To obtain upper and lower limits, multiply or divide estimate by a factor. The factor varies from 3.1462 near mean project cost to 3.2411 at extremes of cost. See Figures 3.62 and 3.63.



Figure 3.62: PE Hours Model for TS Projects with Upper and Lower 70% Range: Log-Log Plot



Figure 3.63: Change in Widening Factor for TS Projects across Cost Range

3.9.15 70% Confidence Range for UGN projects

The model for UGN projects is

Log (PE Hours) = -0.3342+ 0.5223*LogConstrCost

To obtain upper and lower limits, multiply or divide estimate by a factor. The factor varies from 3.9689 near mean project cost to 4.1805 at extremes of cost. See Figures 3.64 and 3.65.



Figure 3.64: PE Hours Model for UGN Projects with Upper and Lower 70% Range: Log-Log Plot



Figure 3.65: Change in Widening Factor for UGN Projects across Cost Range

3.9.16 70% Confidence Range for UPG projects

The model for UPG projects is

Log (PE Hours) = -0.6277+ 0.5223*LogConstrCost

To obtain upper and lower limits, multiply or divide estimate by a factor. The factor varies from 3.3668 near mean project cost to 3.4292 at extremes of cost. See Figures 3.66 and 3.67.



Figure 3.66: PE Hours Model for UPG Projects with Upper and Lower 70% Range: Log-Log Plot



Figure 3.67: Change in Widening Factor for UPG Projects across Cost Range

3.9.17 70% Confidence Range for WF projects

The model for WF projects is

Log (PE Hours) = 0.1549+ 0.5223*LogConstrCost

It is recommended that this model be used for CNF, INC and NLF projects as well. To obtain upper and lower limits, multiply or divide estimate by a factor. The factor varies from 2.5181 near mean project cost to 2.7797 at extremes of cost. See Figures 3.68 and 3.69.



Figure 3.68: PE Hours Model for WF Projects with Upper and Lower 70% Range: Log-Log Plot



Figure 3.69: Change in Widening Factor for WF Projects across Cost Range

3.9.18 70% Confidence Range for WNF projects

The model for WNF projects is

Log (PE Hours) = -0.3342+ 0.5594*LogConstrCost

To obtain upper and lower limits, multiply or divide estimate by a factor. The factor varies from 3.0229 near mean project cost to 3.0699 at extremes of cost. See Figures 3.70 and 3.71.



Figure 3.70: PE Hours Model for WNF Projects with Upper and Lower 70% Range: Log-Log Plot



Figure 3.71: Change in Widening Factor for WNF Projects across Cost Range

3.10 Conclusion

The PE Hours Model was developed for estimating project staffing. The Adjusted R^2 of the model is low, but at the aggregate level the effect of those errors tend to cancel. However, at the individual project level, the effect of the model standard error is large. The 70% confidence intervals for estimated PE Hours for each project type were presented. It is recommended that calculation at the individual project level take into account the arithmetic mean compared to the log (geometric) mean. These results were also submitted to TxDOT in a Microsoft Excel spreadsheet for easy calculation of mean, upper, and lower 70-percentile staffing hour estimates for each project type.

Chapter 4. Construction Engineering Staffing

4.1 Introduction

The objective of this study was to develop models for estimating construction engineering (CE) needs for TxDOT's 2011–2013 portfolio of work, and make projections for future years. To accomplish this, the research team acquired information on TxDOT's CE needs, historical productivity, and influencing factors (e.g., type of project, scope, region, season, etc.). The following is the initial technical memorandum submitted by the research team reviewing available models for estimating CE needs.

Primary Author: Nabeel Khwaja Date: October 2010

This technical memorandum provides a review of various cost models related to CE costs incurred on TxDOT roadway construction projects.

4.1.1 Construction Engineering Costs

CE costs for this analysis consists of costs incurred during the construction phase of a project primarily related to managing a construction project after contract award. The main components of TxDOT CE costs are the following:

- Project supervision
- Inspection of work in progress and project records
- Job control (includes testing)
- Construction surveys (post-letting)
- Design verification, changes and alterations
- Preparation of as-built plans
- Other charges (could be credits for donated services or items)

CE costs as a percentage of construction costs generally exhibit an inverse relationship with the construction costs, i.e., as the cost of constructing a project increases, the percentage CE costs decreases (exhibited by the relationships shown in Figures 4.1, 4.2, and 4.3). The first two figures reflect engineering charges and construction costs from TxDOT's Financial Information Management System (FIMS); whereas Figure 4.3 shows charts from the American Society of Civil Engineers (ASCE) Manuals and Reports on Engineering Practice.



Figure 4.1: Dallas District Engineering Costs from FIMS



Source: Persad & Singh, 2009 (see Section 3.1.6) Figure 4.2: Construction Engineering Costs for TxDOT Projects



Source: ASCE, 2002 (see Section 3.1.6)

The ASCE published these charts on *engineering fees* in its publication "How to Work Effectively with Consulting Engineers. Getting the Best Project at the Right Price" [ASCE Manuals and Reports on Engineering Practice No. 45. ASCE 2002]. Engineering fees are shown as a percentage of construction costs. The *Design Fee* in Graph 1 covers "preliminary and final design services." The *Total Fee* in Graph 3 covers "investigations, studies, preliminary design, final design, construction services, and all other services." These graphs were created by fitting logarithmic curves to data collected confidentially from respondents to a 2000 ASCE survey of consulting firms.

Figure 4.3: PE and Total Engineering Costs for New Construction

The ASCE charts provides the same inverse relationship between the design fee and total fees paid to consultants as a percentage of construction costs. The total fee covers investigations, studies, preliminary design, final design, construction services, and all other services. This confirms that TxDOT's percentage CE costs follow the same trend as the national trend from ASCE practice manual.

TxDOT's statewide CE costs have historically ranged at around 5%. FIMS data compiled from all completed projects in FY 2007 showed an average CE cost of 4.76%. Similar data for all completed projects in FY 2010 shows a CE cost of 4.57%.

4.1.2 TxDOT's Construction Workload Staffing Model

In addition to the cost models, CTR has reviewed the TxDOT construction workforce staffing model (CWSM). This model maintained by the Construction Division of TxDOT is used for estimating construction workforce required to inspect, supervise, and manage all active and upcoming construction projects. This technical memo summarizes the strengths and deficiencies of the current model.

The CWSM estimates the staffing numbers in three different categories:

- 1. Number of inspectors required to inspect the projects,
- 2. Number of managers needed to manage the construction staff at the Area Office level, and,
- 3. The support staff needed to ensure compliant record-keeping and materials testing at Area Office and District laboratories; the District Director of Construction and his/her staff.

4.1.3 CWSM Inspector Counts

The CWSM estimates inspector counts using productivity assumptions in terms of dollar value of construction work that can be inspected per month per inspector. The base value for this is \$250,000 per inspector per month. This base productivity number was calculated using data from 2008 and is adjusted using TxDOT's Highway Cost Index (HCI) when estimating inspector counts using construction costs for future projects. The CWSM refines the inspector counts by eliminating over-estimation for Seal Coat (SC), Overlay (OV), and Bridge Rehabilitation (BR) projects. This step is necessary since SC and OV projects can consist of many smaller jobs; a model using the standard productivity approach would yield an over-estimation. Similarly, inspector needs for the BR projects are calculated using a modified approach whereby a \$5 million BR project is assigned a single inspector and anything above that is assigned two inspectors during the life of the project.

In addition to directly inspecting and managing projects, TxDOT has an oversight role on locally let projects where federal transportation funds are utilized. However, entities other than TxDOT are responsible for managing and inspecting construction work. For these projects, CWSM estimates the inspector requirements using a factor that yields a productivity of \$2.5 million per inspector per month. A similar approach was used to calculate inspector needs for projects that use non-traditional methods of project delivery, i.e., Comprehensive Development Agreements, Design-Build projects, and others. The current version of the model does not contain data for these types of projects.

4.1.4 Calculated and Actual Contract Duration

One key variable missing in TxDOT's Design and Construction Information System (DCIS) is "construction or contract duration" for projects that will be let in the future timeframe. This critical variable is used for calculating construction staffing needs, since construction projects span several months or, in case of large projects, several years. The CWSM overcomes this by using a duration model that converts construction costs into months of contract time or construction duration. Although having actual contract durations for all projects would be preferable, in the absence of such, the calculated duration estimates are the next available option. These, however, may not match the actual durations and, therefore, affect the overall staffing counts.

CWSM first calculates the number of inspectors needed to inspect the projects in the field based on the productivity assumptions or project types mentioned above. After calculating those numbers, the CWSM calculates the support staff and managers needed. Manager numbers are calculated using a ratio of 14 inspectors per manager (defined as an Area Engineer, Assistant Area Engineer, or Project Manager). Support staff calculations are based on the overall construction volume. Figures 4.4 and 4.5 illustrate outputs from CWSM.



Source: Ken Barnett, CST

Figure 4.4: CWSM Calculation of TxDOT Inspector Needs Based on Dollar Volume Under Construction



DATE

Construction Volume as Figure 4.4

Source: Ken Barnett, CST Figure 4.5: CWSM Calculation of Total Construction Staffing Needs Based on Same

4.1.5 CWSM Limitations

In order to test the model limitations, a hypothetical project mix scenario was tested, as shown in Figure 4.6. The two scenarios have an approximately equal amount of construction volume; however, the calculated inspector needs are far apart (eight for the first scenario and three for the second scenario). This result is due to the fact that the model rounds up calculated numbers below one; however, any number greater than one are not rounded up. This may yield an over-estimation for an office with a series of small projects and under-estimation for an office with several large projects.

			Average				
			Monthly	Ca	lculated	Awarded	Inspector
Con	struction Co🕞	Duration	Estimate 💌	In	specto	Inspecto	Months
\$	850,000	10	\$ 84,720	\$	0.44	1.00	10
\$	1,100,000	12	\$ 92,729	\$	0.48	1.00	12
\$	1,400,000	14	\$ 103,139	\$	0.53	1.00	14
\$	1,600,000	15	\$ 110,182	\$	0.57	1.00	15
\$	1,900,000	16	\$ 120,705	\$	0.62	1.00	16
\$	2,200,000	17	\$ 131,099	\$	0.68	1.00	17
\$	2,600,000	18	\$ 144,713	\$	0.75	1.00	18
\$	3,350,000	20	\$ 169,490	\$	0.87	1.00	20
\$	15,000,000					8.00	120
			Average				
			Monthly	Ca	lculated	Awarded	Inspector
Con	struction Co💽	Duration	Estimate 💌	In	specto	Inspecto	Months
\$	4,950,000	23	\$ 219,652	\$	1.13	1.13	25
\$	9,950,000	27	\$ 361,949	\$	1.86	1.86	51
\$	14,900,000					3.00	77

Figure 4.6: CWSM Limitation—Two Equal Construction Volumes with Different Numbers of Projects Yields Different Inspector Needs

The model currently uses a 5% inflation factor for adjusting inspection productivity. Since the DCIS uses a 4% inflation adjustment factor, using the same in the CWSM may be preferable to ensure consistency. TxDOT has been working on refining its 4-year work plan. The CWSM was populated with future project data prior to the finalization of the plan. Therefore, the model may quite possibly not incorporate all projects that are part of the 4-year work plan now. It is highly recommended that the CWSM is updated with the latest data from the 4-year work plan to see if an adjustment is needed.

4.2 CE Cost Curves

The purpose of this effort was to investigate the construction engineering costs associated with TxDOT's portfolio of construction projects and convert those costs to forecast staffing needs for managing construction contracts during the construction phase. In order to accomplish this, a relationship between project characteristics and CE costs was developed through a stepwise multivariate regression analysis using the statistical software package SPSS[®] 19.0.

4.2.1 TxDOT CE Cost Data

The CE costs from TxDOT construction projects closed in FY 10 were used to develop the statistical model for CE costs. Data consisting of costs associated with function codes (FC) 310–390 for 11,186 CSJ projects were obtained from FIMS. Construction costs and project type information were obtained from TxDOT as well.

CE costs were calculated by summing up management costs (F310), inspection costs (F320), and laboratory costs (F330). A total of 8,822 projects that had currently active (status 1 and 2) or zero values of cost information had to be excluded, leaving 2,364 closed projects (status 3 and 4). To create a CCSJ CE model, CSJ projects under the same CCSJ contract were combined by adding up the respective construction and CE costs of all the CSJ projects within the CCSJ. As a result, 1,016 CCSJ projects, including 25 different project types, were used in the analysis. The statistics of CCSJs used are summarized by project type in Table 4.1.

	Project		No. of	Construc	tion Costs	CE	Costs
#	Туре	Project Description	Proj.	Mean	Std. Dev.	Mean	Std. Dev.
1	BPS	Bridge Preventive Maintenance- Sealed	2	209,124	188,308	2,298	2,251
2	BR	Bridge Replacement	179	1,660,005	1,949,729	109,671	99,814
3	BWR	Bridge Widening or Rehabilitation	45	2,125,108	3,451,427	135,118	135,516
4	CNF	Convert Non-Freeway to Freeway	7	40,202,837	31,066,514	1,748,399	1,198,498
5	CTM	Corridor Traffic Management	10	1,512,340	887,243	89,293	64,404
6	HES	Hazard Elimination and Safety	3	756,594	559,219	41,783	33,417
7	INC	Interchange New or Reconstructed	15	47,606,424	72,433,280	1,869,664	2,653,642
8	LSE	Landscape and Scenic Enhancement	14	581,604	443,523	80,084	65,810
9	MSC	Miscellaneous Construction	178	2,171,937	7,436,786	116,462	394,208
10	NLF	New Location Freeway	1	62,946,893	-	1,416,627	-
11	NNF	New Location Non-Freeway	13	12,413,793	14,659,348	467,996	472,212
12	OV	Overlay	122	3,128,467	4,178,432	100,599	139,929
13	RER	Rehabilitation of Existing Road	131	5,032,378	8,422,370	219,522	263,318
14	RES	Restoration	38	3,349,994	2,211,878	148,203	126,226
15	SC	Seal Coat	42	2,523,133	3,579,770	72,169	176,056
16	SFT	Safety	100	2,439,439	3,130,454	108,582	96,147
17	SKP	SKIP (Exempt from sealing) - Enhancement Project	9	1,898,685	2,705,143	37,417	25,120
18	SRA	Safety Rest Area	3	9,544,289	9,652,137	250,069	199,753
19	TPD	Traffic Protection Devices	3	2,564,661	2,961,185	126,211	38,930
20	TS	Traffic Signal	30	821,199	622,031	79,725	60,886
21	UGN	Upgrade to Standards Non- Freeway	10	3,037,172	2,525,580	150,204	110,620
22	UPG	Upgrade to Standards Freeway	6	10,496,262	11,598,088	341,891	220,049
23	UTL	Utility Adjustments	1	793,734	-	29,578	-
24	WF	Widen Freeway	13	31,158,427	21,431,740	1,265,436	641,830
25	WNF	Widen Non-Freeway	41	14,334,573	9,993,106	592,889	345,667

Table 4.1: Summary of Analyzed TxDOT CCSJ Projects by Type

Prior to the analysis, several assumptions were examined to justify the use of linear regression models, including (1) linearity, (2) independence, (3) homoscedasticity, and (4) normality. To test conformity with linearity, an initial linear regression of CE costs to construction cost was performed, finding an R^2 of 0.925. The residuals are plotted as shown in Figure 4.7.



Figure 4.7: Scatter Plots of CE Costs vs. Construction Costs (Before Transformation)

According to the scatter plots, however, the distributions of independent and dependent variables seemed to be substantially skewed, which violated the assumption of a normal distribution. This violation of normality can frequently increase the likelihood of either a Type I or II error. Therefore, transformation of these variables is essential for normal distribution of residuals.

To spread the data points more uniformly, CE costs and construction costs data were transformed using the logarithm function. This log transformation is commonly used for positive and non-zero data. As a result of log transformation, the residuals are normally distributed by indicating that the skewness is in the range of -1 to 1 and kurtosis is between 2 and -2. Figure 4.8 shows the scatter plots after transformation.



Figure 4.8: Scatter Plots of CE Costs vs. Construction Costs (After Transformation)

The proposed CE cost model is a log-linear relationship of the form as shown in Equation 4.1:

To examine the relationship, a stepwise multivariate regression analysis was conducted using the statistical software package SPSS[®] 19.0. This stepwise regression analysis iteratively tests the independent variables and automatically adds to or removes from the model based on the F-test. This method is able to find the best combination of provided independent variables to estimate the dependent variable. This regression model represents the relationship between the dependent and the independent variables and also yields analysis of variance (ANOVA). The final model contains a continuous variable of construction costs, and categorical variables of project types (Project Class). The coefficients of the variables in the final model indicate their relative impacts on the dependent variable.

To compare the impacts of project type and construction cost on CE costs, the regression analysis designated OV as the reference project type. The result yields a significant model, F (20,994) = 224.619, p<0.001, Adjusted R square = 0.815. Table 4.2 summarizes the significant variables in the model. Project construction cost and project type were found to account for about 81.5% of the variance in CE costs.

Variables	Coefficients (B)	Std. Error	P-value
(Constant)	-0.203	0.103	0.049
Log(ConstrCosts)	0.799	0.016	0.000
SC	-0.413	0.043	0.000
BR	0.291	0.028	0.000
BPS	-0.740	0.173	0.000
LSE	0.449	0.069	0.000
BWR	0.324	0.042	0.000
TS	0.350	0.049	0.000
INC	0.348	0.068	0.000
WNF	0.265	0.045	0.000
RER	0.198	0.030	0.000
WF	0.325	0.072	0.000
CNF	0.386	0.095	0.000
SFT	0.183	0.032	0.000
MSC	0.163	0.028	0.000
NNF	0.213	0.071	0.003
UPG	0.255	0.101	0.012
UGN	0.206	0.079	0.009
TPD	0.338	0.141	0.017
RES	0.099	0.044	0.025
СТМ	0.162	0.079	0.041

Table 4.2: Regression Model for CE Costs with Different Project Types

In particular, construction cost has a significantly positive effect on CE costs, with a coefficient of 0.799 for Log (Construction Cost). Thus, CE costs tend to increase as project size increases with a power factor of 0.799, confirming the log-normal distribution. The coefficient of each project type varies from -0.740 to 0.449, with more complex project types such as bridge replacement and traffic signal having higher coefficients, while simpler projects like seal coat have lower coefficients. These coefficients give a model for each project type as shown in Equation 4.2:

$$\begin{split} \text{Log}(\text{CE Costs}) &= -0.203 + 0.799 \times \text{Log} \ (\text{Construction Costs}) \ -0.413 \times \text{SC} + 0.291 \times \text{BR} \ -0.740 \times \text{BPS} + \\ & 0.449 \times \text{LSE} + 0.324 \times \text{BWR} + 0.350 \times \text{TS} + 0.348 \times \text{INC} + 0.265 \times \text{WNF} + 0.198 \times \text{RER} + \\ & 0.325 \times \text{WF} + 0.386 \times \text{CNF} + 0.183 \times \text{SFT} \ +0.163 \times \text{MSC} + 0.213 \times \text{NNF} + 0.255 \times \text{UPG} + \\ & 0.206 \times \text{UGN} + 0.338 \times \text{TPD} + 0.099 \times \text{RES} + 0.162 \times \text{CTM} \ \dots \dots (\text{Eq. 4.2}) \end{split}$$

The fitted lines estimated by the model are shown in Figure 4.9. The labeled lines are for the project types as listed earlier. In particular, project types that were not included in the model were grouped as "Others." Each line is plotted only for the observed range of project construction cost for that project type.



Figure 4.9: Construction Costs vs. CE Costs by Project Type: Fitted Models

Figure 4.10 shows the same models zoomed in to the \$30 million construction cost range, because some of the projects (i.e., BPS and TS) are comparatively smaller in construction cost. The graphs indicate that, as project construction cost increase, CE costs also increase, but at different rates for different project types. For example, CE costs for CNF and WF projects rise faster than those for overlay projects (the reference project). On the other hand, CE costs for seal coat projects are lower than the reference project. Figures 4.11–4.13 give a better sense of the difference in CE costs for different project types.



Figure 4.10: Construction Costs vs. CE Costs—Fitted Line for Each Project Type (Zoomed)



Figure 4.11: CE Cost Models for CNF, INC, WF, WNF, RER, MSC, and Others



Figure 4.12: CE Cost Models for BWR, BR, UPG, NNF, SFT, RES, OV, and SC



Figure 4.13: CE Cost Models for LSE, TS, TPD, UGN, CTM, and BPS

4.3 CE Cost as a Percentage of Construction Cost

For the full TxDOT dataset, CE costs are estimated at approximately 5.6% of the total construction costs. Project CE costs can be converted to Percentage of Construction Cost using the following formula:

As with CE costs, these percentages vary depending on construction cost and project type. In general, the % CE costs decrease as construction costs increase. Figure 4.14 shows the difference in percent CE costs by different project type (note: vertical scale shows decimal value, not percentage).



Figure 4.14: Percentage of CE Costs (Estimated) vs. Construction Cost (All Project Types)

The CE cost of each project type varies from 0.8% to 18.6%. To give a better sense of the numbers, the lines are shown in Figures 4.15–4.17 on a zoomed scale (note: vertical scale shows decimal value, not percentage). Added capacity projects such as bridge widening (BWR), interchange (INC), and freeway upgrading (UPG) have a higher percentage of CE costs, while pavement projects like OV and SC have a lower percentage of CE costs.



Figure 4.15: Percentage of CE Costs vs. Construction Cost (CNF, INC, MSC, RER, WF, WNF, and NNF)



Figure 4.16: Percentage of CE Costs vs. Construction Cost (BR, BWR, OV, RES, SC, SFT, and UPG)



Figure 4.17: Percentage of CE Costs vs. Construction Cost (BPS, CTM, TPD, TS, and UGN)

4.4 CE Costs and Construction Staffing Needs

The TxDOT Construction Engineering Costs (FIMS Segment 76-FC 3xx) can be summarized into four categories:

- 1. Salaries (of TxDOT staff charging directly to construction projects),
- 2. Indirect costs (overhead costs distributed across projects),
- 3. Services (provided by non-TxDOT entities), and
- 4. Others (consists of everything else, including but not limited to materials, supplies, equipment, etc.).

About 53% of the CE expenditure was for salaries, 33% for indirect costs, and 7% for services. The remaining 7% of the CE expenditure was for the Others category. Figure 4.18 presents the distribution of CE costs by category.



Figure 4.18: Distribution of CE Costs by Category

Figure 4.19 shows TxDOT construction engineering costs by FY. Between FY 08 and FY 10, the total CE costs were decreasing from \$219.0 million to \$168.7 million, while the percentage used for salaries was increasing from 50.2% to 54.5%.



Figure 4.19: TxDOT Construction Engineering Costs (FIMS Segment 76-FC 3xx)

To investigate the average salaries of construction staff charging to FIMS segment 76 FC 3xx, the TxDOT HRD compiled a dataset from a survey of 25 Districts in response to a CTR request. As a result, the average salaries of the construction inspection staff were computed at \$4,986.19

per month or \$28.77 per hour. Figure 4.20 shows an example of the survey questionnaire for average salaries of construction staff.



Figure 4.20: TxDOT Construction Staff Salary Survey Form

4.5 Number of Inspectors Calculated by the CTR Model

The CTR construction inspector staffing model estimated inspector needs primarily based on the CE cost model. As discussed, the CE cost estimates vary depending on project type and dollar value of construction work. As a result, the number of inspectors needed for a project depends on project type and size. Inspector needs are computed by dividing CE costs by an average salary. Using the CE model shown in Equation 4.2, CE costs can be estimated from the dollar value of different types of construction work.

Estimated CE costs can be spread evenly over the construction duration. On a single project, inspector needs will follow the classic S-curve of initial low demand followed by peaking and sharp decay. However, over a large number of projects starting at different times and having different S-curves, the aggregate is quite even and can be modeled as the sum of averages. Then, monthly CE costs can be divided by an average monthly salary, which produces the number of inspector needs per month. As a result, the total amount of inspector need can be calculated by summing up all of the monthly inspector needs for construction work in a specific period.

Using the above model, the CST database of November 2010 was analyzed to calculate the number of inspector needs. The total dollar value of construction work for the period January 2011 through June 2014 was approximately \$58.7 billion. The model estimated that in January



2010, 2,015 inspectors were needed, continuously decreasing to 1,008 inspectors in June 2014. See Figure 4.21.

Figure 4.21: CTR Construction Inspector Staffing Model Output

4.6 Support Staff

To collect relevant information on the staff required for supporting district construction operations, a survey of district CE practices was conducted. After pilot-testing, the survey questionnaire was distributed to all districts in Texas (n=25). All of the districts responded to the survey. Some of the questions are included below.

1. How many Construction Inspectors, Engineers, and EITs in your District, including all area offices & specialized offices (if applicable) are assigned to **inspection duties on construction projects?** (If some of your non-construction staff splits time between construction inspection and other duties, then estimate the construction inspection contribution using the table below [i.e., if 6 maintenance technicians spend about 1 month during summer inspecting construction projects, then count them as shown in the table below]).

Primary Job Function	Total Employees & Percent Time	Full-Time Equivalent
Construction Inspectors FTE		
MNT Staff assigned to P/T construction inspection		
TRF section staff assigned to inspection		
Others (Please specify)		
Project Engineers		

2. How many engineers and non-engineers in your District are currently assigned to the *support function* at the <u>Area Office level?</u> (Include AO Lab personnel as well, if applicable.)

Construction Support Staff at Area Office Level (Include ALL Area Offices	Numbers (FTE)	Primary Function	Average Percentage of Time Charges to Overhead
Area Engineers			
Assistant Area Engineer(s)			
Record Keeper(s) / Auditor(s)			
Area Office Lab Supervisor /Tech(s)			
Others (Please specify)			

3. How many engineers and non-engineer *support staff* are available in your **District Office** to support the **District's** construction office? (Use the table below.)

Construction Support Staff	Numbers (FTE)	Primary Function	Average Percentage of Time Charges to Overhead
Director of Operations			
Construction Manager			
Record Keeper(s) / Auditor(s)			
Other Personnel in District Construction Office			
District Lab Engineer/ Supervisor/Tech(s)			
Others (Please specify)			

The results showed that support staff definition is not consistent across Districts. For example, time charges to overhead functions by Area Engineers and Directors of construction range from 10% to 100%. Construction support staff may wear multiple hats in smaller districts. In particular, support staff may charge time directly to CSJ(s) in smaller districts, while it is common for support staff to charge time to overhead in larger districts. The results of the survey are summarized in Tables 4.3 and 4.4.

Number of FTE	Question 1	Question 2	Question 3
0–25	11	22	24
25-50	9	2	1
75	3	1	0
75+	2	0	0
Sum	25	25	25

 Table 4.3: Number of FTEs Based on the Survey Results

Tuble 4.4. Studietes of the bullycy results										
	Question 1	Question 2	Question 3							
Average	40.2	18.5	12.1							
StdDev	39.9	15.9	6.6							
Max	182	75	31							
Min	8.5	4	6							

Table 4.4: Statistics of the Survey Results

In general, the number of inspection and support staff increases as the amount of construction contracts increases. In addition, the ratio of inspector and support staff also increases as dollar amounts of construction contracts increase. Figure 4.22 shows the result of the CST support staff model analysis.



Figure 4.22: CST Support Staff Model Analysis

4.7 Duration Model

A model for project construction duration was developed using data from 6,928 CSJ projects constructed between 2001 and 2011. The data, which was obtained from TxDOT's Construction Division, included construction costs, duration, and project type.

Project duration was computed based on the span time in months from first to last payment, including the period of establishing vegetative cover before the final payment is made. Using list-wise deletion, the researchers removed 5,330 projects with missing or no values in any of the variables from the sample. As a result, 1,598 projects (including 23 different project types) were used for the analysis. The statistics of the TxDOT construction projects used are summarized by project type in Table 4.5.

No	Proj Type	Project Description	No. of Proj	Ave. Const. Costs (\$M)	Ave. Duration (Months)
1	BCF	Border Crossing Facility	2	6.49	23.0
2	BR	Bridge Replacement	221	3.23	14.6
3	BWR	Bridge Widening or Rehabilitation	54	3.42	19.0
4	CNF	Convert Non-Freeway to Freeway	17	53.87	40.0
5	HES	Hazard Elimination and Safety	8	0.82	11.6
6	HPR	Hazardous Paint Removal (BR Rehab)	1	1.09	22.0
7	INC	Interchange New or Reconstructed	49	32.41	33.8
8	LSE	Landscape and Scenic Enhancement	52	1.06	19.9
9	MSC	Miscellaneous Construction	336	2.41	16.3
10	NLF	New Location Freeway	10	63.11	35.0
11	NNF	New Location Non-Freeway	45	12.53	22.8
12	OV	Overlay	147	2.48	8.1
13	RER	Rehabilitation of Existing Road	145	7.02	18.9
14	RES	Restoration	20	1.87	11.2
15	SC	Seal Coat	33	4.53	9.7
16	SFT	Safety	216	1.33	10.4
17	SRA	Safety Rest Area	3	7.12	11.0
18	TPD	Traffic Protection Devices	3	0.67	12.3
19	TS	Traffic Signal	42	0.78	19.2
20	UGN	Upgrade to Standards Non-Freeway	11	12.83	31.8
21	UPG	Upgrade to Standards Freeway	14	23.44	28.1
22	WF	Widen Freeway	41	58.39	39.4
23	WNF	Widen Non-Freeway	128	13.32	26.2

Table 4.5: Statistics of Construction Projects Studied for Duration Model

In addition, these projects can be categorized by the degree of urbanization. Based on size of their population, 254 counties of Texas are categorized into three different county groups: (1) metro county (population>250,000), (2) urban county (50,000<population $\leq 250,000$), and (3) rural county (population< 50,000). Urban counties had the highest amount of work, taking about 54% of the total construction costs, with metro and rural counties taking about 17 % and 29% respectively. Figure 4.23 presents the summary of TxDOT construction costs by the degree of host county urbanization.



Figure 4.23: Summary of the TxDOT Construction Projects by Urban/Rural/Metro County

Prior to the analysis, several assumptions were examined to justify the use of linear regression models, including (1) linearity, (2) independence, (3) homoscedasticity, and (4) normality. To test conformity with linearity, an initial linear relationship between independent variables and dependent variables was performed. The results found that there were linear relationships between construction costs, and duration, indicating R^2 of 0.341. The residuals are plotted as shown in Figure 4.24.



Figure 4.24: Scatter Plots of Duration vs. Construction Costs (Before Transformation)

According to the scatter plots, however, the distributions of independent and dependent variables seemed to be substantially skewed, which violated the assumption of a normal distribution. This violation of normality can frequently increase the likelihood of either a Type I or II error. Therefore, transformation of these variables is essential for normal distribution of residuals. To spread the data points more uniformly, CE costs and construction costs data were transformed using the logarithm function. This log transformation is commonly used for positive and non-zero data. As a result of log transformation, the residuals are normally distributed by indicating that the skewness is in the range of -1 to 1 and kurtosis is between -1 and -1. Table 4.6 shows the summary statistics of the dataset. In addition, the scatter plots of the residuals after log transformation are presented in Figure 4.25.

Variable	N	Min	Max	Mean	Std. Dev.	Skew	ness	Kur	tosis
V al lable	Stat.	Stat.	Stat.	Stat.	Stat.	Stat.	Std. Error	Stat.	Std. Error
LogC_Costs	1598	4.160	8.420	6.247	0.695	0.376	0.061	0.060	0.122
LogDuration	1598	0.000	1.990	1.112	0.345	-0.089	0.061	-0.352	0.122

Table 4.6: Statistics of the Construction Project Dataset



Figure 4.25: Scatter Plots of Duration vs. Construction Costs (After Transformation)

To analyze the durations of construction projects, 1598 CCSJ projects were used. To identify the impact of regional characteristics on the models, the degree of urbanization (rural, urban, or metro counties) was also taken into account. The proposed duration model is a log-linear relationship of the form as shown in Equation 4.4:

To examine the relationships, stepwise multivariate regression analyses were conducted using a statistical software package (SPSS[®] 19.0). To compare the impacts of project type, degree of urbanization, and construction cost on duration, the regression analysis designated OV and urban counties as reference variables. This analysis estimated the span duration in months from first to last payment. The result yields a significant model, F (19, 1578) =127.979, p<0.001, Adjusted R square = 0.602. Table 4.7 summarizes the significant variables in the model.

Variables	Coefficients (B)	Std. Error	P-value
(Constant)	-1.682	.067	.000
LogC_Costs	.409	.010	.000
LSE	.578	.035	.000
HPR	.523	.218	.017
TS	.508	.038	.000
HES	.432	.079	.000
MSC	.327	.020	.000
BWR	.325	.033	.000
TPD	.287	.127	.025
UGN	.283	.068	.000
BR	.275	.021	.000
RER	.231	.024	.000
SFT	.225	.022	.000
WNF	.185	.025	.000
NNF	.174	.036	.000
RES	.151	.051	.003
INC	.130	.036	.000
CNF	.122	.056	.029
WF	.106	.039	.007
Metro	.035	.015	.019

Table 4.7: Regression Model for Duration with Different Project Types

In this model project construction cost, project type, and degree of urbanization account for about 60.2% of the variance in span duration. The construction cost has a significantly positive effect on duration, with a coefficient of 0.409 for Log (Construction Cost). Thus, duration tends to increase as project size increases with a power factor of 0.409, confirming the log-normal distribution. Metro projects have a longer duration by a factor of 0.035 compared to those of urban and rural counties. These coefficients give a model for each project type as shown in Equation 4.5:

 $\label{eq:log(Duration)=-1.682+0.409 \times Log(Construction Costs) + 0.578 \times LSE + 0.523 \times HPR + 0.508 \times TS + 0.432 \times HES + 0.327 \times MSC + 0.325 \times BWR + 0.287 \times TPD + 0.283 \times UGN + 0.275 \times BR + 0.231 \times RER + 0.225 \times SFT + 0.185 \times WNF + 0.174 \times NNF + 0.151 \times RES + 0.130 \times INC + 0.122 \times CNF + 0.106 \times WF + 0.035 \times Metro \dots (Eq. 4.5)$

The fitted lines estimated by the model are shown in Figure 4.26. The lines are for the project types as listed earlier. Project types that were not included in the model were grouped as "Others." Each line is plotted only for the observed range of project construction cost for that project type. Figure 4.27 shows the data zoomed in to the \$5 million construction cost range because some of the projects (i.e., TPD, and HES) are comparatively smaller in construction cost. The graphs indicate that, as construction costs increase, duration also increases, but at different rates for different project types.



Figure 4.26: Fitted Lines—Duration vs. Construction Costs by Project Type



Figure 4.27: Fitted Lines—Duration vs. Construction Costs by Project Type (Zoomed)

4.8 Seasonal Variation Analysis

Using a dataset of construction payments, the research team calculated the average proportion of the projects performed by TxDOT Regions during various months of the year. After analyzing the amount of work performed, the research team found that more construction work was performed in summer months between June and October and that the difference between "busy" and "lean" construction was most pronounced in the western region of the state. The southern and eastern regions had the least variation. Table 4.8 describes the average proportion of the work done by region over the year.

Moreover, these data were also analyzed using the percentile values (0-33%, 33-67%, and 67-100%) to determine peak, normal, and off-peak months. Table 4.9 shows the percentile of the average proportion of the work performed according to region.

Pagion		Month											
Region	01	02	03	04	05	06	07	08	09	10	11	12	Sum
All	0.068	0.066	0.059	0.074	0.081	0.085	0.107	0.114	0.095	0.100	0.085	0.065	1.000
East	0.074	0.075	0.061	0.078	0.080	0.080	0.098	0.101	0.091	0.105	0.088	0.070	1.000
North	0.068	0.067	0.059	0.077	0.072	0.089	0.105	0.112	0.097	0.098	0.085	0.072	1.000
South	0.075	0.069	0.067	0.074	0.082	0.078	0.088	0.110	0.091	0.103	0.092	0.071	1.000
West	0.054	0.053	0.051	0.066	0.089	0.095	0.138	0.134	0.101	0.096	0.075	0.049	1.000

 Table 4.8: Average Proportion of the Work Performed by Region

Region	Off-Peak Season	Shoulder Season	Peak Season	
	Lower 33%	50%	Upper 33%	
All	0.074	0.080	0.091	
EAST	0.075	0.080	0.088	
NORTH	0.072	0.077	0.089	
SOUTH	0.074	0.078	0.088	
WEST	0.054	0.075	0.095	

 Table 4.9: Statistics for Seasonal Category

The patterns of the amount of the work performed were evident, as shown in Figure 4.28. For example, West Texas had the highest variances over the year, as compared to the other regions. During the winter months, a small amount of projects was performed; the projects increased dramatically after June. Similar patterns were also found in other regions of Texas (east, south, and north), although the variance was not as much as that of West Texas.



Figure 4.28: Seasonal Variation in the Amount of Construction by Region

Based on the trend of work performed and percentile values of the average amount of work performed, a year can be broken down into three seasons: peak, off-peak, and shoulder seasons.

- **Peak season**: the proportion of the work performed is above upper 33% and the slopes are dramatically increasing and decreasing around peak areas: *June, July, August, and September*.
- Off-peak season: the average proportion of the work performed is below lower 33% and the slopes are steadily decreasing until the lowest point: *December, January, February, and March.*
- **Shoulder season**: the average proportion of the work performed is between 33% and 67% and the slopes are steadily increasing or decreasing: *April, May, October, and November*.

To determine seasonal factors, the average proportion of work performed during each seasonal period was calculated. The ratios between those two average numbers indicated seasonal factors as shown in Table 4.10.

Region —	The Average Proportion of Work Performed			Seasonal Factors		
	Peak	Shoulder	Off-peak	Peak/Shoulder	Off-Peak/Shoulder	Peak/Off- peak
EAST	0.0924	0.0876	0.0700	1.0552	0.7986	1.3214
NORTH	0.1007	0.0831	0.0663	1.2121	0.7981	1.5187
SOUTH	0.0917	0.0880	0.0704	1.0421	0.8003	1.3022
WEST	0.1169	0.0815	0.0517	1.4348	0.6340	2.2629
All	0.1004	0.0850	0.0646	1.1811	0.7595	1.5551

Table 4.10: Seasonal Factors

The seasonal variance analysis is significant since it clearly depicts that the workforce needs for construction inspection are not constant during the year but vary by as much as a factor of 2.2 between the peak and the low construction seasons. Therefore, the output from the statistical model cannot be linearly spread and a mechanism to account for peak construction workload needs to be established.

4.9 Comparison with TxDOT's Construction Staffing Model

As described in Section 4.1.2 and 4.1.3, CTR reviewed the TxDOT CWSM and the inspector counts estimation process. In rare instances, the estimation practice used does lead to under-calculations at the project level, such as when large BR projects may go understaffed.

However, the CTR construction inspector staffing model estimated inspector needs primarily based on the CE cost model developed (as detailed under 4.4) by utilizing the historical FIMS data. As discussed, the basic method of computing inspector needs is to calculate total CE costs and convert them to FTE counts using average salary information. Using the CE model, CE costs can be estimated using the construction cost estimates of the construction projects in the portfolio and their project classification (project type). The total estimated CE costs then are spread over the construction duration or contract duration. Then, monthly CE costs were divided by an average monthly salary, which produces the number of inspector needs per month.

Using the project list of November 2010, a comparison of the results of the CST and CTR models was conducted. Overall, the CST staffing model overestimated the inspector needs, compared to the CTR staffing model. The CST model estimated 1,879 inspectors with about \$11.1 billion of construction projects on Jan 2012. The number of inspectors drops to 1,514 in six months, and then slightly increases until July 2013. On July 2015, 982 inspectors were estimated with \$ 5.9 billion of construction volume. On the other hand, the CTR model estimated 1,378 inspectors for the same portfolio of construction contracts on Jan. 2012. The number increases to 1,594 until Jan. 2014 and then, decreases to 939 on July 2015. Figure 4.29 shows comparison of CE models between CST and CTR models in terms of CE inspector needs.



Figure 4.29: Comparison of CE Inspector Needs (CST vs. CTR Models)

4.10 Conclusions and Recommendations

The primary purpose of this portion of the study was to assess the staffing requirements for TxDOT's 4-year portfolio of construction projects of contracts already under construction and those that are expected to let for construction in the next 4 years. In order to do so, the financial costs incurred during the construction phase and recorded in the FIMS database for the past portfolio of projects was obtained from TxDOT in November 2010 and examined.

A stepwise regression model for CE costs was developed to estimate CE cost based on the various project types and dollar value of construction work. The results indicated that construction cost and project type account for about 81.5% of the variance in CE costs, at the 95% confidence level. The model provided insights into the types and dollar value of construction projects that are most CE staff-intensive.

In addition, through an analysis of construction payouts by month, the variability in construction staffing needs was assessed to establish the seasonal variation in construction inspection staffing needs for various TxDOT regions.

The findings of this study provide a statistical model for TxDOT to estimate construction inspection staffing based on the summation of active and projected construction workload. In addition, it allows decision-makers to assess this staffing need using the construction cost estimates and project types of the projects in the portfolio. Moreover, it allows for establishing construction inspection staffing needs when unique situations arise from the infusion of non-

traditional funding. In addition, this model will help improve efficiency in performing construction inspection by allocating construction inspection staff to each district based on the current and projected construction workload.

Since TxDOT relies for the most part on the lowest-bid method for construction contractor selection and utilizes prescriptive specifications for ensuring the quality of the construction work, the burden for ensuring quality construction rests to a large extent on the department's field inspection staff. Therefore, having an adequate field inspection workforce is of high importance to ensure the quality of the constructed projects.

Appendix A. TxDOT UTP Funding Categories

The Texas Transportation Commission and the Texas Department of Transportation (TxDOT) use the Unified Transportation Program (UTP) as TxDOT's ten-year plan to guide transportation project development.

The UTP includes distribution of funding in the following project categories for the maintenance of the existing transportation system and for all highway construction programs:

Category 1 – Preventive Maintenance and Rehabilitation

Category 2 – Metropolitan and Urban Area Corridor Projects

Category 3 - Non-Traditionally Funded Transportation Projects

Category 4 - Statewide Connectivity Corridor Projects

Category 5 - Congestion Mitigation and Air Quality Improvement

Category 6 – Structures Replacement and Rehabilitation

Category 7 – Metropolitan Mobility and Rehabilitation

Category 8 - Safety

Category 9 – Transportation Enhancements

Category 10 – Supplemental Transportation Projects

Category 11 – District Discretionary

Category 12 – Strategic Priority